

Wandsworth Council's housing newsletter October 2025

Homelife

Urban Flow comes to Roehampton

Annual Report pages 7-15



Listening to you

Getting the basics right to give you more time to live your life

Wandsworth Council's guarantee

7 rings

Call us 020 8871 6000
and a member of staff
will pick up in **7 rings***

7 days

Report graffiti, a broken
street sign or a
dangerous pothole and
we will fix it within
7 days

Every household now gets two free bulky waste collections a year – each separate collection can be up to four items such as a mattress, washing machine or furniture.

Book yours today at
[wandsworth.gov.uk/bulkywaste](https://www.wandsworth.gov.uk/bulkywaste)

020 8871 6000
hello@wandsworth.gov.uk
[wandsworth.gov.uk/listening](https://www.wandsworth.gov.uk/listening)



*Phone line open 9am–5pm, Monday to Friday, except bank holidays

Welcome to the October issue of Homelife

My thoughts are with the residents at Fox House and everyone in the surrounding area who was affected by the fire in September.

The safety and security of residents who have had to leave their homes is our top priority. We've ensured everyone who had to evacuate has a place to stay, including through council-arranged emergency accommodation.

We are continuing to work closely with residents to ensure they have appropriate arrangements in place at this difficult time.

Thank you to everyone who has been in touch offering support and donations, you can visit our website to learn the best ways to support our community effort.



This issue includes our Annual Report, which breaks down how we are performing across key areas like safety, value for money, and resident engagement.

A massive thank you to the residents who helped to shape the Annual Report, at a focus group we held in June. We want to see more residents giving us ideas and feedback so check out our participation register below.

There's not long to go now until the Residents' Conference, on Wednesday 15th October. It's free to attend and we have been working hard behind the scenes to make sure it's bigger and better than ever. If you would like to attend, there's still time to sign up! Head to wandsworth.gov.uk/residents-conference alternatively, contact your Resident Participation Officer.

I was delighted to attend the re-opening of the upgraded Henry Prince Clubroom recently. The refurbishment shows just how important our estates and community

spaces are. I'm also happy to announce the Winstanley Neighbourhood Regeneration Plan. The work will deliver over 1,000 new council homes over the next ten years, with any profits from the redevelopment being invested back into the community.

Fire safety remains a top priority at Wandsworth, and as we head into the autumn, London Fire Brigade have compiled some tips to keep you safe around bonfires and fireworks. They have also provided important advice on e-bike and e-scooter safety through their #chargesafe campaign.

I hope you enjoy reading this issue. If you have any suggestions, please contact me at cllr.a.dikerdem@richmondandwandsworth.gov.uk

Aydin Dikerdem
Cabinet Member for Housing





Resident Participation – Get Involved

You can get involved in the running of Wandsworth's housing estates in multiple ways.

As a listening council we want the views of our residents to shape our policies and actions.

As such we have created a variety of ways you can get involve to suit you.

- **Online Surveys**
- **Focus groups**
- **Public Events**
- **Residents' Conference**

If you want to be kept up to date with these opportunities, you can join our Participation Register. Which activities you want to get involved with is entirely up to you.

Scan the QR code below or visit:
wandsworth.gov.uk/rpo

Resident Associations on Wandsworth Estates

- **Do you want to have a say in how your estate is run?**
- **Would you like help accessing improvement grants?**
- **Would you like to help build a sense of community?**
- **Do you want to meet with the Area Housing team regularly?**

Join your local Residents Association or set one up!

We have dedicated staff who can help you and your neighbours. As well as grants to help with running costs.

Find out what is happening in your area scan the QR code or visit: wandsworth.gov.uk/rpo





Roehampton comes alive with Urban Flow

Hundreds of people took part and watched as a parade of hand-painted silk flags wove its way through the streets of the Alton in September.

Urban Flow was a major community event in Wandsworth's year as London Borough of Culture 2025. Performers included Pointe Black, Ibstock Place Primary and Secondary School, Base Youth Group, Roehampton University, Roehampton Street Band and Tai Chi Chuan.

The weekend also saw the unveiling of a new outdoor public artwork at Roehampton Library, The Four Seasons by artist Adalberto Lonardi, curated by Emergency Exit Arts and co-designed and painted with the local community. The mural was created as part of the council's Alton Renewal Plan and traces a year of improvements on the Alton with the diverse communities that call it home.

