

Brightside

**Putney Bridge
reopens early**

See page 11

**Upgrade for
leisure centres**

See page 9

**Open the door to
your first home**

See page 20-21

**We
have
some
super
kids**

Adopt

merton.gov.uk/superkids



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To obtain a copy of Brightside in large print or audio version please telephone (020) 8871 7266 or email brightside@wandsworth.gov.uk

YOUR BRIGHTSIDE

Your Brightside is distributed by London Letterbox Marketing. We expect all copies of Brightside to be delivered to every home in the borough and pushed fully through the letterbox. This issue of Brightside is being delivered from **September 27 to October 2**. Your next Brightside will be delivered in **November**. If you don't receive your copy call us on (020) 8871 7520. Brightside is the civic magazine of Wandsworth Council.

It is produced by the council's corporate communications unit. It is the only publication delivered to every household in the borough.

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Brightside is printed on environmentally friendly paper, please recycle.



Local businesses think pink

Hundreds of local shops, cafes and other small high street businesses have claimed a discount on their business rates bills following the launch of the council's 'pink envelope' campaign.

Wandsworth's small high street traders are now saving nearly £1m through the 'retail rates relief scheme' and the figure is still rising.

Naomi Ellis from ladies fashion boutique Anthology on Old York Road said: "I'm now saving hundreds of pounds and it took no time at all to complete the form."

And Lisa Barratt from Ackee Tree Caribbean fusion restaurant on Old York Road said: "We're a new business so for us this is great news. We're saving a lot of money and it's a real lifeline in the early stages."

Eligible businesses can get up to a £1,000 discount on their business rates bill this year and another £1,000 off in 2015/16.

Businesses that could qualify for the scheme include shops, restaurants, cafes, takeaways, pubs and bars, post offices, charity shops, hairdressers and beauty salons, dry cleaners, other high street stores, food outlets and services. Businesses yet to apply should watch out for their pink reminder envelope.



►► Find out more at www.wandsworth.gov.uk/businessratesrelief



Heathrow expansion would be 'devastating blow'

Wandsworth Council leader Ravi Govindia is cautioning ministers against further expansion of Heathrow Airport warning it would 'deal a devastating environmental blow to millions of Londoners'.

The warning comes in the wake of the recommendation published by the Government's independent Airports Commission that proposals for a new airport in the Thames estuary should be rejected. If ministers follow this advice it would leave Heathrow as one of the likely options for additional airport capacity in the south east.

Councillor Govindia said: "Allowing a third and even possibly a fourth runway to be built at Heathrow would mean hundreds of thousands of additional flights to and from the airport every year. The extra noise this would create is simply unacceptable. Millions more people would find themselves living under a new Heathrow flightpath and suffering the problems this creates.

"If Heathrow had never been built no one would now be advocating it as a suitable site for a huge new airport. In our view it exceeded its limits a long time ago. It would be absolute folly to allow it to expand any further."

"Gatwick has the space and the infrastructure to rise to the challenge and its expansion would create a healthy degree of competition between the two airports. It would also spark major new investment in rail services through south London into the heart of the city. Most importantly it has nothing like the environmental baggage associated with a bigger, busier and much more polluting Heathrow."

The Government has confirmed that a plan to more than double Heathrow night flights will not be considered until after next year's general election. The Airports Commission had recommended that the nightly quota was increased from 16 to 35 flights this year.

To report noise complaints to Heathrow email noise_complaints@heathrow.com or call 0800 344 844

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Littering is a nasty habit

Dropping cigarette butts could cost you £2,500

It is an offence to litter. Bin the habit or face a Fixed Penalty Notice or even fines of up to £2,500. Offenders will be prosecuted.





The month-long Totally Thames Festival has seen exhibitions and events along the riverside during September. Battersea Power Station was transformed with a spectacular display of fire and light created by internationally renowned French artists, Carabosse. "Fire Garden" is one of Battersea Power Station's last ever public events before its redevelopment. Meanwhile artist Florentijn Hofman's first ever UK commission, HippopoThames, has been on view this month at Nine Elms on the South Bank as part of the Totally Thames Festival. It will be at Riverside Gardens until September 28.



Regeneration schemes move forward

Large improvement schemes are continuing to move forward on the Alton Estate in Roehampton and the Winstanley and York Road Estates in Battersea.

The Alton Area Masterplan was being considered by the council's housing scrutiny committee as Brightside went to press.

This plan, drawn up with the input of the local community, provides a vision for how the Alton area could change and develop over coming years. Roehampton residents will get a full

update in the Team Roehampton newsletter delivered with this Brightside, or visit www.wandsworth.gov.uk/roehampton.

Meanwhile the Winstanley and York Road Masterplan is continuing to be developed in more detail before the next round of consultation.

For details of future consultation events visit www.wandsworth.co.uk/winstanleyyorkroad or call (020) 8871 6802.

Police meeting

Have your say about local policing issues at the Safer Neighbourhood Board meeting on October 7. Discussions will include young people as victims of crime, reducing retail crime and tackling anti-social behaviour. Go along to South Thames College, Wandsworth at 6.30pm. Refreshments will be provided.

Licensing list

You can find out about local licensing applications by signing up for a weekly email update.

Anyone applying for a new license must by law display a notice at the premises and run an advert in the local paper, but not everyone sees these. The applications are also put on the council's website, but the email is a way to help residents and community groups find out about what's going on in their neighbourhood.

The weekly list includes all new and major variation applications that are under consultation, including those under the Gambling Act, and licenses that are being reviewed.

To sign up, send your name and email address to licensing@wandsworth.gov.uk.

Bandstand nuptials

Couples can tie the knot in the beautiful surroundings of Battersea Park, as the ornate Victorian bandstand has been awarded a licence allowing it to be used as a wedding venue.

To find out more about getting married in the bandstand or the more than 20 other venues across the borough visit www.wandsworth.gov.uk/weddings. For more information about how the bandstand could be transformed into the perfect wedding venue contact Suzz Bell on (020) 8871 7572.



25 years of Portage

The Portage service celebrated 25 years of helping families in Wandsworth with a party. Vauxhall City Farm brought along some animals for children to feed and stroke. Portage provides home-based early education, helping families that include a young child with disability or special need. Find out more at www.wandsworth.gov.uk/portage.

Steer clear of the loan sharks



Hundreds of local people have set up savings accounts or applied for loans with the Wandsworth Plus Credit Union since it launched in the new year.

The council is keen to make sure the people that live or work in Wandsworth can access affordable credit and do not fall victim to loan sharks or payday lenders. It has teamed up with Wandsworth Plus Credit Union to allow local people who would otherwise struggle to get credit to obtain affordable loans. It also offers an alternative way to save a regular amount for a rainy day.

Credit Unions are not-for-profit run organisations owned by their members, with any profits being shared fairly amongst the members or reinvested to provide better services.

They manage personal savings accounts of up to £15,000 and these are protected in exactly the same way as bank and building society deposits. Members are eligible for loans of between £50 and £7,500. Loans under £7,500 are often cheaper from a credit union than from anywhere else and there are no hidden charges.

► Find out more at www.wandsworthpluscu.co.uk

Paul's story

'I saw an advert for the Wandsworth Plus Credit Union and thought it was a good idea to start saving. I am currently working part time whilst studying. Last Christmas was a bit of a struggle so I thought I would start saving up for next Christmas. I think I will save continuously now and dip into my savings when I need them.'

'The process of opening the savings account with the credit union was easy, I like that it can all be done online and the way credit unions operate is close to my beliefs.'



LOCAL OFFER website

The Local Offer has information for children and young people aged 0-25 years with special needs and/or disabilities and their families in Wandsworth.

Information about **Education**

Information about **Social Care and Short breaks**



Information about **Education Health and Care Plans**

Information about **Support and advice**

www.wandsworth.gov.uk/fis



AD.1095 (9.14)

Cycle-friendly roundabout for Queens Circus

An innovative new roundabout in Battersea will separate cyclists from other traffic.



The cycle friendly scheme is thought to be the first of its kind in London and has been developed in partnership between Wandsworth Council, Transport for London (TfL) and Battersea Power Station Development Company (BPSDC).

The project is one part of an ambitious plan to overhaul large sections of the street network in Nine Elms on the South Bank to prepare the former industrial area for a major increase in the residential and working population. The long-term aim is to make Nine Elms one of the most cycle and pedestrian friendly districts in central London.

The roundabout works are being funded by nearby development sites and managed by Blu-3 who work for the developers. The project will be undertaken in phases and is expected to finish in summer 2015.

Extra space has been created for the cycle lanes by reducing the size of the roundabout's central island. This means the space for other traffic is maintained and overall traffic can be better managed.

The roads will remain open for the vast majority of the project but there will be a need for temporary traffic lane and pavement closures as well as changes to bus stop locations.

Park keeps green flag

Battersea Park has again been confirmed as one of the best green open spaces in the country after successfully retaining its coveted Green Flag award.

A Green Flag is a sign to visitors that Battersea Park "boasts the highest possible standards, is beautifully maintained and has excellent facilities".

