



All responses received to the Statement of Community Involvement Consultation and the Council's response  
<https://www.wandsworth.gov.uk/planning-and-building-control/planning-policy/statement-of-community-involvement/>  
 Consultation from 23 September to 4 November 2024

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Note that comments / submissions from respondents are included in the table in the form in which they were written. Those comments and responses preceded by consultation points to relate to questions posed on the Council's consultation portal.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
<b>Statement of Community Involvement 2024</b>					
Val Jones	Putney Society Community Panel	SCI24-3-13	<ul style="list-style-type: none"> <li>Not everyone is comfortable with or able to provide written feedback to proposals, particularly if English is not their first language, or writing on technical matters is difficult. Will there be opportunities for people to speak to the design team, outside of specific events, if required? Maybe this point could be made at events, so that people are aware that they can talk to members of the team outside of the event?</li> <li>Managing expectations: large planning applications can take years to proceed. We have seen that the council's use of 'meanwhile use' information, which tells local people about positive things happening locally, during the process, can be helpful and welcomed.</li> </ul>	<p>Comments noted. We offer in person consultation events across the Borough for major planning policy consultations, such as the Local Plan.</p> <p>Comments passed on to the policy team.</p>	No change considered necessary.
Anna Vickery	Wandsworth Council Arts team	SCI24-6-1	Please see below comments on the draft Statement of Community Involvement as requested:	Support noted.	No change considered necessary.

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			<p>The Arts and Culture Service welcomes the draft Statement of Community Involvement and associated guidance and key principles as set out in Raising The Bar. This statement and guidance sets out clearly and concisely The Council's commitment to how Wandsworth's Communities can be a part of shaping places in the Borough in terms of the planning process. We welcome community involvement, key principles and participation goals, and the importance of good practice for early community engagement within schemes, much of which aligns with key goals set out within Wandsworth's Arts and Culture Strategy 2021-2031. Yours Sincerely Anna</p>		
Darryl Broughton	PAD 365	SCI24-7-1	<p>It doesn't surprise us to receive this email knowing how councils are making future developments even more difficult to build and create now.</p> <p>Our message will be brief and to the point:- The Borough has plenty of old council stock with post war buildings which could be developed to meet affordable housing. Air space could be used to create more homes on existing towers or small sites but don't implement ridiculous planning polices making it impossible to do. Bring back some form of HTB scheme as that getting scrapped has caused a ripple - but I know from experience and talking with buyers, it is missed.</p> <p>As small local developers and I speak on behalf of a whole list of companies that operate in Wandsworth - this new policy will push all</p>	<p>Comments noted. The Local Plan is currently going through a Partial Review where comments will be welcomed on the affordable housing policy.</p> <p>This document sets out the Council's community involvement principles to</p>	No change considered necessary.

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			<p>developers out of the Borough. We will simply will not make any profit. Land and property are high to purchase, conversions are expensive and hard to achieve due to the new planning constraints imposed in 2023, materials are costly, and we operate on tight budgets. There are tricky polices already in place and now you want to impose affordable housing on scheme under 10 units. Development companies will crash, and the Borough will fall short of its housing stock.</p> <p>You mention that this consultation is to consult on community involvement. But don't you already involve the community by way of sending out notifications of planning apps and then after such a committee could be called in to determine? I'm not sure why you are trying to re-consult again on the planning process with the community. What exactly are you trying to achieve? Make it more difficult for house builders? Or give people the chance to object to everything? Let's face it, no one likes planning applications near them. It's a pain, upsetting, annoying, frustrating and causes headaches, But we need to be able to build and develop on land and old London Stock to meet the demands of houses in the Borough.</p> <p>As a developer in Wandsworth and reiterate, all local developers will simply exit the borough and move to a new area for future.</p>	include up to date best practice. It will not replace the current consultation process on planning applications.	
Mr David Wilson	Thames Water	SCI24-8-1	A key sustainability objective for the preparation of Local Plans and Neighbourhood Plans should be for new development to be co-ordinated with the	Comments noted.	No change considered necessary.

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			<p>infrastructure it demands and to take into account the capacity of existing infrastructure. Paragraph 20 of the revised National Planning Policy Framework (NPPF), 2023, states: "Strategic policies should set out an overall strategy for the pattern, scale and quality of development, and make sufficient provision for... infrastructure for waste management, water supply, wastewater..."</p> <p>Paragraph 11 states: "Plans and decisions should apply a presumption in favour of sustainable development. For plan-making this means that:</p> <ul style="list-style-type: none"> <li>a) all plans should promote a sustainable pattern of development that seeks to: meet the development needs of their area; align growth and infrastructure; improve the environment; mitigate climate change (including by making effective use of land in urban areas) and adapt to its effects"</li> </ul> <p>Paragraph 28 relates to non-strategic policies and states: "Non-strategic policies should be used by local planning authorities and communities to set out more detailed policies for specific areas, neighbourhoods or types of development. This can include allocating sites, the provision of infrastructure..."</p> <p>Paragraph 26 of the revised NPPF goes on to state: "Effective and on-going joint working between strategic policy-making authorities and relevant bodies is integral to the production of a positively prepared and justified strategy. In</p>		

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			<p>particular, joint working should help to determine where additional infrastructure is necessary...."</p> <p>The web based National Planning Practice Guidance (NPPG) includes a section on 'water supply, wastewater and water quality' and sets out that Local Plans should be the focus for ensuring that investment plans of water and sewerage/wastewater companies align with development needs. The introduction to this section also sets out that "Adequate water and wastewater infrastructure is needed to support sustainable development" (Paragraph: 001, Reference ID: 34-001-20140306).</p>		
Frank Burgess		SCI24-9-1	<p>I have lost count of the number of consultations there have been over the last 10 years, but the overwhelming response has always been the same: we don't want high-rises. And the response to this from planning? More high-rises. I don't really know why they bother with these as it is already a foregone conclusion: we will see exactly the opposite of what everybody clearly states that they would like to see leading to a fast track environmental degradation of the borough. It is very clear that these alleged consultations are merely a cynical box, ticking exercise, and nothing more. There is never even the slightest hint of reflection of public preference in what subsequently transpires so why waste resources further? I only wish that there was some accountability and transparency in the dealings with planning at Wandsworth Townhall.</p>	<p>Comments noted. All responses to planning applications and on planning policy consultations are considered in line with national legislation and policy.</p>	<p>No change considered necessary.</p>

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Sahana Gero	World Heart Beat Music	SCI24-10-1	<p>I would like to mention that on whilst its nice to have community involvement and we all desperately need community and if we have a proper community it would solve so many things - when it comes to relying on community decisions -unfortunately everyone only knows what the big issues are which we read in the press and unfortunately ARTS &amp; CULTURE &amp; particularly MUSIC will always get left out- partly because of the lack of experience &amp; involvement &amp; serious lack of investment that this sector has received.</p> <p>Music spaces will be severely marginalized as its always associated with Noice and often unfortunately negative connotations of youth whereas Music the most important thing. Music is always seen as an extra add on if there is extra money or elitist or associated with grime and dj culture and unfortunately if the community has the say it will never never be chosen.</p> <p>I also want to add that Brexit was a result of the people's vote and it should never have been given to the people to choose !</p> <p>Believe me I am so into the community but my experience working with young people will be about the major issues in the press, climate change, Palestine, mental health a few others, and community consultation will always choose a poole table &amp; sports over a music space Thanks for giving us the chance to comment</p>	<p>Comments noted. The SCI informs our approach to consultation within the planning department. The Council is currently London's Borough of Culture where Arts and Culture projects will be carried out across the Borough, including music events.</p>	<p>No change considered necessary.</p>

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Michelle Statton	Heritage England	SCI24-11-1	<p>Thank you for consulting Historic England on the Draft Statement of Community Involvement (SCI) for Wandsworth Council 2024. As the Government's adviser on the historic environment Historic England is keen to ensure that the protection of the historic environment is fully taken into account at all stages and levels of the local planning process.</p> <p>We support the general aims and approach to the draft SCI and welcome the acknowledgement of Historic England as a statutory consultee with respect to Local Plans at and under duty to co-operate at paragraph 2.7</p>	Support noted.	No change considered necessary.
Sharon Jenkins	Natural England	SCI24-12-1	<p>Natural England is a non-departmental public body. Our statutory purpose is to ensure that the natural environment is conserved, enhanced, and managed for the benefit of present and future generations, thereby contributing to sustainable development. We are supportive of the principle of meaningful and early engagement of the general community, community organisations and statutory bodies in local planning matters, both in terms of shaping policy and participating in the process of determining planning applications.</p>	Support noted.	No change considered necessary.
Diana Ngobi	National Highways	SCI24-13-1	<p>Dear Planning Policy Team</p> <p>Thank you for your email dated 23 September 2024 inviting us to participate in the consultation referenced above.</p> <p>National Highways was appointed by the Secretary of State for Transport as strategic</p>	Comment noted.	No change considered necessary.

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			<p>highway company under the provisions of the Infrastructure Act 2015 and is the highway authority, traffic authority and street authority for the strategic road network (SRN). The SRN is a critical national asset and as such National Highways works to ensure that it operates and is managed in the public interest, both in respect of current activities and needs as well as in providing effective stewardship of its long-term operation and integrity.</p> <p>Our interest relates to policies that have the potential to impact the safe and efficient operation of the SRN, in this case the M4, the closest section of the SRN to Wandsworth Borough. This consultation will result in a statutory document that provides a framework for future consultation and community engagement in planning, therefore, it does not directly impact National Highways or our network.</p> <p>We have no comment to make on the Statement of Community Involvement but look forward to participating in any future consultations and discussions.</p> <p>If you have any questions about our response, please feel free to contact us.</p>		
Jo Prosser		SCI24-14-1	I shall be pleased to be consulted as I think the pocket park proposal for Swaffield Road has been authorised although I was told by a Councillor on the first day I was not allowed to say anything about the petition.	Comment noted. The Statement of Community Involvement	No change considered necessary.



