

## Wandsworth Council

Environment and Community Services  
Department  
Civic Centre  
44 York Street  
Twickenham  
London TW1 3BZ

Resident / Occupier

[Mail Merge to Hendrick Av and Morella Rd addresses](#)

Telephone: (020) 8871 8050  
Email: H2Review@wandsworth.gov.uk  
Web: www.wandsworth.gov.uk

Our ref: HM POST IMP LET  
Your ref:  
Date: 16 July 2021

Dear Resident / Occupier

### **Clapham South and Balham Controlled Parking Zone (CPZ), H2 One-hour sub-zone – POST IMPLEMENTATION NOTICE**

We wrote to residents in March 2021 to provide you with information about the change to the operational hours in Hendrick Avenue and Morella Road to Monday-Friday, 9.30am-5.30pm. Information has recently been presented to us indicating that the 'Implementation Notice' letter intended for delivery to residents of Hendrick Avenue and Morella Road was not received and instead a letter dated 10<sup>th</sup> March 2021 intended for delivery to Granard Road addresses only, was printed and delivered in error. Please accept our apologies for the inconvenience caused.

This letter provides the essential elements from the 'Implementation Notice' letter (updated where applicable) that we intended to deliver to Hendrick Avenue and Morella Road addresses, so you are correctly informed about the revised parking arrangements in these two roads:

- The changes applied to all parking bays and single yellow line waiting restrictions and became effective from **Monday 26<sup>th</sup> April 2021**. Advance warning notices were placed on vehicles advising drivers of this date.
- Bays were re-designated from one-hour 'permit holder only' to 'Shared Use' meaning that both permit holders and visitors using the pay-by-mobile facilities (4-hour maximum stay) are entitled to park.
- If you already hold a H2 CPZ resident parking permit, there is no need to buy a new one. You should display your resident permit in the usual way.
- Any visitors parking in Hendrick Avenue and Morella Road between 9.30am and 5.30pm, Monday to Friday need to pay-by-phone or display a valid All-day resident visitor permit (scratch-card), All-day paperless visitor permit (PVP) or an All-day trade permit.

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Director of Environment and Community Services: Paul Chadwick

- Disabled Blue badge holders may continue to park provided they display a valid blue badge.
- From **Monday 26<sup>th</sup> April** until **Friday 30<sup>th</sup> April 2021**, vehicles without the appropriate permit displayed, or paperless equivalent, during the extended operational hours were issued with a Warning Notice, instead of a Penalty Charge Notice. This concession was aimed at alerting drivers of the extended hours of control.
- Following a further consultation with residents in Granard Road, the decision was to retain the original One-hour controls in that road.

### **Don't have a permit?**

If you are a resident or have a visitor and haven't got a permit but need one to park during the controlled times/days, this is what you need to do:-

- If you do not already have an active online permit account or any pre-purchased paperless visitor permits you will have to set up a new online permit account. To apply for a permit or PVPs please visit the following website and register.  
**<https://wandsworth.tarantopermits.com/Account/Login>**
- If you already have an active online permit account, you are now able to purchase H2 All-day PVPs.

### **Unused One-hour Zone resident visitor permits**

Although resident visitor permits (scratch-cards) and PVPs are not normally exchangeable or refundable, we will exchange up to a maximum of 5 unused 'paid for' H2 One-hour Zone resident visitor permits per household for All-day visitor permits. Up to 5 unused PVPs will be converted automatically on the permit system.

The Council will **not** exchange 'Free' One-hour resident visitor permits. These remain valid in any 'One-hour Zone' where the controls only operate for one hour each day. More information about these 'Free' One-hour Zone resident visitor permits is available on the Council's webpage here:

**<https://www.wandsworth.gov.uk/parking/parking-permits/resident-visitor-parking-permits/free-one-hour-resident-parking-permits/>**

Please return the unused resident visitor permits (scratch-cards) to the address below by 31<sup>st</sup> August 2021 (amended date) and ensure that you provide your name and full postal address.

Resources Directorate  
Parking Permits  
P.O. Box 522  
Twickenham  
TW1 9PL

Any request for the exchange/or refund of more than 5 'paid for' One-hour Zone RVPs or PVPs should be made in writing to the Permit Administration Team via [parkingpermits@wandsworth.gov.uk](mailto:parkingpermits@wandsworth.gov.uk)

For any other permit enquiries, please telephone the Parking Helpline on (020) 8871 8871 and select the option for Parking Permits.


Further information about resident, resident visitor and trade permits, including current permit charges is available on the Council's website here:

**[https://www.wandsworth.gov.uk/info/200457/parking\\_permits](https://www.wandsworth.gov.uk/info/200457/parking_permits)**

More information on this review is available via the weblink below:

**<https://www.wandsworth.gov.uk/h2-one-hour-review>**

Yours faithfully



Michel Potter  
Parking Policy Manager

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