For more information about the park and its attractions visit www.wandsworth.gov.uk/batterseapark.

Waste charge reduced

The council has cut its bulky waste removal charge from £22 to £16. For this amount the service will collect four unwanted items like sofas, wardrobes, mattresses and other large objects and arrange for their disposal.

To find out more – including what items the service covers – and to book a collection visit www.wandsworth.gov.uk/waste or call (020) 8871 8558.

Mediation Service

The Wandsworth Mediation Service arranged a meal to thank its volunteer community and family mediators and celebrate its tenth anniversary of providing help to the people of Wandsworth. The event was sponsored by Clapham Junction Marks and Spencers.

If you are interested in finding out how mediation could help you, or in becoming a volunteer, visit www.wandsworthmediation.co.uk or call (020) 7223 7744.



New home for shopping help

Wandsworth Shopmobility has officially opened its brand-new premises at the newly redeveloped Sainsburys in Wandsworth Town Centre. Shopmobility, part of Wandsworth Community Transport, helps people with mobility problems do their shopping by lending out wheelchairs and mobility scooters. Volunteers can provide help and a door-to-door accessible minibus service is available.

Shopmobility is offering a free shopping trip to all new and existing members. To find out more call (020) 8675 7460.

Nominate a local hero



There's still time to nominate an unsung local hero for a 2014 Wandsworth Civic Award.

The awards are a way of saying thank you to local people who have volunteered their services over a long period of time to help others, including charity workers, community activists or just someone who acts as a helping hand to friends or neighbours - anyone whose tireless work has made a difference.

You can nominate online, by email or by post. Find out how at www.wandsworth.gov.uk/civicawards.

Hurry
nominations close on
October 10



Pupils at Rutherford House School

New schools for Wandsworth

Four new schools will help provide much needed additional places for local children.

The council has appointed construction company Durkan to redevelop the derelict Putney Hospital site into a new local primary school. The new school – which will be called **Putney Oasis Academy** - is expected to open its doors to local children in September 2016.

Work is expected to begin soon on building a brand new free school in Roehampton. **The Mosaic Jewish Primary School**, which admitted its first 30 pupils last September will move from its existing temporary home in Wimbledon Parkside to a new purpose-built modern school building in Roehampton Lane. Half of its intake will be Jewish but 50 per cent of places will be reserved for children of other faiths and beliefs and those from families who are not religious.

Rutherford House in Balham has had its official opening following the completion of building work at its new home on the former Youth Court site.

Meanwhile, building work is progressing on a new 420-pupil academy in Garratt Lane, Earlsfield. It will be run by the education charity **Floreat** and will open in September 2015. It will be open to pupils of all backgrounds and abilities.



Executive Principal, Paul Campbell (pictured left), has already been appointed. He said: "I can think of nothing more exciting than the opportunity to build a school from the ground up, in a vibrant community where children and their families have high aspirations for the future."

Find out more about Floreat at www.floreat.org.uk/wandsworth, or go along to information sessions in the Anchor Church Centre, 273 Garratt Lane on the following dates:

- Monday 29th September at 9am
- Monday 20th October at 6pm
- Monday 11th November at 9am
- Monday 1st December at 6pm



Demolition work at the Putney Hospital Site



What the Putney Oasis school will look like

To find out more about the council's efforts to increase school capacity visit www.wandsworth.gov.uk/betterschoolsmorechoice

Upgrade for five leisure centres

Five of the borough's leisure centres will be upgraded thanks to a £3.5m improvement programme.

The council will be funding the improvements and refurbishments as part of a new seven year management contract.

Balham leisure centre will get an improved reception area, a bigger dance studio, new poolside sauna and steam rooms, full refurbishment of the wet changing village plus improvements to the weights room and changing rooms.

Battersea's **Latchmere centre** will get an extended fitness suite, upgraded reception area, refurbished dry changing rooms and an upgraded wet changing village.

At **Putney** the village change area will be modernised and a new sauna will be installed in the health suite.

Tooting Leisure Centre will see its village changing area fully refurbished, with improved lockers and changing cubicles, improvements to the health suite including the sauna and steam rooms, full refurbishment of the dry changing rooms and upgrades to the fitness suite and "spin studio".

And the **Wandle** will see remodelled and upgraded changing rooms.

Under the seven year contract, which was won after a full and open tendering process by Places for People Leisure Management Limited, formerly known as DC Leisure, the council will receive an income of £22m. Leisure spokesman Cllr Jonathan Cook said: "This is a great deal for the people who use our leisure centres and for the wider community.

"These five leisure centres, plus the Tooting Bec Lido will benefit from investment worth at least £4.2m in new and improved facilities in the years ahead.

"In return for this capital investment, the council will receive guaranteed income of £22m over seven years, which will help fund local services and help keep council tax bills low."



Party time

For the 52nd year the Rotary Club of Battersea Park is organising a free Christmas Day lunch and party for older people in Wandsworth. Guests are transported to and from the heated marquee in Battersea Park and given a fantastic Christmas lunch, and afterwards can enjoy carol singing, bingo and dancing, plus a goody bag to take home.

If you are over 65 and would like to go, write to RCBP (Christmas Day), 61a Abbotswood Road, London, SW16 1AL or call (020) 8696 6540.

The Christmas Day Lunch and Party needs volunteer helpers too - you're guaranteed an enjoyable day. To register please visit www.rotarychristmasday.org.uk or call the number above.

Say no to cowboys

People are being urged to say no to cold callers who knock on doors and offer a cheap deal to take away their rubbish following a spate of flytipping.

Residents employing a waste removal firm should always ask to see the relevant waste transfer notes to ensure it is being disposed of lawfully and they should also ask to see a waste carrier's licence. Anyone with information about cowboy operators dumping rubbish should call (020) 8871 8546.

All calls will be treated in confidence.

Help health watchdog

Healthwatch Wandsworth, the independent consumer champion, is seeking local volunteers to help with its work improving local health and care services.

To find out more, email enquiries@healthwatchwandsworth.co.uk, call (020) 8516 7767 or visit www.healthwatchwandsworth.co.uk.

New Lido fitness pavilion



Funding is now in place for a new £710,000 pavilion at Tooting Bec Lido that will provide space for workout and exercise classes plus new toilets and a first aid room.

The investment in the popular open air pool will draw on funds provided by the council, the South London Swimming Club (SLSC), and Sport England and could see the attractive new pavilion open next year. Visit www.wandsworth.gov.uk/lido.

Businesses can get help to grow

Dozens of businesses seeking funding to grow have applied for loans of up to £22,000 from the Wandsworth Business Loan Fund since its launch earlier this year.

The £800,000 loan fund was created with a £400,000 investment from Wandsworth Council and a matched amount from GLE oneLondon – a leading provider of finance for new and growing businesses specialising in lending to those turned down by commercial lenders.

A free one-to-one business review is available to businesses interested in applying for a loan. To be eligible, businesses must be based in Wandsworth, have been trading for more than 12 months and employ less than 100 staff.

▶▶ Find out if your company is eligible and apply on 0845 603 2820 or email wandsworthloans@gle.co.uk.

▶▶ Find our more at <http://bit.ly/wandsworthloans>.

CASE STUDY



Kimberley Larsen launched RIOT, a platform to match creative talent with clients, with help from the Wandsworth Business Loan Fund.

She said: "When we moved to Tooting, the business moved with me. There seem to be more and more entrepreneurs emerging in this area, so it feels like a good place to be. I was invited to a private reception by the Mayor of Wandsworth for high growth potential entrepreneurs. This was a great event, with some exciting people with really good ideas, and it was there I heard about the Wandsworth Business Loan Fund.

"The finance made a huge difference as we were able to make significant progress and reach a point where we're ready to launch."

For more information about RIOT visit www.timetoriot.com.

Council Tax Support HAVE YOUR SAY

The council is currently considering options to change its Council Tax Reduction Scheme for 2015/16. The council will put this information out to public consultation for your views.

Full details of the consultation will be available on www.wandsworth.gov.uk between October 10 and December 10, 2014.

We will announce the start of the consultation via the council's Twitter feed @wandbc.

Details will also be issued in Wandsworth 24 seven, the council's online weekly newsletter.

To sign up for this please go to www.wandsworth.gov.uk/24seven



Adult Social Services

We have moved



Our new address is
**Customer Centre,
Wandsworth High Street,
SW18 2PU**

Phone: (020) 8871 7707





Bridge repairs completed ahead of schedule

The £1.5m repairs to Putney Bridge have been completed, and the bridge was due to reopen on September 26.

The repairs began on July 14 and were originally timetabled to last a total of 12 weeks. This faster turnaround is down to speedy and efficient working by the council's chosen contractors FM Conway Ltd and also by the excellent planning and management of the contract by the council's in-house team of engineers who have overseen the project.

Transport spokesman Cllr Jonathan Cook said: "I would like to thank the travelling public for the great patience they have shown and feel sure that they, along with local businesses, will share our delight that this important Thames river crossing will be back to normal before the end of this month.