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			<p>Since then, there has been a "consultation" on site, then the Govt changed and I've heard the proposal was passed last week.</p> <p>I am so unsure as to how these things progress\work I do need to have clarification and transparency as this has totally confused me and others and upset a number of people.</p> <p>I shall be pleased to be included in these matters and welcome any direction you can give.</p> <p>Thanking you</p>	<p>sets out the Council's approach to planning engagement. For consultation on specific sites please visit the <a href="#">planning and building control webpages</a> on the Council's website.</p>	
Cyril Richert	Clapham Junction Action Group	SCI24-17-1	<p>We praise the numerous commitments of the document to improve Community Engagement, particularly the key principles outlined in paragraph 2.5 regarding the level of impact for engagement activities.</p> <p>However, to ensure these admirable principles translate into meaningful action, we urge you to demonstrate your commitment to genuine community engagement.</p> <p>In 2014, an independent university work on Wandsworth (WBC) planning consultation highlighted that citizens' trust in the planning system is paramount for successful consultations, achieved by demonstrating that public views are valued. The research examined how public consultations are conducted in our modern society, where information communication</p>	<p>Comments noted. Following on from adoption of the Statement of Community Involvement, engagement will be conducted in line with principles set out in the document.</p>	No change considered necessary.

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			<p>technology (ICT) pervades all fields, and assessed the extent of its implementation in the London Borough of Wandsworth, whilst analysing public trust in the planning system. The research identified two key advantages of community consultation:</p> <ul style="list-style-type: none"> <li>• It provides cost savings by preventing inappropriate development in unsuitable locations, noting that widely supported proposals are less likely to face challenges</li> <li>• It values local knowledge, much more so than an individual planner could develop.</li> </ul> <p>The study determined that WBC's approach followed a 'Decide and Defend' (DAD) strategy, whereby development locations are announced and subsequently defended through constructed arguments (cf Rydin, 2011). This approach leaves the public with only two options: opposition or acceptance.</p> <p>Our draft Paper on Planning Decision Reforms (see Annex) published in 2018-19 remains pertinent and offers a genuine opportunity to demonstrate that the Council has indeed changed and "raised the bar". Consultation should not function as a way process where the local authority merely submits documents, requests feedback, and retains the freedom to dismiss responses at will.</p> <p><b>We are keen to collaborate with you on this basis, which would represent the first steps</b></p>		

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			<b>towards the improvements outlined in the new Community Involvement document.</b>		
Richard Carr	Transport for London	SCI24-18-1	Thank you for consulting Transport for London (TfL). I can confirm that we do not wish to comment on the draft Statement of Community Involvement	Comment noted.	No change considered necessary.
<b>1 Introduction</b>					
Val Jones	Putney Society Community Panel	SCI24-3-1	Introduction - we applaud the Council's ongoing recognition of the importance of community engagement - in its many different approaches - in making a meaningful contribution to planning decisions.	Support noted.	No change considered necessary.
Putney Society Buildings Panel	Putney Society	SCI24-5-1	<p><b>1. Introduction:</b></p> <p>1.1 should make clear that this is only planning. Consultation with residents about estate regeneration, or with neighbours about highways works etc. may need different forms of engagement.</p> <p>The 'Our Role' table (Planning Policy) should be clear that Local Plan policies are shaped and constrained by national and London wide policies.</p> <p>(Community Infrastructure Levy) It is also important to be clear that CIL is only intended for new or expanded infrastructure required to enable development (as required by law). Para 7.1 is clearer. We note that a lot of maintenance work that would appear to be outside this scope has recently been publicised by the Council as "paid for by developers".</p>	Comments noted and changes made as detailed.	<p>1.1 The Council recognises the importance of community involvement <i>in planning</i>, and we are committed to engaging with residents and stakeholders to inform planning decisions.</p> <p>Table 1.1 We shape development within Wandsworth through the policies set out in the Local Plan <i>in line with national and London policy</i>.</p> <p>We are able to raise funds from new development to support the delivery <i>new or expanded</i> of infrastructure across the Borough.</p>
<b>Table 1.1 Wandsworth Council's role in planning and community involvement</b>					
Ms Carol Rahn		SCI24-1-1	Everything in table 1.1 sounds great -- I just have zero confidence that this is what will happen.	Comments noted. Due to	No change considered necessary.

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			There is little or no planning enforcement; conservation areas are eaten away by the lack of it, just as an example. And when it comes to planning applications, in the end, despite policy re: affordable housing and reasonable height for an area, plans will get permission that don't meet those guidelines. More generally, this Statement of Community Involvement, the Local Plan, etc. are TOO LONG and the whole consultation process is too formal and too paper-heavy. People who want to provide input have to put in enormous time and effort but in the end, we're not really listened to.	national legislation and guidance, planning policy consultations must follow the process set out nationally. The draft Statement of Community involvement has been shortened and simplified to make it more accessible.	
Val Jones	Putney Society Community Panel	SCI24-3-2	table 1.1 - we believe that the definition and importance of the Community Infrastructure Levy are not well understood in the general population. A more detailed description of what this is, with a clear explanation of how the Council uses the Levy monies, within the legislation's ( <a href="https://www.gov.uk/guidance/community-infrastructure-levy">https://www.gov.uk/guidance/community-infrastructure-levy</a> ) obligations and requirements, would be very useful.	Comments noted, changes made as set out.	More clarity provided on CIL at 4.11  <i><a href="https://www.gov.uk/guidance/community-infrastructure-levy">For more information and guidance on CIL please see the Government's guidance at <a href="https://www.gov.uk/guidance/community-infrastructure-levy">https://www.gov.uk/guidance/community-infrastructure-levy</a>.</a></i>
<b>2 Approach to Community Involvement</b>					
Putney Society Buildings Panel	Putney Society	SCI24-5-2	<b>2. Approach to Community Involvement</b> 2.4. 'Suggestion boxes' in the Libraries, next to consultation documents? A no cost option for residents without internet access or skills. 2.5 - 'empower' sounds good, but is the Council itself empowered to devolve planning decisions?	Comments noted. Changes made as detailed.  As heritage societies are a	Para 2.4 However, we still provide the option for postal responses and provide physical copies of documents <b>and response forms</b> in the Borough's main libraries and Town Hall acknowledging that not everyone has access to or wishes to respond via the internet.

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			<p>More clarity please on which of these applies when.</p> <p>2.7 - Should also refer to the Statutory Consultee heritage societies (SPAB, Georgian, Victorian, C20th) <i>The Arrangements for handling heritage applications - notification to Historic England and National Amenity Societies and the Secretary of State (England) Direction 2021</i> requires their notification of all applications for Listed Building Consent that involve an element of demolition.</p> <p>It's also important to consult the right part of many bodies. A recent significant planning application in Roehampton elicited a response from TfL's Rail team when this should have gone to the bus section. It should also be policy that a failure to respond on time by internal consultees should be regarded as 'no comment' just as it is for the public.</p>	<p>consultee for heritage and listed building consents they will be consulted during those processes. At 2.7 the list of statutory consultees are included for wider consultation.</p> <p>Table 2.2 shows the full spectrum of opportunity for engagement to be used by the discretion of officers when shaping an engagement strategy. It has been set up as a toolkit to define the best approach and highest level of impact will only be used in</p>	<p>Provide further clarification on table 2.2 change to paragraph 2.5.</p> <p>Our engagement activities will be tailored depending on the needs of the project. We will use a range of methods and activities to involve the community in planning at the relevant stage of the process <i>as shown in table 2.2. The level of community involvement will vary depending on the nature of the project</i> and may focus on informing residents <del>and</del> <i>or</i> at other times involve partnership working and co-creation, <i>for example joint decision making on one part of a large project. Officers will use best judgement when deciding appropriate categories and we</i> will clearly communicate this depending on the project. <i>Table 2.2 acts as a Toolkit for officers when creating an engagement strategy.</i></p>

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				certain scenarios.	
Michelle Statton	Historic England	SCI24-11-4	<p>In addition to the requirements of the legislation, we would welcome consultation at an informal level where issues may benefit from our early involvement. For information and for further consultation please contact us via our email address: LondonPlanningPolicy@HistoricEngland.org.uk</p> <p>We hope that the above comments are of assistance. If you would like any clarification or would like to discuss the above, please do not hesitate to contact me.</p>	Comment noted.	No change considered necessary.
Cyril Richert	Clapham Junction Action Group	SCI24-17-2	<p>We welcome the wording of the first Key Principle (2.2 "<i>Local communities are most affected by development in their area and know most about their neighbourhood.</i>").</p> <p>This represents a marked departure from the Council's 2014 stance, when it accused several Societies and Community Groups of NIMBYism<sup>2</sup>. We have read with interest your commitments listed in paragraph 2.2.</p> <p>We understand that they are only principles that can be distilled into a single concept defining the "Key Principle" and "Level of Impact" related to the consultation process outlined in the document.</p> <p>However, we would welcome further clarification regarding these various commitments.</p>	<p>Comments noted. Changes made as detailed.</p> <p>Table 2.2 shows the full spectrum of opportunity for engagement to be used by the discretion of officers when shaping an engagement strategy. It has been set up as a toolkit to</p>	<p>Provide further clarification on table 2.2 change to paragraph 2.5.</p> <p>Our engagement activities will be tailored depending on the needs of the project. We will use a range of methods and activities to involve the community in planning at the relevant stage of the process <i>as shown in table 2.2. The level of community involvement will vary depending on the nature of the project</i> and may focus on informing residents <i>and or</i> at other times involve partnership working and co-creation, <i>for example joint decision making on one part of a large project. Officers will use best judgement when deciding appropriate categories</i></p>