Wandsworth's year as Borough of Culture continues until next April, with loads more to come. Find out more at welcometowandsworth.com





Wandsworth Council approves major investment to transform the Winstanley Neighbourhood

Wandsworth Council has given the green light to an improved Winstanley Neighbourhood Regeneration Plan. The plan will help to provide much-needed new homes, reduce crime and support children and young people living in the area.

This follows the council's decision to take full control of the Winstanley and York Road estates redevelopment, ending the previous joint venture partnership. Crucially, the change allows any profit generated from the development to be reinvested directly back into the neighbourhood – delivering real, long-term benefits for residents.

As part of the plan, the council is investing in a regeneration programme to deliver a new leisure centre, a library and much more.

Simon Hogg, Leader of Wandsworth Council, said:

“We have an incredible opportunity to accelerate the delivery of new affordable homes here, and we’re already making progress with families

moving into their new homes. But this isn’t just about bricks and mortar – it’s about building sustainable communities and giving everyone the opportunity to thrive in a safe, welcoming and well-connected neighbourhood. This plan will deliver improvements that people can see and feel now, while laying the foundations for the long-term.”

2,500 new homes will be built across the Winstanley neighbourhood, of which, at least half of these will be for council rent – supporting local families and ensuring a fairer housing offer.

Progress is already being made with families from Scholey House, Kiloh Court, Jackson House and Arthur Newton House starting to move into the 126 council-rent homes at Braund Mansions. A further 139 new homes, primary school, church, multi-use games area, and a children’s play area have already been delivered.

As part of the ‘Place Programme’, a series of initiatives will be delivered over the next three years including:

- Supporting children and young people – through Special Education Needs investment, improved play spaces and funding for dedicated youth projects and initiatives.
- Reconnecting the neighbourhood – transforming Falcon Road Bridge with community artwork, safer crossings and well-lit routes, and improved landscaping and play areas at Falcon Glade.
- Upgrading community facilities – such as extending the opening hours of York Gardens Library, delivering improvements to Falconbrook School and the George Shearing Centre.



Housing Annual Report 2024–25

Welcome to the 2024–25 Housing Annual Report, that summarises our annual performance against the Department's Housing Service Standards and the Regulator of Social Housing consumer standards.

The first ever regulatory inspection¹ of the Department took place in the autumn of 2024 to assess whether we are meeting the consumer standards. The Regulator of Social Housing found a limited number of serious failings in the delivery of our services. Whilst this was not the outcome we were looking for, we are keen to make improvements and to ensure residents receive a service that they deserve.

One of the outcomes of the inspection was to improve our electrical safety testing regime for residential homes and communal areas, and since the inspection we have put a robust plan in place which has increased the percentage of electrical tests completed. An action plan was also agreed to complete all outstanding fire safety remedial actions, and throughout the year nearly all outstanding water safety and asbestos checks have been completed.

A five-year cycle of stock condition surveys commenced in May, with 20% of our homes being surveyed every year. This will help inform future major works projects and provide confidence that we understand our stock and are able to meet the Decent Homes Standard.

The Tenant Satisfaction Measures (TSMs) were published for the first time during 2024. We were above average on overall tenant satisfaction when compared to other inner-London boroughs, and scored high

on tenants feeling safe in their homes and being treated fairly and with respect. Some areas – like tenant satisfaction with the repairs service and complaint handling – needed improvement. In response, resident focus groups were held, resulting in agreed action plans for improvement.

The informal participation routes for residents is also an area where we will make improvements. The number of ways residents can get involved has increased, and the new Resident Participation Manager is working hard to improve this. In addition, the Residents' Conference in October 2024 was open to all council residents and a new Participation Register* was launched so residents can get involved in an area of their choosing.

The past 12 months have been a period of significant learning for the Department and we are committed to making improvements for residents.

This report was produced with residents via a focus group, and I'd like to sincerely thank all the participants for their valuable contributions.

Dave Worth
Executive
Director of
Housing



The Annual Report tells you how well we have done in four key areas:

- Safety and Quality
- Transparency, influence and accountability
- Neighbourhood and community
- Tenancy

A traffic light system is used in the report to assess how well we have performed.