"Completing this huge amount of work in this short space of time is a superb achievement by everyone concerned, especially our team of engineers who planned and prepared everything brilliantly, managed the contractors very efficiently and stayed on top of the whole process to ensure there were no let ups or delays in finishing the job.

"Getting a job of this scale completed early, properly and also very importantly on budget is a real triumph."



Business directory

Connecting you with traders you can trust

Put your mind at rest and visit the Age UK Business Directory today

- Large selection of trustworthy traders and businesses
- Checked by Age UK London staff



Call us free on
0800 334 5056
or visit us online

www.aubdlondon.co.uk

Traders interested in becoming a member company on the directory, please contact the team on businessdirectory@ageuklondon.org.uk or phone **020 7091 2591**

Registered Charity Number 1092198

Get on the jobs ladder

Free construction skills training has helped guide local people into jobs and apprenticeships on building sites in Nine Elms and across the borough.

The training pilot was commissioned by Wandsworth and Lambeth Councils and the courses were delivered by South Thames College and specialist construction training provider Mainport.

Across Wandsworth there is high and increasing demand for these building trades – particularly in Nine Elms.

The council and its Work Match team has secured agreements with many local developers which mean new jobs, apprenticeships and traineeships are reserved specifically for unemployed Wandsworth residents.

The latest news on the regeneration of Nine Elms includes:

- Demolition has started on the old Market Towers building to make way for a mixed-use scheme including more than 400 hundred homes, a hotel and a new public square with shops, restaurants and cafés
- Work to rebuild the power station chimneys is now underway
- Plans for a new community building have been approved next to Battersea Park Station
- A design completion has been announced for a new bridge across the Thames
- The Royal College of Art has moved into its new project space at Riverlight. This is to promote the cultural strategy for this development. Riverlight's first residents have now moved in.
- Christies Fine Arts Warehouse will be replaced with a mixed use development including 510 homes and new cultural space. This includes a Local Employment Agreement.



Twenty-four year old local resident Taide Ward was one of the first people to complete the course. She said:

"I lost my job in admin but Work Match helped me get a new job doing admin for a big building firm.

I needed my CSCS card to be able to get on site. Now I've got my card that means I can keep my job and I've picked up extra skills too."

The free construction training pilot is part of the Wandsworth Jobs Package - a series of initiatives designed to help local people into work and to benefit from the borough's expanding jobs market.

Initiatives include recruitment roadshows, jobs fairs, apprenticeships, mentoring, a commitment to reserve hundreds of local jobs for local people and a scheme offering unemployed people homes if they secure lasting employment.

Read more at www.wandsworth.gov.uk/jobzone.



New tube link comes closer

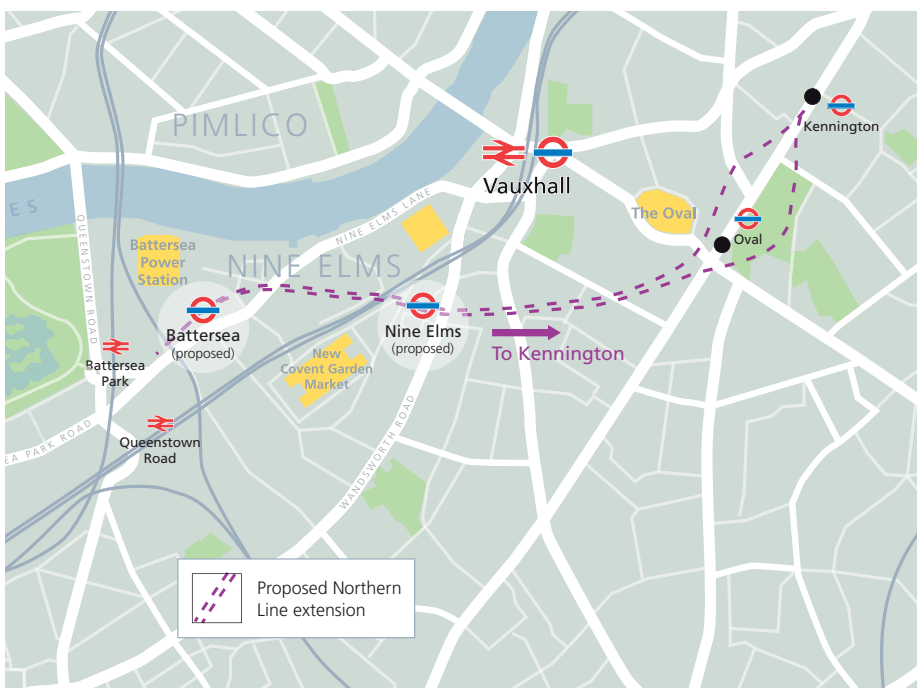
The news that Transport for London has chosen a company to design and build the Northern Line extension has been welcomed by the council as an important next step in bringing the tube to Battersea.

Ferrovial Agroman Laing O'Rourke has been awarded the half a billion pound, six-year contract which covers the main construction works. The full cost of the scheme, expected to be up to £1bn, is being funded entirely through developer contributions from Battersea Power Station and other developers and, from 2016, the creation of a new Enterprise Zone in Nine Elms. The powers to build the line are expected to be announced by the Government shortly and construction is due to start next year.

Wandsworth Council has campaigned for the Tube extension for many years, working closely on the scheme with Transport for London (TfL) and the GLA to develop the business case and financing package.

Two new Tube stations will be built – one at Battersea Power Station and another just off Wandsworth Road. They would connect to the rest of the Northern Line at Kennington Station and could be open by 2020.

The Northern line extension will help regenerate the Nine Elms area of Battersea by supporting up to 25,000 new jobs and more than 18,000 new homes. The people of Battersea will get access to the tube network for the first time, and journey times to the West End and the City will be cut to just under 15 minutes.



Other council transport priorities include:

- Securing more longer trains on local rail routes
- Improving Wandsworth's cycle route network
- Campaigning for Transport for London to extend the Cycle Hire scheme to other parts of the borough. Wandsworth's cycle hire docking stations are now being used 2,500 times a day
- Securing connections to the Crossrail2 underground line at Clapham Junction and Tooting Broadway
- Improving local railway stations including Battersea Park, Putney and Clapham Junction
- Replacing the Wandsworth Gyratory with a new two-way road system

► Find out more at www.wandsworth.gov.uk/travelchoices.



Share your views and concerns on flooding

Local people are invited to give their views on the council's strategy to prevent flooding.

Following widespread flooding across the UK in 2007, the government gave councils new powers to identify, co-ordinate and manage flood risk.

The Local Flood Risk Management Strategy will set out how this will be done.

Earlier this year we asked residents and businesses for their views and concerns about flooding to help draw up the strategy. Now we are consulting on the first draft of the strategy to get further feedback before publishing a final version.

The first round of consultation has helped shape the strategy – for example it is clear local people want gullies cleared and would like better communication about flood risk.

Now we would like people's views on the proposed objectives and suggested actions to achieve these.

The objectives include

- Ensuring future developments take flood risk into account.
- Identifying sources of funding for flood risk management to pursue opportunities for undertaking further detailed investigation into local sources of flooding.

- Using our knowledge of flood risk to make sure we respond effectively to emergencies.
- Raising awareness of flood risk with residents and businesses and advising them how they can better protect themselves and their properties.
- Better partnership working with other agencies.

The consultation has been timed to fit in with a national consultation by the Environment Agency on a suite of Flood Risk Management Plans. The objectives and actions agreed by Wandsworth and other councils will feed into that.

The council's environment spokesman, Cllr Jonathan Cook, said:

"We are grateful to everyone who shared their views and concerns, and we have done our best to ensure the draft strategy reflects these. Wandsworth, like many other areas, is at risk of flooding – surface water, rivers and otherwise – and this strategy will help us effectively manage, and hopefully prevent, this.

"Now we would like feedback from local residents and businesses on the specific actions we propose so we can ensure the final strategy is joined up and robust and mirrors the needs of the local community."

The consultation deadline is December 17, 2014. Responses to this consultation should be sent to planningpolicy@wandsworth.gov.uk with 'Local Flood Risk Management Strategy' in the subject line.

► Find out more at www.wandsworth.gov.uk/floodstrategy

Discover great art right on your doorstep

**Wandsworth
Artists' Open House
October 4-5 and 11-12**



Photo: Daniel Weill

Get a rare glimpse into the homes and studios of local artists and discover the hidden creativity you never knew existed in your neighbourhood.

For the first two weekends of October over 100 artists will open their houses and studios around the borough to showcase and sell their work.

As well as paintings and drawings, the art includes crafts, sculpture, painting, printing, jewellery, photography, drawing, film and installations. Visitors to the houses will have a great variety of works to view and buy.

A map of all the open houses can be downloaded at www.wandsworthart.com. Here, you can create your own trail according to the area you want to visit, and the type of things you want to see.

The map is also available in your local library and you can navigate your way around the event by downloading the free TiCL app. The event is organised by the council's Arts Team and a steering committee of local artists.

Contact the team on (020) 8871 8711 or email arts@wandsworth.gov.uk.