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			<p>Row 2: In what circumstances? When the community opposes a proposal, does that mean it will be rejected? Or is it restricted to specific matters? We will look to you for advice and guidance to create solutions.</p> <p>Row 3: Although this is welcome, in practice we wonder what are the changes. Community groups and Societies have expertise that could be profitable for the Council. We are ready to help the Council to "create solutions" but so far there has been more a proposal-comment channel rather than real cooperation.</p> <p>Row 4: Here again, we have ideas (including but not exclusive to our proposals in Annexe) and we offer to work with the Council.</p> <p>Row 5: Can you explain how it differs from the previous approach where community groups have often complained that objections were collected and then dismissed due to the "on balance" argument?</p> <p>Row 6: It is currently very difficult to navigate the different consultations and get proper information. The whole system should be simplified and easier to subscribe to get updates. Currently (and para. 2.6 is a good example), may information is obtained</p>	<p>define the best approach and highest level of impact will only be used in certain scenarios.</p> <p>All members of the Council's planning policy database are contacted during planning policy consultations alongside the organisations listed.</p> <p>We cannot release a list of those on our consultation database for privacy concerns. However, we keep our list of general consultation bodies up to date through</p>	<p>and <del>W</del>we will clearly communicate this depending on the project. <a href="#"><i>Table 2.2 acts as a Toolkit for officers when creating an engagement strategy.</i></a></p>

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			<p>with time consuming email requests. Again, we are offering to help.</p> <p>Whilst paragraph 2.7 refers to "<i>Voluntary bodies whose activities benefit the area</i>", and paragraph 2.9 indicates that a specific email must be sent, there is currently no information available about which organisations are included in this list. We seek clarification on whether Societies, Residents' Associations and CJAG are included in this group.</p> <p>In our experience, there has been inconsistency regarding CJAG's inclusion in planning consultation notifications. Some consultations have included us, whilst others have not.</p> <p><b>We propose implementing a subscription-style system with tick boxes, allowing organisations to select and manage their notification preferences, thereby providing clarity about the different types of consultation notifications available.</b></p>	ongoing collaboration with the Council's engagement team.	
<b>Key Principles</b>					
Val Jones	Putney Society Community Panel	SCI24-3-3	suggest 'identify any potential barriers to participation' as a useful addition.	Comments noted. Changes made as detailed.	Add as a bullet in Table 2.1 flexible. <u><i>Identify any potential barriers to participation.</i></u>
Brendan Conway	Earlsfield Community Land Trust	SCI24-4-1	Earlsfield Community Land Trust would like to provide a supplementary overview of best practices for community engagement that could be applied to Wandsworth Council's planning efforts. Key principles and strategies include:	Comments noted. Comments on the Raising the Bar Guidance have been	No change considered necessary.



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			<p>1. Develop a Multi-Tiered Engagement Approach</p> <ul style="list-style-type: none"> <li>• Inform: Establish a foundation of transparent, accessible information sharing. Wandsworth Council can use digital platforms, community newsletters, and in-person outreach to inform residents about plans, updates, and decision-making processes. Ensuring that this information is jargon-free and available in multiple formats (e.g., social media, print) can help reach diverse demographics.</li> <li>• Consult: Move beyond information-sharing to consultative processes that allow residents to express their views. Methods like surveys, focus groups, and town hall meetings can gather public input on specific projects. For instance, inviting community feedback early in the planning phases of new housing developments could provide valuable insights.</li> <li>• Involve: Engage residents more actively through interactive workshops, co-design sessions, or hackathons focused on specific challenges, such as environmental planning or public transport needs. Including residents as co-creators in specific projects can foster a sense of ownership and alignment with council goals. "</li> </ul>	forwarded to be considered in an update to the guidance.	

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			<ul style="list-style-type: none"> <li>• Collaborate: For long-term projects, consider setting up citizen advisory boards or working groups with residents and stakeholders to participate directly in planning and policy creation. Regularly convene these groups to co-design project phases and monitor progress, integrating community insights into major milestones.</li> <li>• Empower: Aim to empower residents by providing decision-making opportunities in selected projects. Examples include participatory budgeting initiatives that let residents vote on how funds should be allocated for community improvements. Similarly, citizen juries or assemblies can allow representative groups to deliberate on more complex issues and make binding recommendations.</li> </ul> <p>2 Customise Engagement Mechanisms Based on Project Scope and Community Needs</p> <ul style="list-style-type: none"> <li>• Deliberative Engagement: Complex issues with broad implications (e.g., major infrastructure projects, environmental impacts) benefit from deliberative methods such as citizens' juries, consensus conferences, or assemblies. These methods help resolve complex decisions by giving citizens direct input into the decision-making process, enhancing legitimacy and accountability.</li> <li>• Living Labs and Civic Innovation Hubs: To promote hands-on involvement,</li> </ul>		

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			<p>Wandsworth Council can explore the establishment of local "living labs" or "innovation hubs" where residents can participate in testing, refining, and providing feedback on pilot projects. This approach allows for a cycle of continuous improvement informed by real-world user experiences. For example, if the council is exploring sustainable urban design, living labs could offer a space for residents to interact with proposed changes and provide feedback.</p> <ul style="list-style-type: none"> <li>• Digital Platforms and Tools: Adopt digital democracy tools like Barcelona's Decidem platform, which allows residents to participate in consultations, vote on projects, and submit proposals directly. A digital platform could host project information, real-time polls, and forums for community members to discuss and collaborate on proposals remotely, making participation more accessible and inclusive.</li> </ul> <p>3. Build a Strong Capacity for Engagement</p> <ul style="list-style-type: none"> <li>• Skilled Facilitation and Mediation: Invest in staff or partners skilled in facilitation, community engagement, and conflict resolution to handle consultations effectively. Professional facilitators can manage diverse voices constructively, ensuring that discussions remain inclusive and productive. This is particularly useful in participatory methods where residents</li> </ul>		

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			<p>may have conflicting views or require mediation to reach consensus.</p> <ul style="list-style-type: none"> <li>• Training for Council Staff: Equip council staff involved in community engagement with training on inclusive practices, conflict resolution, and the use of digital engagement tools. By doing so, Wandsworth Council can build an in-house team capable of running engagement activities autonomously and efficiently.</li> <li>• Resourcing for Long-term Initiatives: Engage core teams dedicated to citizen engagement and provide them with the resources and autonomy to foster lasting relationships with community groups, non-profits, and local stakeholders. Establishing ongoing relationships rather than ad-hoc consultations builds trust and a reservoir of goodwill.</li> </ul> <p>4. Harness Digital Engagement to Expand Reach and Inclusivity</p> <ul style="list-style-type: none"> <li>• Hybrid Models for Accessibility: Combine in-person and online engagement methods to broaden participation. For example, public consultations held in person can be live-streamed or recorded, allowing residents to join or review the sessions remotely. Digital engagement platforms also allow for input at different times, accommodating residents' schedules and making the process more inclusive.</li> </ul>		