-  standard met
-  standard partially met, some work to do
-  work required to meet the standard

* Council residents means council tenants, leaseholders and people living in properties managed by a Resident Management Organisation (RMO).

**wandsworth.gov.uk/
housing**

¹ To read the regulatory judgement, visit:
[www.gov.uk/government/publications/
london-borough-of-wandsworth](https://www.gov.uk/government/publications/london-borough-of-wandsworth)

Tenant Satisfaction Measures (TSMs)



The Regulator of Social Housing introduced the Tenant Satisfaction Measures in 2024 to measure the performance of all social housing landlords.

Introduced as part of the Social Housing Regulation Act (2023), the measures include 12 tenant perception measures based on satisfaction with service delivery, and 14 management information questions related to performance in areas of health and safety (for example gas safety and asbestos). The measures also include how well landlords respond to complaints. The tables below show TSM outcomes for 2024/25 and 2023/24, based on over 1,100 face-to-face interviews with tenanted households each year. To view the full TSM report, please visit: [wandsworth.gov.uk/tenant-satisfaction-measures](https://www.wandsworth.gov.uk/tenant-satisfaction-measures)

Tenant perception measure	Wandsworth year end 2023/24	Wandsworth year end 2024/25
Overall service from the landlord	64%	65%
Satisfaction with repairs	53%	58%
Satisfaction with time taken to complete most recent repair	52%	57%
Satisfaction that the home is well maintained	59%	61%
Satisfaction that the home is safe	76%	70%
Satisfaction that the landlord listens to tenant views and acts upon them	51%	50%
Satisfaction that the landlord keeps tenants informed about things that matter to them	66%	62%
Agreement that the landlord treats tenants fairly and with respect	77%	78%
Satisfaction with the landlord's approach to handling complaints	16%	22%
Satisfaction that the landlord keeps communal areas clean and well maintained	56%	58%
Satisfaction that the landlord makes a positive contribution to neighbourhoods	67%	65%
Satisfaction with the landlord's approach to handling anti-social behaviour (ASB)	67%	62%

Management information measures

Non-emergency repairs completed within target timescales	85%	81%
Emergency repairs completed within target timescales	98%	97%
Proportion of homes that do not meet the Decent Homes Standard	5%	5%
Fire safety checks	100%	100%
Gas safety checks	99%	99%
Asbestos safety checks	65%	100%
Water safety checks*	17%	97%
Lift safety checks	84%	100%
% of stage 1 complaints responded to in target time	79%	71%
% of stage 2 complaints responded to in target time	57%	79%
Number of stage 1 complaints (per 1,000 homes)	11.6	12.7%
Number of stage 2 complaints (per 1,000 homes)	5.4	6.1%
Number of ASB cases opened (per 1,000 homes)	17.4	13.5
Number of ASB cases that involved hate incidents opened (per 1,000 homes)	0.2	0.1



Safety and Quality

The safety of our residents and the quality of their homes is a top priority for the Department. This is measured by the decency of our stock, the health and safety of residents, the repair service, property accessibility and the sustainability of homes.

How we met the standard in 2024/25

Top priorities and actions:

Stock Decency: **6.5%** of tenanted homes have received a stock condition survey. A full stock review is underway, starting with **20%** of tenanted properties next year. All properties aim to be completed within five years.

Repairs: Following a focus group with measurable outcomes, a Deep Dive Review with residents is planned and will drive long-term service improvements.

Damp & Mould: With **1,011** mould washes completed by the mould removal team last year, demand remains high. The team has grown, and new response timeframes will be aligned with Awaab's Law.

Electrical Installation Condition Report (EICRs): Urgent action is underway to ensure EICRs are completed, and so far **69%** of homes and **76%** of communal areas have received EICRs, with **100%** due for completion by year-end.