MAKE MORE USE OF THE CYCLE NETWORK

For a free Local Cycle Guide Map
and information on cycle training
call (020) 8871 6677

www.wandsworth.gov.uk/roadsafety



Wandsworth Gets Results

Wandsworth is committed to being an Open Council, making it easy for residents to find out how we spend your money and how good we are at delivering services. Every year in this Scorecard we let you know how we are performing on a selection of key indicators which matter most to local people. The latest residents' survey in 2013 reported 84% were satisfied. Despite difficult times, satisfaction levels have fallen only marginally from the record levels seen in 2011. We are the only council in London to show you how we perform compared with all other London councils – visit www.wandsworth.gov.uk/opencouncil to see for yourself and give us feedback on how we are doing.

OUR PERFORMANCE SCORECARD

Are we delivering high quality, value for money services?

Indicator	2012-13	2013-14	Improved?	Comment?
Calls answered in person within 15 seconds	85%	87%	✓	
New benefit claims made online	44.1%	59.7%	✓	
Local Land Charge (LLC) searches carried out within five days.	99.4%	73.2%	✗	The service saw an 29% increase in the number of LLC searches received compared with 2012/13. Quarter 4 performance rose to 96.1% and performance is expected to improve in 2014/15.
Council Tax collected during the year	98.1%	98.3%	✓	

Are we building a prosperous, vibrant and cohesive community?

Indicator	2012-13	2013-14	Improved?	Comment?
Number of completed shared ownership sales	110	148	✓	
Major planning decisions decided in time	69%	72%	✓	
Average annual unemployment claimant rate	2.8%	2.59%	✓	

Are we making Wandsworth an attractive, safe, sustainable and healthy place?

Indicator	2012-13	2013-14	Improved?	Comment?
Number of street cleaning complaints	556	333	✓	
Household waste recycled, composted or reused	23.5%	20.4%	✗	The recycling rate has declined due to revised guidance preventing composting of street cleansing organics, increased deductions for contamination and reduced recycling by households.
Percentage of streetlights identified as not working properly	0.23%	0.23%	-	
Reports of antisocial behaviour to the police per 1,000 population	42.1	39.19	✓	
Number of notifiable offences per 1,000 population	82.7	72.0	✓	Wandsworth is the safest Inner London borough on this measure.
Violence with injury per 1,000 population	4.6	4.9	✗	Violent crime was one of the few areas to experience an increase in crime during 2013/14. The increase is directly linked to the rise in reports of domestic violence with injury.

Are we improving opportunities for children and young people?

Indicator	2012-13	2013-14	Improved?	Comment?
Primary school age children in Reception Year recorded as obese.	10.3%	9.8%	✓	
Under 18 conception rate (per 1,000 aged 15-17)	29.4	25.5	✓	
Under 16 regular library users	13,056	12,338	✗	Small decline in regular usage but children's library issues rose by 5% during this period. Ongoing focus on working with schools to increase membership through class visits.
Attendance of 11-19 year olds at youth clubs	91,173	83,016	✗	Refurbishment works at one of the larger youth clubs, Devas, affected attendances. These works are now complete. Additionally, Caius House youth club has been operating from temporary smaller premises and is due to move to brand new and much larger facilities over two floors off York Road in September 2014. The council has also handed over the running of three youth clubs to community groups; if these attendances were included then the result would be higher.
Key Stage 1 pupils achieving level 2 or better in reading	88%	90%	✓	
Key Stage 1 pupils achieving level 2 or better in writing	86%	88%	✓	
Key Stage 1 pupils achieving level 2 or better in maths	90%	93%	✓	
Average GCSE points score of 15 year old pupils	486.7	484.8	✗	Result is only slightly below last year and remains above the national average.
Average A-Level points per candidate	676	660.5	✗	Despite remaining above the Inner London average there was a slight fall in this measure in 2013 following on from a 5% rise over the preceeding two years. There are a number of interventions underway to help focus on improving performance in future years.

How well are we promoting health and wellbeing for all adults with personalised and preventative care and support for adults in need – including those in housing need?

Indicator	2012-13	2013-14	Improved?	Comment?
Clients and carers on Self Directed Support or Direct Payments	82.8%	88.3%	✓	
Adults with learning disabilities known to the council in paid employment	8.5%	9.2%	✓	
Users of hard drugs completing treatment	81	74	✗	Performance by the contractor delivering this service is below expectation. The council is working closely with them and there was improvement in the latter half of the year. However, a review of the service has been undertaken and it will be retendered in 2015.
People quitting through the smoking cessation service	1,526	1,559	✓	
Households living in temporary accommodation	590	774	✗	In common with most of London, homelessness demand rose through the year, especially an increased number of evictions from private rented tenancies resulting in the use of temporary accommodation.
Average length of stay in bed and breakfast accommodation	14 weeks	11 weeks	✓	
Housing repairs completed in target time	94.0%	95.7%	✓	

Help shape the borough's pharmacy services

The borough's Health and Wellbeing Board is keen to get your views to make sure local chemists are at the heart of the communities they serve.

We also want to ensure they are providing services people may need, such as flu immunisation, or even to inform residents of other council services that are available.

We want to know:

- Are pharmacies in the right place?
- What services would you like them to offer?

The survey will be open until October 1, and the responses will help shape the Pharmacy Needs Assessment (PNA). There will then be another chance to comment before the PNA is published in the spring of next year.

Take the survey at www.wandsworth.gov.uk/PNA.

The responses to the survey are completely confidential. If you would like a paper copy of the survey, need an easy-read version, translation or have any questions call (020) 8871 5043 or email pharmacy@wandsworth.gov.uk.



Help for new mums



New mums can now get one-to-one breastfeeding support

The Breastfeeding Network (BfN) is running a telephone support line on behalf of the council. The pilot scheme will run for 12 months and could be extended if it is successful.

The scheme will be on offer to new mums with babies under eight weeks old living in ten council wards with the lowest breastfeeding rates. You can refer yourself, or ask your GP, midwife, health visitor, local children's centre or any other health professional to refer you.

For more information email wandsworthreferrals@breastfeedingnetwork.org.uk.

Get help to quit

Next month is Stoptober, a national campaign that encourages people to quit smoking for 28 days.

There are smokers who manage to quit on their own, but there is very good evidence that with professional help you are four times more likely to successfully quit smoking. According to Public Health England, staying continuously quit for 28 days makes you five times more likely to stop for good.

Nearly a quarter of a million people in England and Wales turned their back on their cigarettes last year, reaping the financial, social and health benefits from taking part in Stoptober.

Get help from the borough's stop smoking team at drop-in clinics:

Cardiology unit, Queen Mary's Hospital
Tuesdays 10am – 3pm

St George's Hospital (Atkinson Morley Wing). Wednesdays and Fridays 10am – 3pm

Or ask for one-to-one support at your GP or the nearest pharmacy.

The Wandsworth Stop Smoking Service provides a **free 24 hour helpline**. Ring 0800 389 7921 or visit www.stopsmokingwandsworth.co.uk.

Help when you are feeling low

September 10 was the World Health Organisation's World Suicide Prevention Day. Globally more than 800,000 people commit suicide every year - more than from war.

The council's public health team is working to assess the extent of the problem locally and find ways to support vulnerable people. It has teamed up with local GPs, the Samaritans, local healthcare providers, the police, the ambulance service and the local coroner to form a Suicide Prevention Group and develop a prevention strategy.

We all feel down from time to time; disappointment, failure and grief are part of life, but the group urges anyone experiencing continued low moods to get help by visiting their GP. It also recommends doing the following to help you maintain your well-being:

- **Connect:** feeling valued and close to people can help, so try and do something today to make a connection.
- **Be Active:** regular exercise is linked to low rates of depression and anxiety.
- **Take Notice:** learn to enjoy the moment.
- **Keep Learning:** learn something new – it will make you feel better about yourself and encourage you to meet new people.
- **Give:** get involved in your local community

Feeling low?

Contact your GP or call the Wandsworth Psychological Therapies and Wellbeing Service on (020) 3513, the Crisis Line on 0800 020 8000 or the Samaritans on 08457 90 90 90. Support is also available from www.bigwhitewall.com.

Find out about other mental health services available locally at www.wandsworth.gov.uk/acis.

Get flu safe

People with an increased risk of complications from flu are being urged to protect themselves and their families with a free flu jab. The council is working with the NHS and local pharmacies to make sure people most at risk from flu get the jab and Age UK will be promoting flu jab awareness to its service users.

Flu Facts

- The flu jab is perfectly safe and can't give you flu
- The flu jab protects against H1N1 virus – the strain of flu that caused the "swine flu" pandemic in 2009
- The flu virus changes, so you need a flu jab every year
- If you're pregnant, the flu jab doesn't harm your unborn baby. In fact it can protect your baby from flu for the first few months of life
- Anyone aged 65 or over, carers, pregnant women, people with weakened immunity and those who have a long term health problem such as diabetes, severe asthma, chest, heart, liver or kidney complaint, are eligible for a free jab.
- The flu jab protects people of all ages
- Flu isn't just a cold, it can be a really serious illness
- Speak to your GP or local pharmacist for more information on getting the flu jab.