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			<ul style="list-style-type: none"> <li>• Digital Democracy Platforms: Consider implementing a localized version of a platform like Decidem for Wandsworth. This tool could facilitate a range of democratic processes online, from simple surveys to complex deliberative engagements. Using such a platform makes it easier to gather, track, and analyze community feedback systematically and transparently. 5. Evaluate and Iterate Engagement Practices with Clear Metrics</li> <li>• Impact Metrics: Define metrics for evaluating the quality and effectiveness of engagement efforts. Metrics could include the breadth of participation (how many people are involved), diversity (who is participating), depth (extent of community influence on decisions), and community satisfaction with the engagement process.</li> <li>• Regular Reporting: Use these metrics to regularly report back to the community on the impact of their input. Highlighting specific</li> </ul>		
<b>Table 2.1 Key principles for community engagement</b>					
Val Jones	Putney Society Community Panel	SCI24-3-4	table 2.1 - suggest adding a sentence which acknowledges the need to review protocols and practices <i>throughout</i> an engagement process. Learning and reflection from early experiences should ensure that methods are adapted for relevance, acceptability and overall benefit. This is possibly what is referred to in point 2.4, but we think mention in the table would be helpful.	Comments noted. Changes made as detailed.	Addition to the first row of table <u><i>Review protocols and practices throughout the engagement process.</i></u>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
Brendan Conway	Earlsfield Community Land Trust	SCI24-4-2	<p>Continuous Feedback Loops: Implement mechanisms to continuously gather feedback on engagement practices themselves, allowing the council to adapt methods based on what works best for the community. This could involve periodic surveys or debriefs with community representatives.</p> <p>6. Promote Transparency, Trust, and Political Savvy</p> <p>Clear Purpose and Scope: Clearly define and communicate the scope of each engagement activity so residents understand how much influence they have and where final decisions lie. This helps manage expectations and builds trust.</p> <p>Storytelling and Positive Narratives: Share positive stories of community-driven success to highlight the impact of citizen engagement. This could include case studies of successful projects where community input led to substantial improvements or innovative solutions. Positive narratives help inspire continued participation and counterbalance political or media criticism.</p> <p>Political Awareness and Media Training: Council leaders and spokespeople involved in engagement efforts should be prepared for public scrutiny, particularly during sensitive or highprofile projects. Political awareness training and media preparation can equip council representatives to address questions, counter misinformation, and build public confidence effectively.</p> <p>7. Leverage Empowering Mechanisms to Build Community Ownership</p>	<p>Comments noted.</p> <p>Comments on the Raising the Bar Guidance have been forwarded to be considered in an update to the guidance.</p>	No change considered necessary.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>Participatory Budgeting: Involve citizens in budgeting for local projects. For example, the council could allocate a portion of funds for residents to propose and vote on projects that benefit the community, such as park upgrades or new recreational facilities.</p> <p>Citizen-led Initiatives: Encourage grassroots initiatives where residents can propose, design, and manage projects that meet community needs. These initiatives can be backed with council support, funding, or expertise, ensuring residents feel empowered to drive local improvements.</p> <p>Ongoing Engagement Structures: Establish permanent citizen committees or advisory boards that participate in regular council decision-making processes. This ensures continuity in engagement and allows the council to sustain community involvement over time.</p> <hr/> <p>By adopting these best practices, Wandsworth Council can create a multi-layered, flexible, and inclusive community engagement strategy that accommodates different levels of involvement. Effective engagement in planning strengthens community trust, builds public legitimacy, and fosters a collaborative relationship with residents, enabling Wandsworth to achieve more responsive and sustainable planning outcomes.</p>		
<b>Table 2.2 Level of impact for engagement activities</b>					
Val Jones	Putney Society	SCI24-3-12	Page 18, footnote under table - we think it would be helpful to show this under table 2.2, page 6.	Comments noted.	Include footnote to table 2.2 <i>Officers will use judgement when determining appropriate categories.</i>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
	Community Panel			Changes made as detailed.	
<b>Who we engage with</b>					
Val Jones	Putney Society Community Panel	SCI24-3-5	<p>"Page 7, point 2.10 - we acknowledge the Council's recognition of the challenges for people to engage with the planning system, and hope that the methods outlined will consider the lack of general understanding, and the impact this has on meaningful engagement.</p> <p>We look forward to seeing the new user-friendly digital and interactive methods of consultation and seek assurance that these will be accompanied by simple explanations of the planning process in printed form. An expanded Glossary would be helpful.</p>	Support noted. The Council's ' <a href="#">What is Planning</a> ' booklet is a useful tool that provides a simple explanation of planning.	No change considered necessary.
Mary Manuel	NHS London Healthy Urban Development Unit	SCI24-16-1	Paragraph 2.7 of the consultation document refers to the NHS Clinical Commissioning Group which should be amended throughout to NHS South West London Integrated Care Board.	Comment noted. Changes made as detailed.	NHS Clinical Commissioning Group to <a href="#">NHS South West London Integrated Care Board</a> added to list of consultees
The Battersea Society	The Battersea Society	SCI24-18-3	<b>Statutory Consultees s 2.7</b> The full list would be better provided as an annex rather than in the main body of the statement	Comment noted.	No change consider necessary.
<b>3 Getting involved with the Local Plan</b>					
Putney Society Buildings Panel	Putney Society	SCI24-5-3	<b>3 Getting involved with the Local Plan</b> 3.7 - 3.12 is probably meaningless jargon to anyone not familiar with 'regulation 18' etc. 3.14 likewise! We would note that many of the local SPD's are a decade or more old, and even then cobbled together from even older documents.	Comments noted. Changes made as detailed.  The Local Plan process is	Include Roehampton in list of main libraries.  Link to appendix B in text soundness definition at 3.20.



Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>3.17 Please add Roehampton Library. It's a long way from other town centres. Brightside does NOT get everywhere. Not to Roehampton Close, nor Beechcroft Road, inter alia. How to get on the consultation database should be in Brightside and be visible in Libraries etc. No jargon - we agree - but see 3.7 above. Perhaps try stuff out on someone from a different council department before publishing?</p> <p>3.20 fails to define 'soundness' etc.</p>	<p>defined and set out in the appendix with reference now made clear to this in the text.</p>	
Cyril Richert	Clapham Junction Action Group	SCI24-17-3	<p>This section is disappointing, to say the least.</p> <p>On several pages (from para. 3.5 to 3.16) it merely describes the process of local plan consultation and related documents such as SPDs, offering little substantive content.</p> <p>Whilst paragraph 3.17 outlines consultation methods, key principles and impact levels, it would have been more valuable to explain what specific improvements have been made compared to previous practices.</p> <p>The experiences reported by three major community groups, all well-known for their long-standing commitment to consultations, during the latest local plan examination hearing, could have been addressed more specifically, with clear explanations of how similar issues will be prevented in future.</p> <p>The following examples demonstrate how the previous Local Plan consultation failed to meet</p>	<p>Comments noted.</p> <p>Changes made as detailed.</p> <p>The Local Plan has now been adopted and was examined in public by the inspectors and considered sound.</p> <p>The Statement of Community Involvement sets out the framework for consultation in the future considering up to date best</p>	<p>Add a new paragraph at 3.20 to replace final bullet point.</p> <p><u><i>If you would like to participate in the Local Plan Examination Hearings you should ensure that you provide representations at the Publication (Regulation 19) Stage to be considered in the hearing sessions.</i></u></p>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>several of the consultation methods presented in the new SCI.</p> <p>Targeted meetings with select stakeholders and key interest groups to identify key issues and ensure planning policy aligns with other strategies and initiatives. The Council will engage with amenity groups, Town Centre Partnerships and Wandsworth Business Forum.</p> <p>In 2018, several groups within the Borough requested greater involvement in planning procedures. CJAG submitted a list of suggestions for reforms and the Wandsworth Society commented: "<i>We would welcome a better dialogue with officers.</i>"</p> <p>In January 2021, <del>Andrea Kitzberger-Smith</del> (Planning Policy and Design Team Manager) explained that due to COVID 19 restrictions, officers "<i>have drafted the document mostly internally, without the possibility to go out and visit sites</i>".</p> <p>Did they use this opportunity to engage with local groups and community activists who possess expertise in their areas and could provide valuable preliminary feedback? They did not. Instead, regular interactions were suspended, and within Wandsworth Council, this resulted in the loss of connection both with and between officers working in isolation.</p>	<p>practice. Therefore all future consultation will follow the principles set out in the document.</p> <p>The draft Statement of Community Involvement now makes clear that representations must be made at Regulation 19 to be involved in the examination to address concerns on this matter. It is not a Wandsworth specific decision but national guidelines requires examination participants to</p>	

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>During the January 2021 planning forum, we expressed concern that "the poor consideration given by Wandsworth Council to previous consultations does not encourage the consequent amount of effort necessary to provide a detailed response." <i>We also noted that it required "unpaid volunteers in community groups to scrutinize the dense 416 pages of the Local Plan, the 163 pages of the new Sustainability appraisal and the 26 policies maps."</i> At this same meeting, the Battersea Society suggested holding a brief one-hour meeting to discuss primary concerns, but the Council rejected this proposal.</p> <p>As a result, the document referred to as Regulation 18 attracted huge criticism from societies and community groups. They commented :</p> <p><i>"the Plan as currently drafted is poorly structured, inconsistent and incoherent", it "does not represent a proper basis on which to determine policies and strategies for the next fifteen years" or "there is no attempt to relate the 23 policies for the area to the fourteen principles and themes set out in the overall Placemaking Strategy [and] there is huge overlap and repetition across the 23 policies";</i></p> <p>CJAG said that it <i>"appears to be a mix of political agenda and wishful thinking"</i>.</p> <p>However, at the Planning Forum meeting in July 20218, <del>Jenifer Jackson</del>, Assistant Director for Planning &amp; Transport Strategy in Wandsworth, dismissed the critics, commenting that <i>"nothing</i></p>	<p>have made comments at Regulation 18 stage.</p>	