- **£645,000** was spent on estate environmental improvements such as children playgrounds and community gardens
- **51** major work projects were underway which included roof renewals and window replacements
- **77** properties in Roehampton and Tooting received Warm Home Grants
- An **improvement plan** is being developed to address inefficiencies in the borough's largest communal heating systems
- Over **80,000** repair orders were completed and the number of outstanding repairs fell from a high of **3,153** to **1,973** by year-end.
- Tenant satisfaction with repairs and the time taken to complete a repair has improved



Mould wash undertaken in a tenanted home

- **319** disability adaptations were completed against a target of **190**
- **95%** of those tenants who received a mould wash were very satisfied with the service
- There are **1,233** fire remedial actions outstanding, which is down from **1,700** since September 2024
- **35** sheltered housing schemes have retrofitted sprinklers, up from 23 last year
- **92%** of properties have received a smoke alarm
- **99%** of properties have received a carbon monoxide detection alarm



Winter warm packs

“ Following the inspection, we're acting on the Regulator's feedback to improve services and ensure homes are safe, well maintained, and high quality—driven by our commitment to lasting change for tenants. ”

CLlr Dikerdem



Tenancy

Social housing must be allocated fairly and transparently to meet residents' needs, with support available when needed. We measure this through how homes are allocated, the support offered, and the flexibility for tenants to move.

How we met the standard in 2024/25

Top priorities and actions:

Homelessness: Rising demand saw **5,191** applications last year. Homeless prevention is key, and **436** vulnerable families had their homelessness prevented, up from **288** in 2023/24.

Rough Sleeping Hub: Opening later this year on Lavender Hill, the new hub will bring together services to better support people with complex needs.

Tenancy Moves: Tenants need choice, and last year **19** moved through mutual exchanges and **89** under-occupiers downsized which freed up larger homes for families in need. These tenant mobility schemes will continue to be promoted to increase the number of moves.

Rent Arrears: The cost of living has hit some households hard. The Tenancy Support Service have worked tirelessly resulting in **328** tenants being supported to reduce arrears.

- **2,499** social housing applications were received
- The number of social housing allocations rose to **1,381** from **1,202** in 2023/24
- **5,191** applications made for homelessness assistance and advice
- The total number of temporary accommodation placements was **4,143** at the end of the year
- **1,198** new households were placed into temporary accommodation



Younger residents enjoying life on our estates



Councillor Dikerdem welcomes a family into their new home

- It took an average of **32** days to re-let a property
- **19** households were rehoused via the Mutual Exchange scheme
- **115** rough sleepers were offered temporary accommodation and **46** were permanently rehoused
- There were **24** tenant House Purchase Grants issued
- Total rent arrears was **£11.7m** at the end of the financial year
- The Financial Inclusion Team (FIT) supported **652** tenants in reducing their rent arrears
- **116** tenants attended workshops delivered by FIT
- Completed **2,311** occupancy checks on our tenants which helps us detect vulnerable residents, update tenant records and any property issues
- **36** illegally occupied properties were recovered by the council in partnership with the South West London Fraud Partnership



Neighbourhood and community

We want our communities to be safe, welcoming, and active spaces. We measure this through resident participation in events, partnerships with agencies like the police and NHS, and our response to antisocial behaviour and domestic abuse.

How we met the standard in 2024/25

Top priorities and actions:

Protocols & cooperation: joint working makes residents safer, and the Department is working with St George's Hospital on a new protocol to reduce discharge delays and homelessness.

Domestic Abuse: The number of domestic abuse cases are rising. The Department is committed to re-accreditation with the Domestic Abuse Housing Alliance¹ (DAHA) to uphold the highest standards of support.

Partnership Working: Community safety is essential, and the Joint Control Centre has received investment to increase CCTV coverage and strengthen police collaboration.

Community Investment: New green spaces like the Coronation Gardens playground in Southfields and the Oasis open day on Thessaly Road support social mobility and wellbeing, and more projects are planned for next year.

1 To learn more about DAHA, visit their webpage: www.dahalliance.org.uk

Local cooperation:

- SW15 Women's Network won awards for community food and environmental work
- Engagement events such as the **Residents' Conference** was shaped by resident feedback
- Removed **37,362** square metres of graffiti at a cost of **£308,423**
- **64,295** calls were made to the Joint Control Centre (JCC)
- **Clean-up day's** were organised to reduce litter and help maintain gardens for sheltered residents
- Chelsea Football Club continue to deliver the Chelsea Kicks programme, with **328** young people in Wandsworth signed up
- WorkMatch supported **286** of our residents into employment
- Spent **£184,336** from the Small Improvement Budget for RAs to fund community projects compared to £127,051 during 2023/24