For more on flu and the flu vaccine, check out:
www.nhs.uk/Livewell/winterhealth

Owning your first home

The council's Home Ownership Team supports local people who want to get a foot on the housing ladder. Here's some of the ways you can get help.

Affordable Housing Day – Thursday 23 October 2014

The Home Ownership Team will be hosting the annual Affordable Housing Open Day on Thursday, October 23 in Wandsworth Civic Suite.

The Open Day is completely free and will help you find your way around the different Home Ownership schemes such as Shared Ownership, Right to Buy and House Purchase Grant.

Housing providers will be available to offer information and advice, plus legal and financial advice will be provided by property experts.

See the page opposite for more details.

House Purchase Grant

This scheme gives council tenants a grant to help them buy a home of their own anywhere in the UK or European Union. It can also be used to adapt an existing UK property such as loft conversions or as a deposit towards a Shared Ownership property.

Grant levels have recently increased so if you have a 1-bed council property you could now be eligible for up to £35,000. That figure rises up to £60,000 for a 2-bed council property or bigger.

Visit www.wandsworth.gov.uk/homeownership

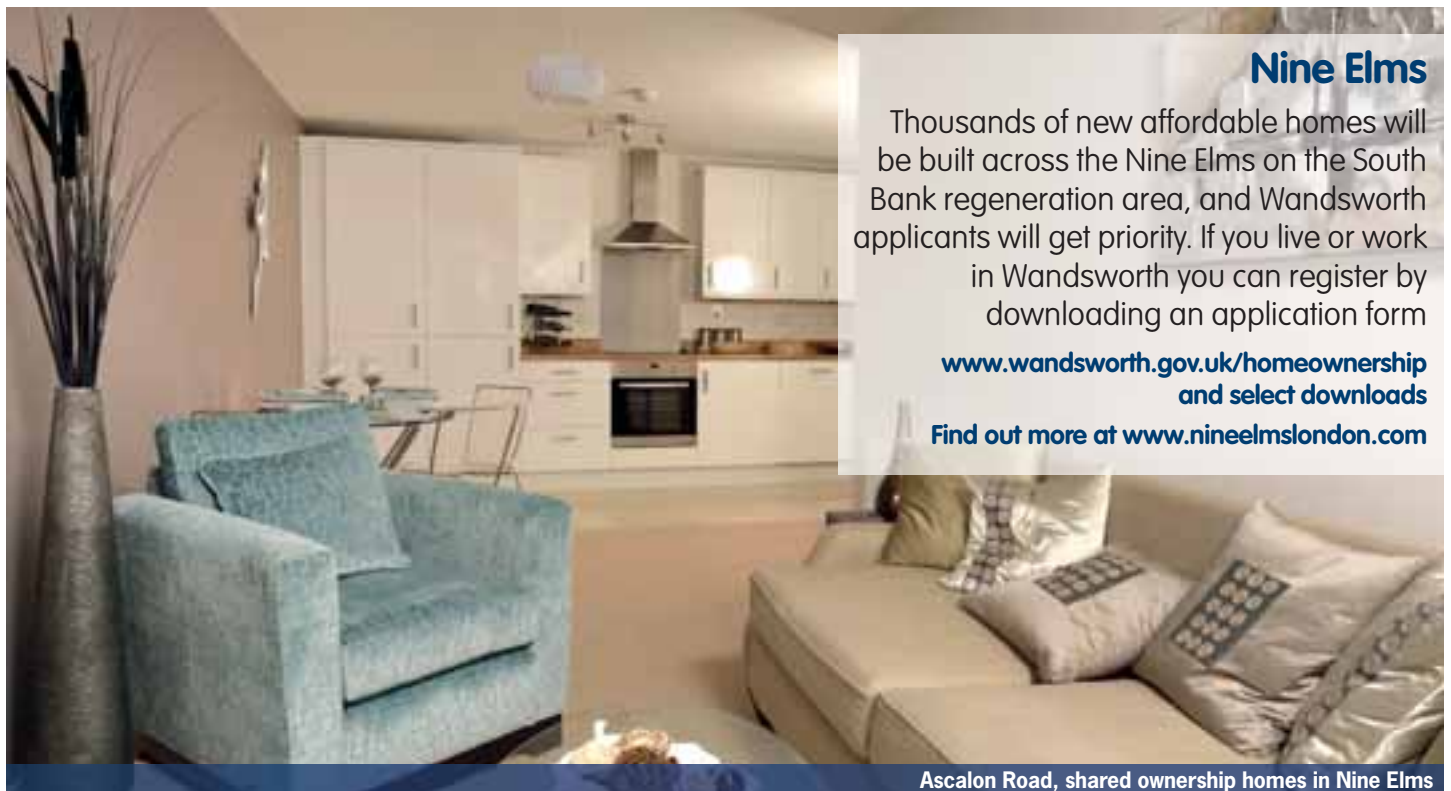
Your Right to Buy

From July 21, the maximum discount available on Right to Buy was increased further from £100,000 to £102,700.

The funds raised through RTB sales will continue to be used to finance new affordable housing options for other local people.

The council has published a helpful Right to Buy information booklet for tenants who are interested in owning their own home. To read an online copy and to find out more about the home purchase process visit www.wandsworth.gov.uk/homeownership. Tenants who want more information should contact the home ownership team who will be able to guide them through the process.

Visit www.wandsworth.gov.uk/homeownership



Nine Elms

Thousands of new affordable homes will be built across the Nine Elms on the South Bank regeneration area, and Wandsworth applicants will get priority. If you live or work in Wandsworth you can register by downloading an application form

www.wandsworth.gov.uk/homeownership
and select downloads

Find out more at www.nineelmslondon.com

Ascalon Road, shared ownership homes in Nine Elms

Shared ownership developments emerging in the borough include the following:-

Paragon Community Housing, Balham Place, SW12

A new development situated in popular Balham is being launched comprising 12 units; a mix of 1 & 2-bedrooms. Please contact Paragon Community Housing on 01932 235 700 or email info@paragonchg.co.uk.

Octavia Housing – Illumina, SW18

Nineteen brand new shared ownership units, including two 2-bed units, are anticipated to be available shortly in this second phase of the Illumina development. These elegant apartments in the heart of bustling Wandsworth will include private balconies, terraces and winter gardens. You can call 020 8354 5500 or email on info@octaviahousing.org.uk.

Thames Valley Housing – XVII, SW17

Located on Trevelyan Road, in Tooting, this brand new development of 28 one and two-bedroom apartments is within easy reach of local shops, lively restaurants and bars – and Tooting Broadway tube station. The development includes ground floor retail space, landscaping at first floor level and 16 different styles of apartment – which means there'll be plenty of choice. These apartments are available on a shared ownership basis through Thames Valley Housing Association. Please call 020 8607 0550 or email sales@tvha.co.uk.

Nine Elms

Ninety eight shared ownership units will be available at Embassy Gardens. These should be ready for occupation in the summer of 2015 and a further 116 properties will be launched at Riverlight in 2016. Take a look on the website www.nineelmslondon.com.

Note: Wandsworth council tenants can use their House Purchase Grant towards buying one of these shared ownership properties. To find out more about how to use the grant towards shared ownership, visit www.wandsworth.gov.uk/sharedownership.



Open the door

Affordable housing open day
23 October 2014, 2-8pm

Open the door to your first home!



The Civic Suite, Town Hall
Wandsworth High Street SW18 2PU
For more information call (020) 8871 6016



Keeping independent



A service that helps older people live independently at home has been taken to the next level thanks to a unique partnership with a leading UK charity.

The council's KITE service (Keep Independent Through Enablement) has been working with Leonard Cheshire Disability to develop the borough's enablement service, which helps people learn or relearn new skills to help them stay in their own home.

As part of a pilot project, some people who receive enablement in their homes from KITE were taken two or three times a week to the Randall Close Day Centre, run

by Leonard Cheshire. There they received therapy and physical health and wellbeing checks and could access gym equipment, art rooms, interact with other day centre users and get involved in other activities.

A presentation on the success of the pilot project was given to leading councillors and the minister for health, Jane Ellison. The scheme will now be expanded.

►► **Find out more about how enablement can help you at www.wandsworth.gov.uk/enablement, or ring (020) 8871 7707.**

The Care Act is the biggest change to adult social care in 60 years



The Government has reviewed all Adult Social Care Legislation from the past 60 years in order to simplify how people are supported for their care needs.

The Act places a number of new duties on the council. These will include:

- Providing information and advice about care and support services to help people make the best choices
- Offering support for self-funders in assessing, planning and managing their care
- Implementing new rights for carers, supporting them in their ability to care
- Implementing a lifetime cap on care costs of £72,000 and monitoring progress towards the cap

We want to make sure that everyone who uses services, carers' groups, voluntary organisations and care providers knows about The Care Act. If you have any comments or require more information please contact us. Email: Careact@wandsworth.gov.uk



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WANDSWORTH'S HIDDEN TREASURES

Users of the TiCL app have helped create what is thought to be a complete map of the borough's ghostsigns.

