



Direct Payments

Giving you more choice and control

This leaflet explains what Direct Payments are and how you can use them.

How do I get a direct payment?



If you would like to receive a direct payment:

- Please speak to your social worker or you can phone us
- If you do not get any support from us but think you may need it, then please contact us for an assessment
- Contact numbers are on the back page

Do I have to pay anything?

- You will usually have to pay something towards the cost of your care and support
- The exact amount will depend on how much money you get every week, any savings you have and how much care and support you need
- The amount you pay is the same whether you have direct payments or whether we manage the money for you



What happens if I start having direct payments and find they do not work for me?

- You just have to tell us you no longer want direct payments and we will arrange to give you services



What can I use direct payments for?

You can use direct payments to pay for your care or support.

This could include:

- Personal care, for example help with washing and dressing
- Practical help, for example help with shopping and cleaning
- Short breaks, to give you or your carer a break
- Daytime activities, for example going to a class or a day centre



What you spend your direct payment on is up to you as long as...

- It meets your outcomes agreed with your social worker in your support plan
- It is legal
- There is enough money in your personal budget
- It is safe



What is good about direct payments?

With a direct payment you are in control

You can choose:

- Who supports you
- How they support you
- When you get your support



People who use direct payments enjoy the choice that having direct payments gives them

Some people say that having direct payments:

- Makes them feel good about themselves
- Gives them confidence
- Gives them more control over how they live their lives

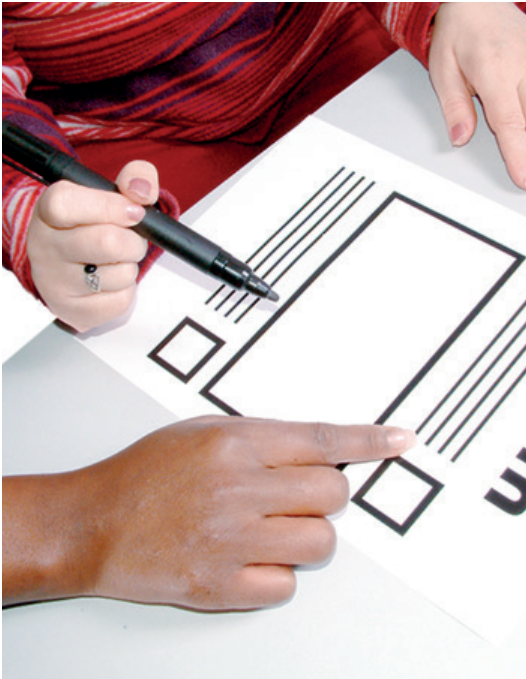


With direct payments you do not have to manage all of the money yourself



- You could choose to manage a small amount of the money to start with
- If you get on ok you could manage a bit more
- It is **your choice**

Who can help me with me direct payments?



- An organisation called Ruils, can help you manage your money and give you advice.
- If you have a personal assistant, Ruils can help you to pay them.
- You can call them on **07494 176573** or email them at **dpsupportww@ruils.co.uk**
- You can also contact the council for information and advice.

They can

- Give you advice about direct payments
- Support you to employ your own personal assistant
- Help you to manage the direct payment yourself



How do I find out more about direct payments?

- Your social worker can tell you more about direct payments
- You can contact Ruils on **07494 176573**
- You can also contact the council to find out more on **020 8871 7707**



How to contact Wandsworth Adult Social Services

Monday to Friday from 9am to 5pm.

Telephone: (020) 8871 7707

SMS Phone: 07940 775107

Email: accessteam@wandsworth.gov.uk

Website: www.wandsworth.gov.uk/adultsocialcare

Write to us at:

Wandsworth Council
Adult Social Services
Wandsworth High Street
London, SW18 2PU

For information on local services please visit CarePlace
www.careplace.org.uk

If you have difficulty understanding this publication and you would like this leaflet in a different language, large print or Braille please call:
(020) 8871 7707

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