Clean up at Surrey Lane

- The **Wandsworth Gardening Competition** returned for its second year with even more entries than last year

Antisocial Behaviour:

- **94%** of noise complaints responded to within five days
- There were **four** evictions due to ASB during 2024/25
- A Section 80 noise abatement notice, issued to stop statutory nuisance noise, was served to **four** tenants and **one** leaseholder

Animal welfare team response

626

dog related incidents were responded to by the animal welfare team

13

prosecutions were made against these with a

142

verbal warnings to dog owners who broke byelaws

100%

success rate

223

micro-chipping enforcement notices issued

Domestic Abuse

- There are **41** Domestic Abuse Champions who provide essential support to our staff when responding and managing domestic abuse cases
- The Department continues to have regular representation at the **Multi-Agency Risk Assessment Conference (MARAC)**
- A robust partnership remains in place with the Violence Against Girls and Women (VAWG) **strategy steering group**
- Mandatory **refresher training** was undertaken by staff on recognising and responding to domestic abuse
- The Domestic Abuse Coordinator delivered tailored training sessions to our staff to support them in their roles



Transparency, influence and accountability

Being transparent, fair and attentive to residents is fundamental to delivering a strong service that truly reflects their needs. This is demonstrated through how we engage with residents, the performance data we hold and how we act on it, how we manage complaints, and the ways we gather and act on resident feedback.

How we met the standard in 2024/25

Top priorities and actions:

Complaints: Following a resident-led focus group, an action plan is in place to improve complaint handling and to ensure full compliance with Housing Ombudsman standards.

Policies and strategies: All policies undergo Equality Impact Need Assessments and must be accessible to residents. Easy-read versions of strategies were reviewed and re-introduced, and residents will be consulted on all upcoming strategy reviews.

Transparency: Tenant satisfaction measures are published online and closely monitored. Reader panels and focus groups were held throughout the year and will continue to hold the Department to account.

Resident engagement: Residents must have clear, accessible ways to share their views. Activities are expanding borough-wide and are open to all. Residents are encouraged to join the participation register.

- 471 complaints were received during 2024/25
- 234 complaints were upheld
- 68% of all complaints were dealt with at stage 1
- 75% of stage 1 complaints were responded to within target time
- A **Housing Asset Management** strategy was published that outlines how we manage our stock
- Following a focus group with residents, the accreditation length for RAs increased from **one** to **two** years
- 16 Housing Community Champions were active
- **Translation services** were provided to residents
- The Building Safety Resident Engagement Strategy was published

Residents' Conference

- The Residents' Conference was open to all council residents
- Nearly 100 residents attended
- 53% of attendees were tenants
- Keynote speakers included the Regulator of Social Housing and the London Fire Brigade
- 20 community groups/partners hosted stalls
- British Sign Language interpreters attended to provide translation services
- Workshops by partners such as the Cost of Living team and Thinking Works were delivered, offering guidance on resident resources and valuable energy-saving tips.

Participation Register – Get Involved!



All council residents can join the new Participation Register* so they can choose the topics and activities that they wish to engage in.

Once registered, residents will be contacted when an activity becomes available.

So far, we have received over 100 registrations!

* To join the Participation Register, please visit the webpage www.wandsworth.gov.uk/join-participation-register or email participationregister@wandsworth.gov.uk



Cllr Hogg chatting with a Housing Community Champions

“ We are committed to building a fairer and more accountable service, and our new Resident Participation Manager has been supporting us in ensuring essential services like repairs and complaints are shaped by resident feedback. Please join the Participation Register and help drive change!

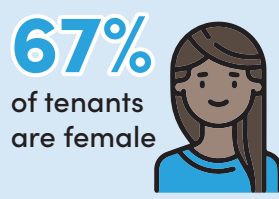
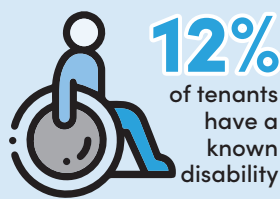
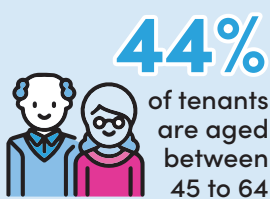
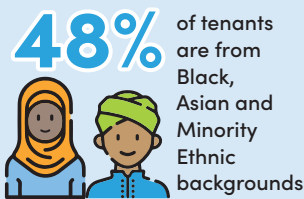
Cllr Matthew Tiller, Deputy Cabinet Member for Housing



Our tenants – a snapshot of equality, diversity and inclusion

The council owns and manages over **32,000** homes of which **52%** are tenanted and **48%** are leasehold. Leaseholders are not required to provide their personal information but tenant data is collected when they sign up for their tenancy.