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p><i>significant</i>" came out of the comments they received!</p> <p>Confronted to the lack of consideration, it was therefore not surprising that the latest presentation sent by the Battersea Society reiterated the same comments:</p> <p><i>"We are disappointed that few of our comments were accepted, and that the substance of the Plan remains largely unchanged. [...] In our response below we have had to reiterate many of the concerns we expressed a year ago."</i></p> <p>This demonstrates how the principles of "collaboration (look to you for advice and guidance to create solutions)", "Involve (make sure your concerns and aspirations are reflected in the proposals)" and "Consult (take account of your opinions)" were previously mere words that could be disregarded.</p> <p><b>Therefore, the onus now lies with the Council to demonstrate tangibly how future consultations will differ from past practice.</b></p> <p>Inform all members of our consultation and planning policy database with new consultation activities and updates.</p> <p>Until November 2022, community groups were unaware that their decision not to resubmit the same concerns, once again, in January 2022</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>(concerns previously expressed in detail) had automatically barred them from presenting their arguments to the Inspectors at the official hearing session. This affected the Putney Society, Wandsworth Society and Clapham Junction Action Group.</p> <p>Despite their involvement in all previous Council consultation events and submission of unprecedented volumes of comments up to Regulation 18, Wandsworth officers determined that failure to respond to the final consultation, 'Regulation 19', nullified their right to participate in official hearings!</p> <p>In addition, evidence shows misleading information submitted during the consultation, that the Council refused to acknowledge.</p> <p>The Council's email dated 10 January 2022, announcing the final consultation phase, made no reference to any "Regulation 19" procedure nor mentioned the Inspector's hearing sessions. Instead, it stated:</p> <p>"If you would like to continue hearing from us, then you do not need to do anything."</p> <p>The email directed participants to a Council webpage for "What happens next". This webpage stated explicitly:  "The 'Publication' Local Plan "" along with the evidence that underpins it and all of the feedback</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>received in the various public consultation events "" is submitted to the PINS, acting on behalf of the Secretary of State."</p> <p>In reality, this information was factually incorrect: as confirmed by the Programme Officer, only the latest submissions under Regulation 19 consultation were submitted.</p> <p>The webpage further stated: "The Inspector will invite relevant individuals or organisations to participate in the hearings"</p> <p>The "more details" link provided in the email offered no information suggesting that failure to contribute to the fourth and final Local Plan consultation would preclude participation in the hearing. Contrary to the Council's later assertions, no specific reference to Regulation 19 appeared in emails regarding the hearing sessions, nor was guidance provided in previous correspondence.</p> <p>Therefore, we consider the statement in section 3.20 (page 12) that "If you wish to participate in the Local Plan examination hearings ensure you make comments at Publication (Regulation 19) stage" requires substantial revision.</p>		
<b>Local Plan Consultation</b>					
Val Jones	Putney Society	SCI24-3-6	Page 9, point 3.8 - we welcome the Council's acknowledgement of the need for 'targeted	Support noted.	No change considered necessary.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
	Community Panel		consultation with those who are particularly affected by the policies in the Local Plan'.		
Mr David Wilson	Thames Water	SCI24-8-2	<p><b>Development Plans</b> Regulation 18 of the Town &amp; Country Planning (Local Planning) Regulations 2012 states that Local Planning Authorities must consult 'specific consultation bodies' and invite them to make representations to the local planning authority about what a local plan ought to contain. The interpretation in Part 1 of the Regulations states that sewerage and water undertakers constitute 'specific consultation bodies'. Thames Water consider that the specific consultation bodies should be identified, including identification of relevant water and sewerage undertaker, in the SCI. We therefore support the identification of Thames Water as a Specific Consultation Body in the list on page 6.</p> <p>When carrying out the necessary early consultations with Thames Water regarding the capacity of sewerage and water supply systems in accordance with the Regulations, adequate time should be allowed for Thames Water to consider development options and proposals so that an informed response can be formulated. It is not always possible to provide detailed responses within a matter of weeks for example, the modelling of water and sewerage infrastructure systems will be important to many consultation responses and this can take a long time to carry out (for example modelling of sewerage systems</p>	<p>Comments noted..</p> <p>Consultation timescales are consistent with those set out in planning regulations and are extended if the consultation takes place over holiday periods, such as Christmas and summer.</p>	No change considered necessary.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>can be dependant on waiting for storm periods when the sewers are at peak flows).</p> <p>Thames Water also may have to consult with the Environment Agency to obtain a clear picture as to possible water abstraction and waste water discharge consent limits prior to undertaking modelling from a treatment perspective. This process itself can take a considerable period of time especially if it depends on the EA undertaking its own evaluation exercise.</p> <p>Therefore, realistic consultation periods with water and sewerage undertakers will need to be taken account of in the preparation of the Local Plan. It will be similarly important that Thames Water are consulted early regarding Neighbourhood Plans and their impact on water supply and sewerage capacity.</p>		
Cyril Richert	Clapham Junction Action Group	SCI24-17-4	<p><i>"The Inspector will invite relevant individuals or organisations to participate in the hearings"</i></p> <p>The "more details" link provided in the email offered no information suggesting that failure to contribute to the fourth and final Local Plan consultation would preclude participation in the hearing. Contrary to the Council's later assertions, no specific reference to Regulation 19 appeared in emails regarding the hearing sessions, nor was guidance provided in previous correspondence.</p> <p>Therefore, we consider the statement in section 3.20 (page 12) that <i>"If you wish to participate in the Local Plan examination hearings ensure you</i></p>	<p>Comments noted.</p> <p>The draft Statement of Community Involvement now makes clear that representations must be made at Regulation 19 to be involved in the examination to</p>	<p>Add a new paragraph at 3.20 to replace final bullet point.</p> <p><u><i>If you would like to participate in the Local Plan Examination Hearings you should ensure that you provide representations at the Publication (Regulation 19) Stage to be considered in the hearing sessions.</i></u></p>



Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p><i>make comments at Publication (Regulation 19) stage"</i> requires substantial revision.</p> <p><b>Given the evidenced misinformation and failures in the last examination process, explicit procedures regarding examination hearings should be established, including:</b></p> <ol style="list-style-type: none"> <li>1. Written advance notice to all previous consultation respondents with complete information.</li> <li>2. Pre-submission reminders to all parties regarding hearing participation requirements.</li> <li>3. Provision of accurate information on the Council website, with prompt correction (and therefore widespread information for those already involved) of any inaccuracies.</li> </ol> <p>Consultation documents will be as clear and concise as possible, using plain English and avoiding or explaining 'jargon'</p> <p>The Local Plan consultation in November 2020 comprised 416 pages. Following consultation responses, this expanded to a 1,274-page document on which consultees were asked to comment further.</p> <p>Whilst no statutory duration exists for such consultations, common practice allows a 12-week period, sometimes longer. For instance, the draft new London Plan (525 pages), published in December 2017, underwent a three-month consultation. Similarly, the London Borough of</p>	<p>address concerns on this matter. The requirement to make representations at 'regulation 19' to participate in examination hearings is set out in national regulations and therefore unable to be changed by the Council.</p> <p>Consultation timescales are consistent with those set out in planning regulations and are extended if the consultation takes place over holiday periods, such as Christmas and summer. We consider</p>	

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>Haringey's draft Local Plan consultation was initially set for 11 weeks but was extended by an additional four weeks (totalling 15 weeks) due to the pandemic.</p> <p>However, Wandsworth Council refused to consider the constraint expressed by CJAG and seconded by the Battersea Society at the Planning Forum meeting on 20 January 2021, clearly stating that even with the pandemic and lockdown affecting the country, only 8 weeks were allowed for unpaid volunteers in community groups to scrutinize the dense 416 pages of the Local Plan (Reg. 18), the 163 pages of the new Sustainability appraisal and the 26 policies maps. And not even considering the 152 pages of the dense Issues Document Consultation Statement that need to be compared to seek responses from the planners to previous comments.</p> <p>This minimised consultation period was later further reduced to 7 weeks only (Monday 10 January - Monday 28 February 2022) for the final Local Plan consultation. In addition, the groups discovered that officers submitted an inaccurate statement to the Inspectors in their Consultation Statement, claiming: "The Regulation 19 consultation ran for 8 weeks from the 10th January to the 28th February".</p> <p>It was, in fact, seven weeks, not eight.</p>	<p>consultation time periods given the stage of the Local Plan process.</p>	
<b>Forthcoming Consultation</b>					

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
Val Jones	Putney Society Community Panel	SCI24-3-7	Page 10, point 3.16 - we note that partial review of the Local Plan will focus on affordable housing. We believe it would be valuable and relevant, therefore, to include Roehampton Library in the list of Libraries quoted in the table in point 3.17.	Comments noted. Changes made as detailed.	Include Roehampton in list of main libraries.
<b>Table 3.2 Consultation methods for community involvement in Wandsworth</b>					
Val Jones	Putney Society Community Panel	SCI24-3-8	Page 11, table 3.2 "" under 'Consultation documents', we suggest adding 'or other language' after 'plain English'.	Comments noted.  The Council looks into translating documents in specific circumstances, so can not commit to translation of all documents in the SCI.	No change considered necessary.
<b>How to submit the best representations</b>					
Cyril Richert	Clapham Junction Action Group	SCI24-17-5	As previously stated, we take issue with section 3.20 (page 12), which states "If you wish to participate in the Local Plan examination hearings ensure you make comments at Publication (Regulation 19) stage." Explicit procedures for examination hearings should be established, as listed in the previous section: 1. Written advance notice to all previous consultation respondents with complete information. 2. Pre-submission reminders to all parties regarding hearing participation requirements.	Comments noted. Changes made as detailed.  The Council runs consultations within the timeline recommended in national	Link to Appendix A 'commitment to engagement' at 3.20 in relation to examination hearings.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>3. Provision of accurate information on the Council website, with prompt correction (and therefore widespread information for those already involved) of any inaccuracies.</p> <p>Furthermore, we challenge the directive to "Submit feedback prior to the closing date." Wandsworth has consistently allowed minimal time for consultations. This routinely requires a small number of volunteers to review hundreds, sometimes thousands, of pages of documents within mere weeks. Meanwhile, the Council employs dozens of paid officers who may spend up to 12 months between consultations processing documents.</p> <p><b>Whilst we acknowledge the practical necessity for consultation time limits, these periods should be both realistic and sufficient to avoid placing undue pressure on volunteers and to encourage meaningful contributions.</b></p>	<p>guidance, therefore responses should be submitted within the deadline. However, the Council has accepted late comments where there are reasonable circumstances for an extension.</p>	
<b>4 Neighbourhood Planning</b>					
Val Jones	Putney Society Community Panel	SCI24-3-9	Page 13, point 4,1 - line 3, should read 'it is primarily led by the community' ?	Comments noted..	Change to 4.1 but it is primarily led <i>by</i> the community,
Brendan Conway	Earlsfield Community Land Trust	SCI24-4-3	<p><b>Funding Strategy for Community Engagement through Wandsworth's Neighbourhood Renewal Fund (NRF)</b></p> <p>To implement an effective and collaborative community engagement strategy in line with Wandsworth Council's vision, the Neighbourhood</p>	Comments noted and forwarded to be considered by the planning engagement team.	Comments forwarded to be considered future updates of Raising the Bar and by the planning engagement team.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>Renewal Fund (NRF) can be structured to ensure resources are allocated to foster active participation and co-production with community groups. This approach aligns with Cllr Hogg's commitment to put "our communities at the front and centre of everything we do," and will address several key challenges identified in the last committee paper.</p> <p>The following outlines specific areas where NRF funding can be directed, with direct input from the Participation in Planning team led by Grace Crannis to support a collaborative and community-centred approach.</p> <ol style="list-style-type: none"> <li>1. Addressing Key Engagement Challenges To overcome previous challenges in community engagement, NRF allocations should prioritise: Active Engagement Resources: Allocate funds to enhance outreach and provide the Participation in Planning team with the resources needed for active, on-the-ground engagement. This may include hiring additional community outreach officers and using digital platforms to reach underrepresented groups. Seed Funding for Early-Stage Projects: Create a funding stream within the NRF for seed funding grants to help smaller community-led schemes move from concept to fundable projects. This would provide the initial support needed for residents and local organisations to develop viable proposals.</li> </ol>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>Support for Complex Projects: Establish a dedicated fund within the NRF for complex, multistakeholder projects that require extensive collaboration. Funds can be allocated to hire project facilitators or coordinators to manage partnerships across local authorities, community groups, and private stakeholders.</p> <p>2. Funding Specific Engagement Roles and Tools The NRF can support Wandsworth's Community Solutions and Engagement Officers, who have been allocated to develop neighborhood-led projects. To maximize the effectiveness of these roles, NRF funding could be used for:</p> <p>Training in Co-Design and Facilitation: Provide Community Solutions and Engagement Officers with training in co-design methodologies and participatory facilitation. This training ensures they have the skills to engage in meaningful co-production with community groups and to guide collaborative design processes.</p> <p>Ongoing Community Engagement Activities: Fund a schedule of workshops and forums that will allow continuous dialogue with community groups, helping refine project ideas and co-create project proposals. This also allows officers to build relationships with groups that may have viable ideas but limited capacity.</p> <p>Community Data Collection Tools: Invest in digital engagement platforms (e.g.,</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>Commonplace) to support data collection on community needs, and online dashboards that allow the public to track project outcomes and impacts.</p> <p>3. Implementation and Co-Design of Impact Measurement Protocols            Using Cllr Hogg's vision to put communities at the forefront, the NRF can support the co-design of several impact-focused protocols:</p> <p>Impact Assessment Protocols: Fund the development of protocols that emphasize social impact and use geospatial data to map and analyze the environmental quality of proposed projects. NRF funding could prioritize projects that directly benefit population health, wellbeing, and socioeconomic outcomes in high-need areas.</p> <p>Inclusive Surveys and Community Feedback Mechanisms: Allocate resources to conduct comprehensive surveys before, during, and after project implementation. These surveys would help capture community perspectives on project impacts and provide valuable data for ongoing improvement.</p> <p>Online Impact Presentation Dashboard: NRF funding can be used to develop an interactive online dashboard where residents can view the progress and impact of NRF-funded projects in real-time. This dashboard can display</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>quantitative metrics, narrative-based insights, and multimedia updates, making it an accessible tool for public engagement.</p> <p>4. Establishing Participatory Budgeting and Community-Led Decision Making The NRF can support participatory budgeting initiatives, an essential component of Wandsworth's commitment to inclusive decision-making: Participatory Budgeting Framework: Allocate funds to pilot a participatory budgeting process that enables residents to vote on the allocation of NRF resources for select projects. The framework can be co-designed through workshops, ensuring that it reflects community needs and provides clear criteria for project selection. Capacity Building Workshops: Fund a series of workshops designed to equip community members with the knowledge and tools to participate effectively in budgeting and project selection processes. This will foster greater understanding of co-production, as outlined in the council's objectives.</p> <p>5. Reporting and Sharing Successes To maintain transparency and accountability, NRF funding should be used to ensure regular reporting and success-sharing: Quarterly Updates and Public Dashboard: Fund the creation of a quarterly report</p>		



Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>format that highlights the status of projects, funds allocated, and impacts achieved. These reports can be shared via the online dashboard and distributed through public communications to keep the community informed.</p> <p>Showcase Events: Support events where project leaders and community members can present the outcomes of their projects, share success stories, and provide feedback. This reinforces a sense of community ownership and highlights the tangible benefits of collaborative engagement.</p> <p>This comprehensive funding structure will provide the foundation for an enabling environment where community action and participation are central to Wandsworth's development. Through these initiatives, Wandsworth Council will build on Cllr Hogg's vision.</p>		
Putney Society Buildings Panel	Putney Society	SCI24-5-4	<p><b>4. Neighbourhood Planning / NDOs / Community Right to Build</b></p> <p>We're aware that in all the years this has been possible no group in Wandsworth have been able to resource a Neighbourhood Plan, and only one in Richmond Borough. That one (Ham &amp; Petersham) only succeeded because of the dedication of several senior planners living locally, including one who is now the DHCLG's Chief Planning Officer. This SCI should be honest enough to admit that the bar here is impossibly high.</p>	<p>Comments noted.</p> <p>We understand that the Neighbourhood Plan process is long, but it is subject to statutory regulations and the Council will</p>	No change considered necessary.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
				provide support in line with statutory guidance.	
Michelle Statton	Historic England	SCI24-11-3	With regards to neighbourhood planning, the regulations state that Historic England should be consulted on draft plans where our interests are considered to be affected and we would welcome notification of proposed neighbourhood planning areas as well as consultation on draft plans. Please also see our guidance on neighbourhood planning.	Comments noted.	No change considered necessary.
Cyril Richert	Clapham Junction Action Group	SCI24-17-6	<p>The House of Commons considered Lords amendments to the Localism Bill on 7 November 2011, with Royal Assent granted on 15 November 2011.</p> <p>In April 2013, Seema Manchanda, Assistant Director (Planning and Environmental Services), expressed to planning forum members her view that neighbourhood plans better serve rural areas than urban ones. At that time, Putney/Diador Road residents examined the requirements but deemed them unsuitable. Surrey Lane and Winstanley groups sought recognition as Neighbourhood forums but were refused, as they had not first secured designation as neighbourhood areas.</p> <p>Notably, 14 years after the Localism Bill's passage, Wandsworth has only one neighbourhood forum: Tooting Bec and Broadway Neighbourhood, designated in 2017. The major</p>	<p>Comments noted. The SCI includes reference to the resources and guidance for Neighbourhood Planning.</p> <p>The planning policy team will look into reviewing their webpages for neighbourhood planning.</p>	Comments will be considered in the upcoming review of the Wandsworth planning policy webpages.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>societies in the borough's northern area (Putney Society, Wandsworth Society and Battersea Society) have all declined to participate in the process.</p> <p><b>The Council should publish more detailed information about the specific support it would provide for Neighbourhood Planning, particularly given that Wandsworth Council previously discouraged community groups from pursuing this avenue, as evidenced in the 2013 planning forum meeting.</b></p>		
<b>Neighbourhood Plans</b>					
Brendan Conway	Earlsfield Community Land Trust	SCI24-4-4	<p>it will build on Cllr Hogg's vision, putting residents and community groups "at the front and centre" of its renewal efforts, ultimately ensuring a collaborative and inclusive approach to neighbourhood transformation</p>	Support and comments noted.	No change considered necessary
<b>Community Infrastructure Levy</b>					
Putney Society Buildings Panel	Putney Society	SCI24-5-5	<p><b>Community Infrastructure Levy</b> 4.11. This clause should reflect the primary legislation and be clear that CIL is only for new infrastructure that is required to enable development. Guidance on .gov.uk is absolutely clear on that. In particular we are concerned that some councillors don't seem to know what is and is not eligible. The Council's Charging Schedule is badly out of date, and fails to reflect falling school rolls etc.</p> <p>Local residents tell us they are concerned that improved access to public transport in particular doesn't seem to happen even where big new</p>	Comments noted and passed on to the CIL team.	<p>Changes to paragraph 4.11 as detailed the Community Infrastructure Levy (CIL) legislation allows local authorities to set charges which developers must pay when bringing forward new development in order to contribute to the delivery of <i>new or extended</i> infrastructure to support development.</p> <p>Comments passed on to CIL team.</p>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			developments have delivered hundreds of extra commuters, e.g. the approaches to East Putney, Wandsworth Town etc.		
The Battersea Society	The Battersea Society	SCI24-18-4	<p><b>Community Infrastructure Levy s 4.11</b></p> <p>While we understand that CIL makes a significant contribution to Wandsworth's available resources and budgeting for services, we find that it is difficult to assess how it benefits local areas affected by major development and mitigates some of their disbenefits. The annual statement, which is not generally publicised and readily available, only gives a general overview. As was discussed at a recent Planning Forum there is confusion over some programmes supported from CIL including the Neighbourhood Regeneration Fund. We would like to see the section on CIL expanded to at least give a more open statement on the range of council expenditure it supports and the extent to which community input is feasible.</p>	Comments noted.	No change considered necessary.
<b>5 Consulting on Planning Applications</b>					
Val Jones	Putney Society Community Panel	SCI24-3-10	Page 15, point 5.1 - should this mention demolition as a possibility?	Comments noted changes made as detailed.	This can involve changes to the use of land or buildings, the construction of new buildings, or the extension, <u>demolition</u> or alteration of existing buildings
Putney Society Buildings Panel	Putney Society	SCI24-5-6	<p><b>5 Consulting on Planning Applications</b></p> <p>5.10 You might see more pre-applications if the process were improved. At present it is widely known to be slower and more expensive than making two applications, and the advice often overturned.</p>	Comments noted changes made as detailed or passed on to the Development	<p>Changes to paragraph 5.11</p> <p>The Council is responsible for notifying relevant parties (1), <u>including immediate neighbours</u>, when an application has been submitted.</p> <p>Changes to paragraph 5.12</p>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>5.11. Clarity please about how you decide who to notify.</p> <p>5.12. It's the impact of construction that fuels most objections. Make this clearer?</p> <p>5.19 Be clear this is for major special cases only. The table after 5.20 needs a title to distinguish it from the paragraph above. Please set out how you decide on which neighbours to write to. We are often asked 'why not me' by quite close neighbours. Pre-consultation on every minor application would overwhelm the very limited resources of Amenity Societies. Probably of the Council too. The footnote under this table could be usefully repeated under table 2.2, page 6. What the table doesn't mention is variation applications, which can often be substantial, nor the limits on the council's powers in respect of Permitted Development or Prior Notifications, particularly since the weekly lists don't distinguish between these types.</p>	<p>Management team.</p> <p>Additions to the footnote at table 2.2 included in the earlier section of this schedule.</p>	<p>These include matters like the effect on traffic or parking, the appearance of the proposal, overlooking or disturbance, loss of light or privacy, impact on the local environment, whether the proposed use is suitable <u>or the impact of development</u></p> <p>Changes to paragraph 5.19 Public participation also takes place via Wandsworth's Design Review Panel <u>for schemes of significant or special interest</u>.</p> <p>Include clear title for table 5.20.</p>
Mr David Wilson	Thames Water	SCI24-8-3	<p>In relation to consultation on Planning Applications, Thames Water would expect to be consulted on most major planning applications. The adequacy of infrastructure can be a material consideration in deciding whether permission should be granted.</p> <ul style="list-style-type: none"> <li>• Early engagement between the developers and Thames Water would be beneficial to understand:</li> <li>• Water supply requirements;</li> <li>• What drainage requirements are required on and off site;</li> </ul>	Comments noted.	No change considered necessary.