Ghostsigns are the shadowy advertisements from long ago it is sometimes possible to spot on the side of buildings. TiCL is supporting the council's Hidden Treasures campaign to find the borough's hidden gems and asked its users to help it compile the list.

▶▶ To get the TiCL app go to <https://ticl.me> See more about the borough's hidden treasures at www.wandsworth.gov.uk/hiddentreasures.



Photo: William Holland





THAMES VALLEY HOUSING

working in partnership with

FIRST STEPS
to home ownership in London

WANDSWORTH HOUSING

Register your interest now
020 8607 0550
sales@tvha.co.uk
www.tvhsales.co.uk



TWENTY EIGHT APARTMENTS LONDON SW17

Computer generated image

COMING SOON

Put more colour, style and comfort into your life with an apartment at XVII in Tooting. This brand new development is within easy reach of Tooting Broadway tube station and is available through shared ownership

The information is included for guidance only. It is subject to change from time to time without notice and it's accuracy is not guaranteed nor does it constitute a contract, part of a contract or a warranty. Your home is at risk if you fail to keep up repayments on a mortgage, rent or other loan secured on it. Please make sure you can afford the repayments before you take out a mortgage.

Battersea

Through Time

Battersea has grown to be a fashionable and vibrant district of south-west London.

Referred to as Patricesy in the Domesday Book, Battersea was historically best known for market gardening, providing fruit, vegetables and flowers for the City of London.

However, the area moved from rural to urban with the coming of the railways, industry and large-scale housing from the 1840s, triggering a population growth from 4,000 to 120,000 by the beginning of the twentieth century.



The Dogs' Home has helped more than three million animals since it was founded in 1871.



Then known as the Northcote Hotel, the Northcote Pub was built in 1869 and remains as popular as ever.





Northcote Road takes its name from Sir Stafford Northcote, Chancellor of the Exchequer and leading Tory politician at the time of the road's development.



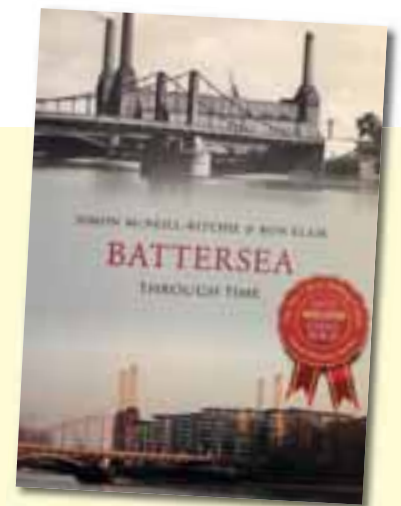
A view down the eastern brow of Lavender Hill.



This parade of shops on the left of Webbs Road was built in 1888.



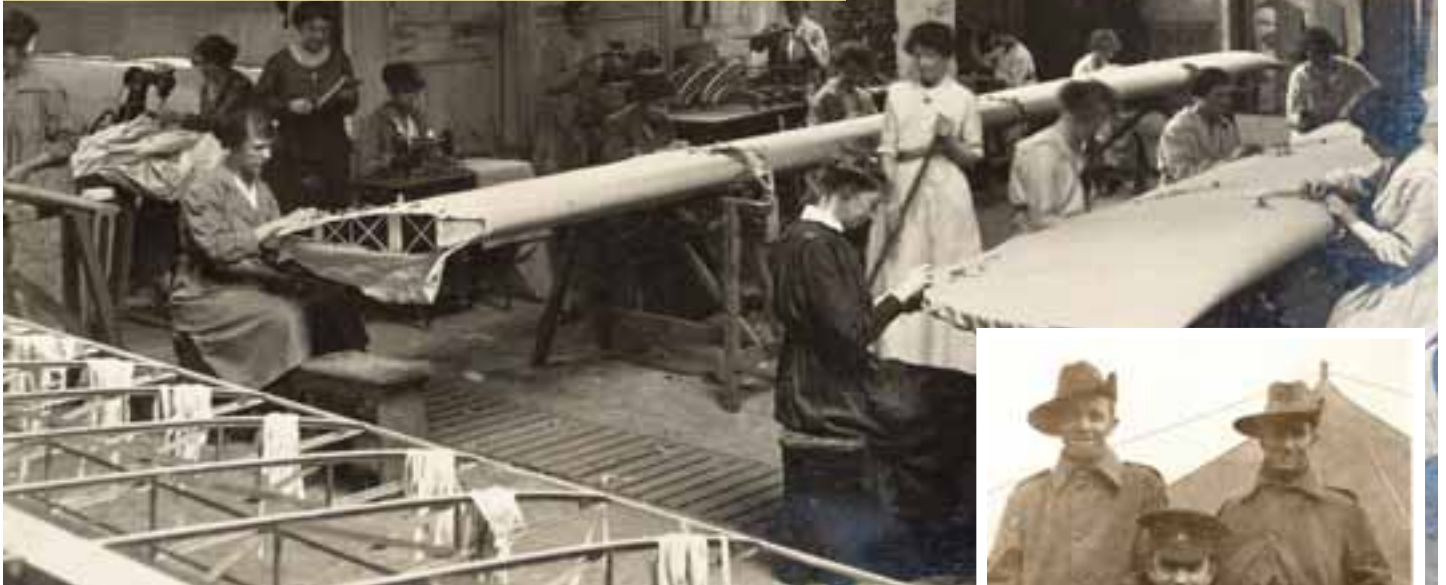
Battersea High Street was once the main thoroughfare of Battersea Village.



In their new book, Simon McNeill-Ritchie and Ron Elam look at how the the various districts of Battersea, from Nine Elms to Wandsworth Common, have changed and developed over time, using before and after pictures.

Battersea Through Time is published by Amberley Publishing and costs £14.99.

Remembering the Great War



Four years' of events will commemorate the people of Wandsworth who gave their lives in World War One and remember the borough's largely unknown or forgotten involvement in the Great War.

The programme was launched in July with the official unveiling of the Commonwealth War Graves Commission interpretation board in Wandsworth Cemetery, Magdalen Road.

On the anniversary of the start of the war, on August 4, the town hall switched off all lights at 10pm and placed a single light at a window, as a mark of respect for those who lost their lives.



Other commemorations:

- The St Anne's Church Memorial Project aims to research some, if not all, 313 names on the church's war memorial. To contact the project, email cw.mathiesen@btinternet.com.
- The Old Wandsworthians Memorial Trust is searching for details of 98 pupils of the former Wandsworth Technical Institute who gave their lives. If you are able to help email Les Herbert at leswands@gmail.com or write to him at Woodlands St Georges Hill, Lyme Regis, DT7 3NT.
- There is also a dedicated twitter feed - @WW1Wandsworth - based on the timeline of 100 years ago.
- The borough's Heritage Service is asking for photographs, newspaper cuttings or other documents relating to the First World War that you would like to donate. Email heritage@gll.org.

For a full list of events, visit www.wandsworth.gov.uk/ww1centenary



Picture (clockwise from top)

- Women sewing aircraft wings in the Candahar Works of Garlick Aeroplanes in Battersea in 1918.
- Wounded soldiers at the 3rd London General Hospital, Wandsworth Common. Over the course of the war more than 62,000 patients from all over the Empire were treated here.
- A recruiting flyer for the Battersea Battalion. Wandsworth and Battersea each raised a battalion of soldiers and Wandsworth schoolchildren collected money to buy their battalion an ambulance
- The Mayor of Wandsworth, Sir Archibald Dawnay, in March 1918 on a tank named Iron Ration.

what's on?

WELCOME TO WHAT'S ON IN WANDSWORTH
YOUR GUIDE TO ART EXHIBITIONS,
THEATRE PERFORMANCES,
CHILDREN'S EVENTS AND
SOCIETY MEETINGS

Children's
events are
shaded
yellow

EVENTS FROM SEPTEMBER 24
TO END OF NOVEMBER



Saturday November 8 gates from 6pm, bonfire 7.30pm, fireworks 8pm

Battersea Park Fireworks display

Warming bonfire followed by a spectacular fireworks display set to music.
Tickets £6.50 to £10. Battersea Park SW11. www.wandsworth.gov.uk/fireworks

How to be listed

Send details (including access for people with disabilities) to:

whatson@wandsworth.gov.uk
by Monday October 27.

We cannot guarantee that your entry will be inserted. This is a free service. The information in this guide has been provided by the advertisers themselves. Wandsworth Council accepts no responsibility for the accuracy of the information or for any event not organised by the council.