We are proud to be a diverse borough¹ and this is reflected in our tenant profile:



¹ Annual equality, diversity and inclusion reports of our council tenants and service users can be found on our webpages: www.wandsworth.gov.uk/housing-and-equalities

Housing Ombudsman

The Housing Ombudsman Service* (HOS) is a free complaint resolution service for social housing tenants and leaseholders. Our complaints process aligns with the Housing Ombudsman Service (HOS), and we fully support its resolution efforts. During 2024/25 we had:



25

determinations made by the HOS

49

mal-administration findings

82%

cases related to complaint handling, repairs, damp and mould, and ASB

91

orders issued

£17,000

paid out in compensation

* To learn more about the Housing Ombudsman service and its findings, please visit their webpage: www.housing-ombudsman.org.uk/reports



Residents celebrate moving into their new home at Gerard House

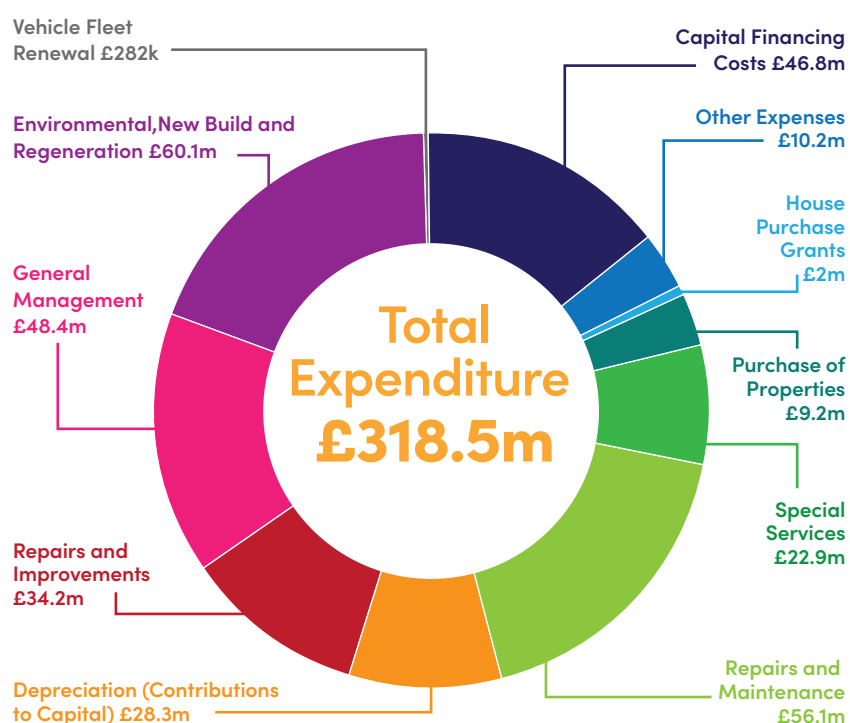
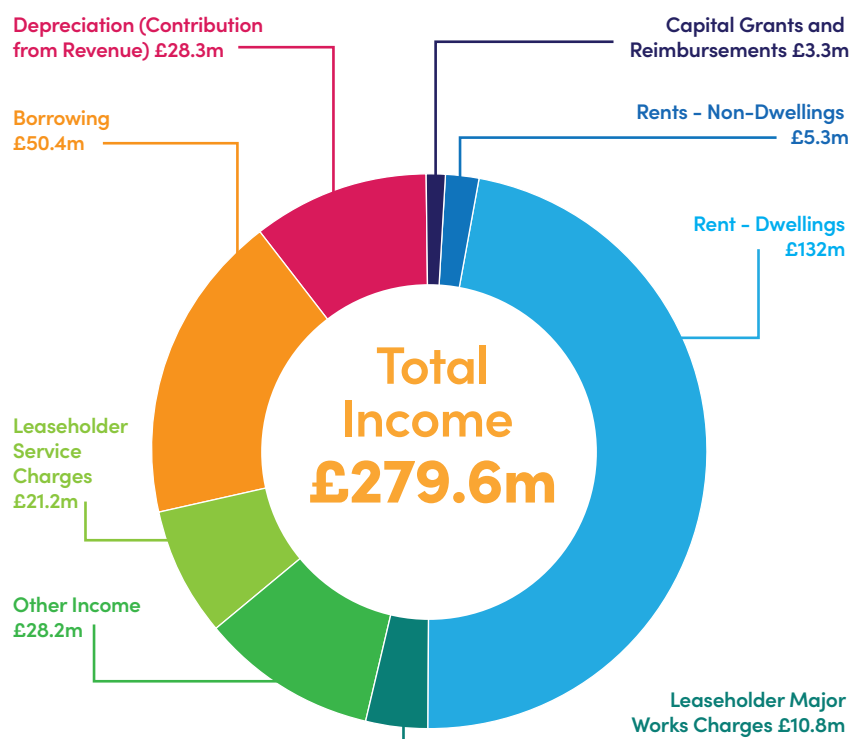
How we are managing your money