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<ul style="list-style-type: none"> <li>Clarity on what loading/flow from the development is anticipated</li> </ul> <p>It should be noted that in the event of an upgrade to our sewerage network assets being required, up to three years lead in time is usual to enable for the planning and delivery of the upgrade. As a developer has the automatic right to connect to our sewer network under the Water Industry Act we may also request a drainage planning condition if a network upgrade is required to ensure the infrastructure is in place ahead of occupation of the development. This will avoid adverse environmental impacts such as sewer flooding and / or water pollution.</p> <p>Waste-water/Sewage Treatment Works upgrades take longer to design and build. Implementing new technologies and the construction of a major treatment works extension or new treatment works could take up to ten years to plan, design, obtain approvals and build.</p> <p>Thames Water offers a Free pre-planning service where developer can engage Thames water to understand what if any upgrades will be needed to serve the development where and when.  <a href="https://www.thameswater.co.uk/developers/larger-scale-developments/planning-yourdevelopment/water-and-wastewater-capacity">https://www.thameswater.co.uk/developers/larger-scale-developments/planning-yourdevelopment/water-and-wastewater-capacity</a></p> <p>We recommend developers attach the information we provide to their planning applications so that</p>		

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			<p>the Council and the wider public are assured water and waste matters for the development are being addressed. Please also refer to detailed comments above in relation to the infrastructure section.</p> <p>Where developers do not engage with Thames Water prior to submitting their application, this will more likely lead to the recommendation that a Grampian condition is attached to any planning permission to resolve any infrastructure issues. Thames Water published and circulated in May 2022 to all Local Planning Authorities in their area an updated "Water Services Infrastructure Guide for LPAs on Planning Application &amp; Development Plan Consultation with Thames Water Utilities as Statutory Water and Sewerage Undertaker". This will be off assistance when determining which planning applications to consult Thames Water on. This guide will also be periodically updated and re-circulated.</p>		
Michelle Statton	Historic England	SCI24-11-2	<p>We support the general aims and approach to the draft SCI and welcome the acknowledgement of Historic England as a statutory consultee with respect to Local Plans at and under duty to co-operate at paragraph 2.7.</p> <p>However, we advise that the need to consult Historic England, and the Greater London Archaeological Advisory Service (GLAAS), in relation to planning applications is also made clear. For more information on this please see our</p>	Comments noted.	

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			consultation webpages. as well as that of the Greater London Archaeological Advisory Service.		
Mary Manuel	NHS London Healthy Urban Development Unit	SCI24-16-2	<p><b>Paragraphs 5.8 - 10</b> references the Council's document 'Raising the Bar' which encourages earlier and higher quality engagement with the community in the planning application process. This includes in section 4 "Users and providers of education, healthcare and other services" under the "Who is the Community" section.</p> <p>We welcome recognition of the importance of engagement with users and providers of health and other services.</p> <p>While the NHS is a statutory consultee on planning applications, this is not the case for the development management process. This omission has been raised by the NHS Healthy Urban Development Unit (HUDU) which supports the ICB with responding to large scale planning applications and policy matters as well as the wider health system on national planning consultations.</p> <p>Historically, arrangements with individual local authorities have shown that early engagement by developers and development management staff with HUDU, ICB and NHS providers (when appropriate) has enabled developments to be more responsive to existing health and wellbeing issues, support good mental and physical health and mitigate increased demand and other impacts on local health infrastructure.</p>	Comments noted and passed on to the development management team.	<p>Provide clarity on consultees for planning applications.</p> <p>The Council is responsible for noting relevant parties when an application has been submitted. Depending on the type of application, the Council will consult:</p> <ul style="list-style-type: none"> <li>• The public</li> <li>• Statutory consultees when there is a requirement to consult specific bodies</li> <li>• Non-Statutory consultees when advice is needed from bodies with an interest in the proposed development.</li> </ul>



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			<p>We ask the Council to include SWLICB and HUDU (or the NHS more broadly) as specific consultees on major and large-scale planning applications within the revised Statement of Community Involvement and encourage pre-application discussions. Applicants own 'statement of community involvement' should also refer to health and wellbeing issues, for example by undertaking a Health Impact Assessment. We consider these amendments will improve the effectiveness of early engagement to capture and address health and wellbeing issues and support the delivery of the Council's vision and objectives for the Borough.</p> <p>We welcome the Council's engagement with SWLICB and HUDU and further discussions on how the NHS can be involved earlier in the planning process on all large scale planning applications.</p>		
Cyril Richert	Clapham Junction Action Group	SCI24-17-7	<p>In this section we want to focus specifically on the Planning IT system.</p> <p>Recently, there have been issues with the planning application IT system and its use by Wandsworth Council.</p> <p>Previously, in January 2024, the developers of the Glassmill site at 1 Battersea Bridge Road submitted a request for a formal Environmental Impact Assessment (EIA) scoping opinion for their plan to construct a 38-storey tower. Following the</p>	<p>Comments noted and passed on to Development Management.</p> <p>Wandsworth Council is currently in the process of modernising</p>	Comments passed on to the Development Management team.

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			<p>display of the application on their Planning portal (2023/4628), Wandsworth Council received over 330 objections from local residents and amenities expressing their discontent with the application.</p> <p>The materiality of an EIA is often not clear for the general public. To complicate matters further, such assessments frequently precede similar planning applications (this was the case for example for 98 York Road11) or serve as a means for developers to gauge the attitude of planning officers.</p> <p>During the March 2024 Planning Forum, Nick Calder, the Head of Development Management, expressed frustration over the public's misunderstanding of the Screening Opinion request, that they are not planning applications. However, complaining that the local community made a mistake and addressing the cause of the confusion are two different things. Even the Chair of the Planning Committee commented that it lacked clarity as the two applications are using the exact same layout.</p> <p>Subsequently, officers included a note in the description of the "planning application" page stating, "THIS IS NOT A PLANNING APPLICATION" (application reference: 2024/0764). While Mr Calder claimed he "cannot manipulate the software," community groups suggested <b>it might be time for meaningful improvements.</b></p>	the Planning IT System.	

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			<p>Back in September 2010, Planning Forum members complained already about persistent faults in the Planning Portal<sup>12</sup>. Although a major upgrade was promised, the problems persisted for weeks. A Planning Forum member at the time commented:</p> <p><i>"We would like to reiterate the need to work globally on the structure of the entire website to avoid similar problems. May I suggest that someone responsible for the full service (not just the planning section) attend the next Planning Forum meeting to provide an update, or at least pass on information about the overall status to representatives?"</i></p> <p>Nothing as such has ever happened.</p> <p>In 2011, assurances were given that resources were allocated to upgrade the entire website. However, the planning system became even more disjointed, with parts of the portal retaining the old layout while others adopted the new one. Complaints about the difficulty of using the mapping service were noted but ultimately ignored.</p> <p>By 2019, CJAG highlighted issues with certain applications, where document volumes were excessive (e.g., 275 documents for application 2019/0024, including 140 labelled "reports" and 130 as "drawings," and 95 documents for</p>		

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			<p>application 2018/5833, many with indistinguishable names) 14. Downloaded documents were assigned meaningless file names, such as report-1234567. Despite assurances that a new IT system was under development as part of a shared agreement with Richmond, no changes materialised.</p> <p>Again, in March 2023, the Council promised to upgrade the IT system within the next 6-9 months<sup>15</sup>. The same commitment was reiterated in October 2024.</p> <p>A 2014 independent study on Wandsworth's planning consultation (previously quoted) concluded that "citizens are not discouraged to further participate by the way the consultation tools work, but rather by the council's attitude towards their views".</p> <p>The study noted that Wandsworth appeared "either not aware of the problems or is not interested in improving the service delivered." Interviews with planning officers revealed satisfaction with the current system, as it prioritised internal efficiency over public usability. On the other hand, members of the community gave very similar responses to the study (while not directed in any way by questions) showing that they face the same problems when using the planning portal: lack of formatting possibility, scanning letter impossible to convert into Word documents, lack of notification when changes</p>		

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			<p>occur, documents do not have proper descriptions/titles. These are all straightforward issues to fix. The study's author, Adelina Grigoras, stated:  <i>"the fact that this problem persists for a few years now means that the council is not interested in improving the services they deliver"</i>.            And the final part of the study concluded:  <i>"Yes, the online service is adequate, but this is not sustainable. A deeper analysis of the public consultations revealed a bigger picture: the tool used for consultations works, the method does not."</i>            Albert Einstein famously defined insanity as "doing the same thing over and over again and expecting different results". Rather than relying on resources that have consistently failed, it is time for the Council to adopt a truly collaborative approach, as outlined in its Statement of Community Involvement (SCI), to develop a fit-for-purpose planning system.</p> <p><b>Given the Council's repeated failures to deliver an effective Planning IT system, we urge them to seize the opportunity provided by this SCI consultation to honour their pledges of collaboration. Working in partnership with the community could finally lead to the creation of a consultation tool that meets the needs of all stakeholders.</b></p>		
The Battersea Society	The Battersea Society	SCI24-18-1	<p><b>Planning Applications</b>            The form and nature of information provided on planning applications, both at preapplication stage</p>	<p>Comments noted.            Comments on</p>	<p>Comments on Raising the Bar passed on to the planning engagement team to be considered in future revisions of the</p>