Free entry
Wheelchair access
Hearing loop

**Thursday September 25,
7.45pm for 8pm**

Wildlife Crime in Wandsworth

PC Laura Mantel, local Wildlife Officer, will explain and comment on dealing with wildlife crime. Wandsworth Society at Westside Church, Melody Road SW18. Call 8870 4567. www.wandsworthsociety.org.uk

wheelchair

**Saturday September 27
11am-4pm**

Uniformed Youth Groups Engagement Day

Find out about the Scouts, Girl Guides, Army Cadets and Police Cadets. Southside Shopping Centre, Wandsworth High Street SW18. www.southlondonscouts.org.uk

**Tuesday September 30,
4-6pm at Tooting and
Wednesday October 1,
4-6pm at Southfields.**

Free Family Clubs

MoreLife Family Clubs allows 5-12 year olds and their families to address their health and lifestyle behaviours as a team. Clubs are delivered by MoreLife specialists over 10 weeks. At MoreLife our attitude is about taking things one small step at a time, to make the weight loss and fitness journey as smooth and enjoyable as possible. **Free.** Venues: Tooting Leisure Centre, Greaves Place SW17 (Tuesday) and Aspire Centre, Merton Road SW18 (Wednesday). www.more-life.co.uk Twitter: @morelifewwrth

**Wednesday October 1
9.30am - 1pm**

Neighbourhood Network SW12 and 17

9.30 - Rhyme time for under 5s; 10am coffee and chat; 12pm craft time. Find out what's happening and talk to your neighbours. We are a group of residents who want to build a stronger, more connected community. Southside Scout Centre, 197 Balham High Rd (corner Elmfield Road) SW12 Email info@neighbourhoodnetworkSW17.org.uk or call 07581 716916.

**Thursday October 2
10.15-11.15am**

Creative Learning through Stories

Interactive session using historical toys and stories to learn about the past. For children 6 months - 3yrs. **Cost £3 per child**, please

book in advance to guarantee a place Wandsworth Museum, 38 West Hill SW18. Call 8870 6060 or email bookings@wandsworthmuseum.co.uk

**Thursday October 2
5.30-6.30pm**

Body alignment and posture re-education classes

Regain mobility and flexibility, relieve pain from poor posture and repetitive habits. **Free trial classes in October.** Must book in advance. Classes also held in Balham and Putney on Tuesdays, see website for details. Samsara Mind & Body, 205 Merton Road. Call 0800 756 3547 www.ehrenfriedmethod.co.uk info@ehrenfriedmethod.co.uk

what's on?

SEPT - NOV

October 2, 9, 16 and 23
5-6.30pm

Homegrown Workshops

High energy workshops with professional artists. No experience necessary. **Cost £2 each workshop** – try it once or join us at every session. For young people 12-17 years. BAC Lavender Hill SW11. www.bac.org.uk Call 7223 2223.

Friday October 3, 4.30-6.30pm

Teen Fit Clubs

Our FREE Teen Fit Clubs are for young people aged 12-17 who are above a healthy weight and want to lose a little weight, learn how to lead a healthier lifestyle and gain more confidence. There are 10 Fit Club sessions, each lasting for 2 hours. With advice from our expert teen panel, we run lots of great fitness classes and provide personalised information and guidance on the best food and exercise plans. **Free.**

Wandle Recreation Centre, Mapleton Road SW18. www.more-life.co.uk

Saturday October 4
12 – 3pm

Southfields Harvest

Event celebrating locally made food and drink and grow-your-own. Baking and jam competitions; children's activities; apple juicing; bring your garden produce to share or sell; local beer, home-made cakes and preserves on sale. **Free entry.**

St Barnabas Church, Lavenham Road, SW18. www.stbarnabas-southfields.org.uk

Weekends of October
4-5 and 11-12

Wandsworth Artists' Open House

Take the opportunity to see artists working in their own homes or studios, see their artworks and you may even be tempted to buy a piece. www.wandsworthart.com



Ends October 12 (Wednesday-Sunday and Bank Holidays)
11am-5pm

You cannot step twice into the same river

Film and photography exhibition celebrating the River Thames. Free. Pump House Gallery Battersea Park SW11. Call 8871 7572. www.pumphousegallery.org.uk

Monday October 6, 8pm

Music in and out of the Concert Hall

The composer Dobrinka Tabakova discusses with Peter Avis her approach to writing music for a variety of high-profile performers, venues and film makers. **Visitor £5, members and under 18s free.**

Putney Music Dryburgh Hall, Putney Leisure Centre, SW15. www.putneymusic.org.uk **wheelchair**

sales and have a Book Club so there's lots to get involved with. We usually have several new potential members coming along to each session – it's a great way to meet new people. The New Bar, a private bar inside The Bedford Pub in Balham (Fernlea Rd entrance) SW12 www.wandsworthwi.org.uk

must try and endure a weekend of outlandish behaviour, unwanted marriage proposals and inedible breakfasts. **Ticket £10 (£8 concession).** Box office 07535 925268. St Mary Magdalene Hall, Trinity Road, Wandsworth Common SW17 www.magplayers.org.uk **Wheelchair**

Thursday October 16,
7.45 for 8pm

Clean Air in Wandsworth

Talk on air pollution by Samantha Heath, a Battersea resident, Chief Executive of the London Sustainability Exchange and former Member and Vice-Chair of the London Assembly. She would like your questions and views. Westside Church, Melody Road, SW18. Westside Church Melody Road SW18. Wandsworth Society at Westside Church, Melody Road SW18. Call 8870 4567. www.wandsworthsociety.org.uk

Thursday October 23
7-8.30pm (meets every Thursday)

Overeaters Anonymous Balham Group

If you are obsessed with food, dieting and/or your weight, OA could be for you. We are a 12-Step fellowship of individuals who are recovering from compulsive overeating and other food problems (e.g. anorexia, bulimia). No dues or fees - please come along any Thursday night. Balham Spiritualist Church, 211 Balham High Road SW17. Call Aly on 07881 296327. www.oagb.org.uk

Thursday October 16 - Saturday October 18
(7.30pm)

Hay Fever

Noël Coward's comic classic. The poor guests of the eccentric Bliss family

Thursday October 23,
7pm for 7.30pm

Battersea and Wandsworth's Big Society in the First World War

Illustrated talk about how the civic organisations and volunteers worked with local authorities on a wide range of fundraising and

Sunday October 12
7.30pm

The 1885 Singers and Orchestra

Community choir performing John Rutter's Requiem and Howard Goodall's Every Purpose Under the Heaven. Conducted by Alison Hunka. **Tickets at the door £10, concessions £7.** All Saints' Church, Putney Common SW15. <http://www.1885singers.com>

Tuesday October 14,
7.30pm

Wandsworth Women's Institute

Enjoy a chat as well as having a regular speaker session based on our motto "Charity, culture, craft and cake". We also run theatre trips, organise charity bake



Tuesday October 7 7.30pm

Spanish film night

Showing "The skin I live in" by Almodóvar (with English subtitles). The film is introduced, and the first half of the film is shown. Then break for a short fun quiz based on the movie (prize for winner), before resuming to watch the remainder. Free admission to the film. Spanish/Latin films are shown first Tuesday of month.

The Doodle Bar, 33 Parkgate Road SW11. <http://batterseaspainish.com>

Thursday
October 9, 12 – 5pm

Wandsworth Community Wellbeing Day

Information, demonstrations and advice available on benefits and money, housing and care homes, leisure and activities, counselling, education, training and work, and more.

Drop-in, no need to book.

Civic Suite, Wandsworth High Street,
SW18. www.life-times.org.uk/wellbeing

Wheelchair

social welfare programmes during WW1. Speaker will be local historian Sean Creighton. **Cost £5 on the door.** The Battersea Society, St Mary's Parish Church, Battersea Church Road SW11. Call 7223 5999 for events programme or 7585 3788 for general enquiries. www.battersea-society.org.uk

October 30 – November 1 1pm and 3pm

Grandpa Joe's Giant Storytelling Bed

It's 50 years since Roald Dahl's Charlie and the Chocolate Factory was first published. Listen to stories inspired by Charlie and Grandpa Joe's amazing adventures in Willy Wonka's Chocolate Factory. For children 5-10 years and their families. **Tickets £7.** BAC Lavender Hill SW11. www.bac.org.uk Call 7223 2223.



Thursday October 30 - Sunday December 14

The Trouble with painting today

The Gallery's second annual open call exhibition, which this year reflects on contemporary paintings. Pump House Gallery, Battersea Park, SW11

Friday October 31 8pm

Talk: 'Lions on Kunulua - excavations of Early Bronze and Iron Age periods at Tell Tayinat, Hatay, Turkey'.