The Housing Revenue Account (HRA) contains the income and expenditure of managing housing stock and providing housing management services. Rent from homes makes up most of our income, whilst general management, repairs and improvements make up most of our expenditure. Although HRA¹ spending exceeds income, the Department has strong reserves which secures our financial stability. See below a breakdown of the HRA income and expenditure.



Our commitments:

- ◆ Undertake stock condition surveys to all our homes within the next five years
- ◆ Complete a deep dive review of the repairs service and identify where and how improvements can be made
- ◆ Introduce new measures on damp and mould performance
- ◆ Increase participation across the informal structures
- ◆ Enhance the boroughs CCTV coverage and upgrade the Community Clubrooms through the Neighbourhood Renewal Fund
- ◆ Achieve bronze Domestic Abuse Housing Alliance accreditation by the end of 2025
- ◆ Work with partners on delivering a new bespoke domestic abuse training programme
- ◆ Introduce Resident Association networking events
- ◆ Review the antisocial behaviour policy statement
- ◆ Introduce specialist roles within the homelessness team to provide tailored support to those with complex vulnerabilities



¹ For more information on the HRA account, search 'Housing OSC Outturn Report 2024/25 (Paper No.25-191)' on the committee webpage: <https://democracy.wandsworth.gov.uk/ieDocSearch.aspx>

Celebrating resident life in 2025

A huge thank you to our amazing residents and staff!

Your dedication to improving our estates, growing vibrant community gardens, sharing ideas in focus groups, supporting our new build programmes and celebrating local events makes our borough thrive. Your impact is invaluable.

We're excited to keep building strong partnerships and achieving even more together!



Battersea Happy Streets Festival



Easter activities at Roehampton library



New homes at Gerald House



Gardening Competition Ceremony in the Mayor's Parlour



Gardening Competition entry



Christmas party at Carey Gardens



Wellbeing First fitness launch at Henry Prince Estate 2024



Residents' Conference 2024



SW15 Women's Networking receiving awards for Outstanding Work in the Community



New games area for the Patmore Estate

A newly installed Multi-Use Games Area (MUGA) and play space has officially opened on the Patmore Estate.

A community event was held to celebrate, including basketball sessions run by a local coach from London Mambas Elite Basketball and football sessions led by community group FAST.

The investment in the MUGA and play area reflects a broader commitment to creating environments where young people can thrive as part of our Homes for Wandsworth programme.

It also complements the council's Play Strategy pledge to create inclusive, high-quality play opportunities in every neighbourhood.



50%

or more off

a range of council services



Access for All is Britain's best concession scheme giving eligible residents **50% to 100%** discounts on everything from gym sessions to swimming lessons, wedding ceremonies to event tickets.

We're making key services and local activities affordable for everybody in Wandsworth.

Check if you're eligible and sign up for your free membership card today:
[wandsworth.gov.uk/access-for-all](https://www.wandsworth.gov.uk/access-for-all)



AD1285(8.25)

We're halfway through our year as London Borough of Culture.