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>(in publicity, at consultation events etc) and within the application itself, is crucial to enabling constructive dialogue between community interests and applicants. Recent experience of major applications has highlighted distorted and limited information provided by some applicants. In addition, it is important that developers' representatives involved in consultation at this stage understand and can explain the proposals clearly without jargon. Sadly, too often it is clear they know little about the local area or even the type of current use or proposed future use of adjacent development. The Council's Raising the Bar document provides some guidance but section 7 of that document could record the importance of the integrity and clarity of information provided by the applicant</p> <p><b>Local Validation Checklist, October 2023</b> it would be helpful to include reference, in 1.8 of the Statement, to this excellent checklist giving specific guidance on matters to be included in applications. There should also be a reference to this document in para 7.6.1 'What we expect from applicants' in Raising the Bar. All too often we are faced initially with asking the case officer for additional information about applications, frequently on matters which are included in this checklist. While applicants can submit such defective proposals, it would be helpful for guidance to stress that inadequate or ambiguous details will delay consideration and may result in refusal</p>	<p>Raising the Bar passed on to the planning engagement team to be considered in future revisions of the document. Comments passed on to the Development Management Team.</p> <p>Paragraph 5.11 refers to the Council's guidance on how to respond to a planning application.</p>	<p>document. Comments passed on to the Development Management Team.</p>

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			<p><b>Information of content of applications on the Planning Portal.</b></p> <p>Finally, as we have frequently raised at the Planning Forum, clearer indication on the Planning Portal of matters included in an application, especially in relation to Non Material Amendments would be most helpful, especially for non-specialists. The position is improving but significant amendments to overarching approvals can be lost under the general description of the original application rather than a clear description of the changes being sought.</p> <p><b>2 Guidance on form of response</b></p> <p>Secondly, we are concerned that while this draft aims to be inclusive and indicates how various interests can be involved at different stages in planning, there is no explanation in the draft SCI about how planning applications are processed and determined'. In addition we are not sure that many local residents who would like to respond are provided with simple guidance on how best to frame their views, in terms of the legal constraints and those matters that will be taken into account in reaching decisions.</p> <p>Para 5.12 of the draft touches on this but cross reference to some general guidance would be helpful including the existing council guidance 'Comment on a Planning Application'. Other helpful advice, albeit relating to Scotland is ' How to Respond' issued by Planning</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			Democracy which spells out to non-specialists how planning departments operate and how best to frame comments.		
<b>Raising the Bar</b>					
Brendan Conway	Earlsfield Community Land Trust	SCI24-4-5	<p><b>The Raising the Bar (2024)</b> guidance offers several benefits for communities, developers, and local authorities, fostering a more inclusive and transparent planning process.</p> <p>The Raising the Bar guidance is a well drafted document and has the potential to reshape the planning landscape by establishing a precedent for meaningful community engagement. This approach benefits communities, developers, and local authorities by fostering transparency, collaboration, and mutual respect. By implementing strategies that empower communities to participate actively, the guidance helps ensure that developments are designed with community interests at heart, creating spaces that enhance the quality of life and contribute to a thriving, inclusive environment.</p> <p>By setting clear expectations for early engagement, Raising the Bar increases transparency around the planning process. Developers are encouraged to openly share their plans and goals early, which can help build trust with the community, reducing misunderstandings and potential objections later on.</p>	Comments noted and passed on to be considered in future review of the Raising the Bar Guidance. The Statement of Community Involvement has been informed by the guidance but acts as a separate document for planning consultations, including planning policy.	Comments passed on to be considered in the future review of Raising the Bar.



Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p><u><i>Enhanced Community Collaboration:</i></u> The guidance encourages a collaborative design approach, promoting genuine two-way dialogue. Engaging with residents, businesses, and local groups early in the process allows their ideas and concerns to be considered in the initial design phase, making the development more aligned with the community's needs and values.</p> <p><u><i>Higher Quality Development Outcomes:</i></u> Developments shaped by community input tend to have better outcomes in terms of functionality, aesthetics, and community impact. These projects are more likely to integrate community values, reflect local character, and address real needs, resulting in spaces that serve their intended users well and enjoy higher community acceptance.</p> <p><u><i>Reduced Conflict and Faster Approvals:</i></u> Early engagement and responsiveness to feedback can help reduce conflicts that often arise when communities feel excluded from decision-making. When issues are addressed early, fewer objections are likely to be raised during formal consultations, potentially leading to a more efficient approval process.</p> <p><u><i>Building Long-term Community Support:</i></u> By engaging in a meaningful and respectful dialogue with the community, developers can foster goodwill and long-term support. Projects that are seen as part of a community rather than imposed upon it can create a positive legacy,</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>benefiting the developer's reputation and encouraging sustained community cooperation.</p> <p><b>Strategies to Empower Communities in the Planning Process</b></p> <p><u>Accessible and Inclusive Communication:</u> Use clear, jargon-free language in all communications. Present development plans in ways that are easy to understand, utilizing visual aids like maps, models, and interactive presentations. Ensure that all materials are accessible to people with disabilities and available in multiple languages to accommodate diverse community needs.</p> <p><u>Early and Ongoing Engagement Opportunities:</u> Engage with the community at the concept stage and maintain consistent engagement through the project lifecycle. Holding informational sessions, open houses, and Q&amp;A meetings at convenient times allows more community members to participate. Keeping a feedback loop open helps ensure that community concerns are addressed promptly.</p> <p><u>Use of Digital Tools and Platforms:</u> Online platforms can expand engagement, particularly for those unable to attend in-person meetings. Virtual meetings, online surveys, and digital feedback forms are accessible, flexible options for participation. Interactive online maps and forums can also enable communities to</p>		

Consultee name	Organisation details	Comment number	Comments	Council response	Outcome
			<p>visualize changes and leave comments at their convenience.</p> <p><u><i>Establishing Community Advisory Panels:</i></u>            Creating community advisory panels allows key local stakeholders to be involved in the decision-making process. These panels can consist of community leaders, local business owners, residents, and representatives of local organizations, providing ongoing input and helping the developer stay aligned with community values.</p> <p><u><i>Training and Resources for Effective Participation:</i></u>            Not all community members are familiar with planning jargon or processes, which can be a barrier to effective participation. Providing training sessions or resources on how the planning process works, the stages of development, and how to interpret plans can empower individuals to participate more effectively.</p> <p><u><i>Feedback Mechanisms and Accountability:</i></u>            Providing clear mechanisms for community feedback, such as dedicated hotlines, emails, or surveys, enables easy submission of concerns and suggestions. Developers should commit to publicly sharing how they've incorporated feedback or, if they haven't, explaining why certain suggestions were not feasible. This demonstrates respect for community input and holds developers accountable.</p>		

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			<p><u>Outreach to Underrepresented Groups:</u> Special outreach efforts may be necessary to engage traditionally underrepresented groups, such as low-income residents, youth, and minority communities. Partnering with local organizations that serve these populations can help ensure their perspectives are included in the planning process.</p> <p><u>Building Local Capacity for Continued Engagement:</u> Empowering local groups to continue engaging with future projects can create a culture of active community participation. This can involve training neighborhood leaders in facilitation skills, providing resources for community meetings, or creating platforms for ongoing community-developer dialogues.</p>		
<b>Pre-application</b>					
Val Jones	Putney Society Community Panel	SCI24-3-11	<p>Page 15, point 5.10 - in this paragraph we would like to see 'environmental issues' mentioned, particularly the impact of certain types of building and demolition on the environment, eg, embedded carbon.  <a href="https://www.ucl.ac.uk/engineering-exchange/sites/engineering-exchange/files/fact-sheet-embodied-carbon-social-housing.pdf">https://www.ucl.ac.uk/engineering-exchange/sites/engineering-exchange/files/fact-sheet-embodied-carbon-social-housing.pdf</a>  <a href="https://www.carboncure.com/concrete-corner/what-is-embodied-carbon/">https://www.carboncure.com/concrete-corner/what-is-embodied-carbon/</a> We acknowledge that 'local environment' is mentioned in point 5.12 (page 16) but we would like the reference to environment to be broader.</p>	Comments noted.	No change considered necessary.

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The Battersea Society	The Battersea Society	SCI24-18-2	<p><b>Pre-Application Discussions.</b></p> <p>Where written advice has been provided it is essential that Wandsworth makes the details of these available on the planning application's website as soon as the application is posted. This policy has been adopted by Westminster and RBK&amp;C councils (and doubtless others). We urge Wandsworth to put this policy in place and make this clear to developers and the public within this document.</p> <p>We welcome the Council's commitment to transparency, but the absence of information on advice offered preapplication is at odds with this and could generate mistrust about deals being done between the Council and the applicant prior to submission, or to the developer making selective and potentially misleading quotations from formal advice.</p>	Comments noted and passed on to the Development Management Team.	Comments passed on to the Development Management Team.
<b>7 Appendices</b>					
Putney Society Buildings Panel	Putney Society	SCI24-5-7	<p><b>7 Appendices</b></p> <p>How does this procedure relate to government promises to speed up plan making and the proposed 30 month deadline?</p> <p>7.1 The public should perhaps be informed that both CIL and the affordable housing quotas act as a tax on development</p>	Comments noted. The procedure will be updated as national planning policy process changes are made.	No changes considered necessary.