With speaker Dr Fiona Haughey from the project. Wandsworth Historical Society, Friends Meeting House, 59 Wandsworth High Street, SW18. Non members welcome. Call 8874 6341. Email ngrobson@tiscali.co.uk www.wandsworthhistory.org.uk



Edge 16 by George Robertson

Wednesday October 29 – Saturday November 1, 7.45pm Weds-Fri, Sat 5pm

A Clergyman's Daughter

George Orwell's early novel portrays the shabby-genteel world of the impoverished middle class in the 1930s. It covers a year in the life of Dorothy Hare, a repressed young woman who loses her memory following a nervous breakdown. **Tickets: £10, concessions £7.50, Wednesday and Saturday.** Southside Players Drama Hall, Chestnut Grove School Theatre SW12. Box office 07914 657524. www.southsideplayers.org.uk

Wednesday November 12 1.10pm

Lunchtime recital

No need to book. Free. National Opera Studio, All Saints Church, Wandsworth High Street SW18. www.nationaloperastudio.org.uk

Thursday November 13, 7.45 for 8pm

Industries along the River Wandle

Illustrated talk by local historian and author Dorian Gerhold, on the significant industrial past of Wandsworth and its river. Dorian is a former chairman of the Wandsworth Historical Society. Wandsworth Society at Westside Church, Melody Road SW18. Call 8870 4567. www.wandsworthsociety.org.uk **wheelchair**

Saturday November 22 7.30pm

Wandsworth Symphony Orchestra

Programme to include Mahler's 5th Symphony, one of his most substantial and popular works. **Tickets £12, concessions £8, children under 16 free.** St Andrews church, Earlsfield 571 Garratt Lane, SW18. <http://londonswso.org.uk/>

Saturday November 29 7.30pm

Verdi's Requiem

With David Fawcett Conductor/Musical director, Sinclair Sinfonia, Festival Chorus + soloists. **Tickets £12 (concessions £8) on the door.** The concert is part of the St Luke's Music Society 2013-14 concert season – book tickets online www.slms.org.uk or call the box office 07951 791619. Festival Chorus at St Luke's Church, Thurleigh Road, SW12 www.festivalchorus.co.uk



Saturday November 22 10.30am to 1.30pm

Parish of Putney Christmas Fair

Kick off the Christmas season. There is something for everyone including games, crafts, face painting, toy and bottle tombolas, food and a raffle full of fantastic prizes. **Admission is free.** All welcome.

St. Mary's Church, Putney Bridge SW15.

Saturday November 22 12.30-15.30pm

St Margaret's Christmas Fair

Deli, jewellery and crafts, face painting, Santa's grotto, Christmas decorations and gift wrap. **Entry 50p, children free.** St Margaret's Church, Putney Park Lane, SW15 **wheelchair**

Saturday 22 November 11.30 - 3pm

Christmas Fair

Entry 50p. St Paul's Community Centre, Inner Park Road SW19 **wheelchair**

Saturday November 29 10am - 1pm

Community Christmas fair

Interesting stalls, superb home made cakes, refreshments, and a chance to win a wonderful prize in our ever popular raffle. Plus, the chance to meet Father Christmas before he gets really busy! St Andrews Church Earlsfield SW18.



LET'S RECYCLE RIGHT

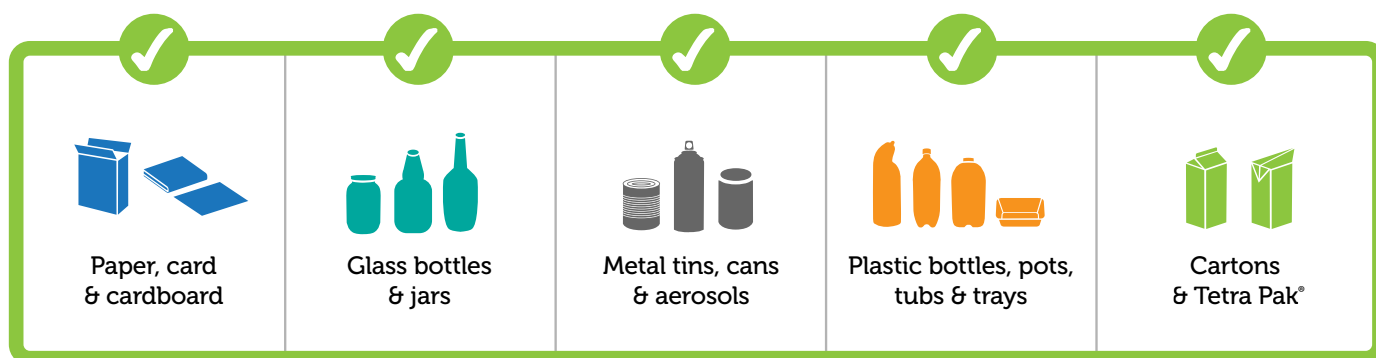
WASH, SQUASH, LIDS OFF!

Why recycle?

Recycling is an easy way for us all to make a real difference to the environment. By choosing to recycle you are giving all of the items below a chance to be remade into something new, instead of being wasted.

Yes please!

We only want these clean and dry items in your recycling bag. Rinse any item that has contained food or drink and flatten cardboard, cartons and plastic bottles. Please do not recycle lids as they reduce the quality of the end product.



What happens to my recycling?

Your recyclable material goes to a Materials Recovery Facility (MRF) in Wandsworth where it is sorted into different material types. The materials are then baled and most are sent to locations in the UK for reprocessing into recycled goods. Some materials are exported because of a shortage of processing need in the UK. These exports are strictly controlled by law and audited by the Environment Agency.

- **Paper and cardboard** – sent to various mills in Kent and the North West of England and recycled into office paper, newspaper, books and magazines – often the paper, once recycled, is exported to foreign markets where the demand is great. Cardboard is usually made into new boxes/packaging but can also be used for other purposes, such as animal bedding.
- **Glass bottles and jars** – mostly sent to a Kent-based glass reprocessing company where the mixed glass is separated out into colour and turned back into new glass products.
- **Plastic items** – currently reprocessed in the UK and made into new bottles, bags, car parts and garden furniture.
- **Cans and aerosols** – sent to a reprocessing plant in the North West of England and recycled into a variety of products including new cans, bicycle frames, pipes and train tracks.
- **Food and drink cartons** – currently included with paper and cardboard. Can be recycled into a number of products, from plasterboard liner to high strength paper bags and envelopes.



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www.wandsworth.gov.uk/24seven



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www.facebook.com/wandsworth.council



www.youtube.com/WandsworthBC

Doing it online

Using our website helps keep your council tax bills low

Pay your council tax

www.wandsworth.gov.uk/counciltax

Pay a parking fine

www.wandsworth.gov.uk/parking/payment

Apply for a parking permit/parking

www.wandsworth.gov.uk/parking/permits

Join the e-library

www.wandsworth.gov.uk/libraries

Search planning applications

www.wandsworth.gov.uk/planningregister

Check your refuse collection day

www.wandsworth.gov.uk/collectionday

Request a housing repair

www.wandsworth.gov.uk/housingonline

Check local roadworks

www.wandsworth.gov.uk/roadworks

Report a pothole

www.wandsworth.gov.uk/potholes

Other contacts at the council

Adult Care Information Service (020) 8871 7707

accessteam@wandsworth.gov.uk
www.wandsworth.gov.uk/acis

Benefits Service (020) 8871 8080

benefits@wandsworth.gov.uk

Carers information and support Wandsworth Carers Centre (020) 8877 1200

info@wandsworthcarers.org.uk

Children's Social Work Service (020) 8871 6622

cssduty@wandsworth.gov.uk

Consumer Protection (020) 8871 7720

esd@wandsworth.gov.uk

Community Care Services (020) 8871 7707

accessteam@wandsworth.gov.uk

Council Tax (020) 8871 8081

counciltax@wandsworth.gov.uk

Education (020) 8871 8013

edadmin@wandsworth.gov.uk

Electoral Services (020) 8871 6023

electoral@wandsworth.gov.uk

Environmental Services (020) 8871 6127

esd@wandsworth.gov.uk

Family Information Service - including Nurseries (020) 8871 7899

fis@wandsworth.gov.uk

Food Hygiene (020) 8871 6139

esd@wandsworth.gov.uk

Fraud Hotline 0800 783 2263 (freephone)

fraudhotline@wandsworth.gov.uk

Graffiti Removal (020) 8871 7049

graffiti@wandsworth.gov.uk

Home Ownership (020) 8871 6016

housesales@wandsworth.gov.uk

Housing Advice (020) 8871 6840

housingadvice@wandsworth.gov.uk

Housing Repairs and Tenancy Call your area team or management organisation

hms@wandsworth.gov.uk

Leisure Centres & sports facilities (020) 8871 8154

sportsservices@wandsworth.gov.uk

Libraries

wandsworth.libraries@gll.org

Neighbourhood Watch (020) 8871 7696

watchlinkmanager@wandsworth.gov.uk

Noise Complaints - council properties (020) 8871 7490

hms@wandsworth.gov.uk

Private properties (020) 8871 7869

esd@wandsworth.gov.uk

Parking (020) 8871 8871

parking@wandsworth.gov.uk

Parks (020) 8871 7530

parks@wandsworth.gov.uk

Rubbish, Recycling and Litter (020) 8871 8558

wasteservices@wandsworth.gov.uk

Births, Deaths, Weddings and Civil Partnerships (020) 8871 6121

registeroffice@wandsworth.gov.uk

Youth Clubs (020) 8871 7553

youthservice@wandsworth.gov.uk

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Make a complaint or comment on a council service

www.wandsworth.gov.uk/commentsandcomplaints

Come to a Let's Talk meeting www.wandsworth.gov.uk/letstalk

Contact your local councillor www.wandsworth.gov.uk/councillors

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