We've already had some fantastic events including Oti Mabuse hosting dance spectacular Strictly Wandsworth and colourful flags weaving through the streets of Wandsworth in Urban Flow.

There's plenty more to come. During October taste the flavours of African Caribbean Food Month and sign up for a free activity during the Brighter Living Festival. Eligible residents can get reduced-price tickets on some of our autumn events including the Battersea Park Fireworks and the Christmas pantomime. Find out everything on offer at: welcometowandsworth.com



Urban Flow saw a colourful procession of hand-painted silk flags plus live performances on the Alton Estate



The Thessaly Road area of Battersea came alive in the summer at the Happy Streets festival



During the Wandsworth Arts Fringe, young people on our estates were treated to entertainment from The Dragon Wagon

**WELCOME TO
WANDSWORTH**
London Borough of Culture



New Battersea health centre

Residents living in Battersea estates will benefit from a brand-new modern NHS health centre opening in early 2026.

The state-of-the-art building will open on Sleaford Street for Battersea Fields GP practice, replacing the existing Thessaly Road branch just three minutes' walk away.

The new health centre building is delivered with Wandsworth Council infrastructure investment, using funding from property developers to improve community facilities in the area.

It will provide improved GP-led health services for residents living in the area, featuring 22 consulting rooms

and multiple treatment spaces as well as flexible space for community health services working with local residents.

The health centre will have extended opening times and also offer nursing, physiotherapy, social prescribing, health coaching, mental health support, children's clinics, health checks, blood tests and minor surgery services.

Graeme Henderson, Cabinet Member for Health at Wandsworth Council said: "We're delighted that this funding enables a busy local GP practice to expand into a new, modern, health centre with improved healthcare facilities and continue its excellent work in tackling health inequalities in Battersea."

Current patients of the practice do not need to do anything as they will remain registered and able to access GP services and prescriptions as usual. Battersea Fields' main surgery, based in Austin Road, will remain open.



Flower Power

Each year the community Green Team are fortunate to receive a large quantity of plants from Wimbledon Lawn Tennis Club.

These are provided once the tennis championship has finished and are then planted around the Alton estate. They were delighted with the variety and quality of the plants gifted this year.

Pictured left, The Green Team holding some of the plants gifted from Wimbledon Lawn Tennis Club



Henry Prince Clubroom reopens after refurbishment

The Henry Prince Community Clubroom in Earlsfield has officially reopened its doors after undergoing a major council-led refurbishment, bringing new life to this much-loved community space.

The clubroom is home to several community groups and the refurbishment was led by Wandsworth Council with funding from the UK Shared Prosperity Fund. It now features a host of modern upgrades designed to benefit the local community for years to come.



Aydin Dikerdem, Cabinet Member for Housing, said: "The refurbishment of the Henry Prince Clubroom is a fantastic example of how we're investing in our estates and community spaces. The reopening marks not just the renewal of a building, but the strengthening of community ties and the creation of a welcoming, functional, and vibrant space for all generations to enjoy."

Food Sharing on the Kambala Estate

Kambala Residents' Association have organised a weekly food-sharing event on the estate.

The table set up outside the Kambala clubroom was very popular and cleared within 45 minutes!

After this great success, the association are excited to continue sharing food every week.



The food sharing table at the Kambala estate



WoW mums head to Weymouth

Women of Wandsworth received funding from the Community Champions Grant to organise a trip to the seaside for some members and their families. The children, many of whom have no access to a garden, loved going on beach walks, swimming, crab fishing, riding donkeys and paddling.



Taking care of your teeth

Estate Art ran an oral health project on the Alton Estate to help people learn how to keep their teeth and gums clean and healthy. It was supported by the local NHS and by Estate Art's dedicated team of volunteers and community health champions.



Nature and Fun Come Together at Holly Lodge

Holly Lodge, a unique education centre nestled in the heart of Richmond Park, invited families from the Alton Estate to join them for a memorable day out at the beginning of the summer holidays.

The centre prides itself on bringing learning about science, nature and history to life.

The families spotted groups of deer with their baby fawns, then went pond dipping and bug hunting. It was a fantastic day that was greatly enjoyed by all.

Pond dipping in Richmond Park



Bring and Share at Ashburton

In a bid to combat loneliness and isolation, residents came down to Boyd Court Clubroom for a sharing event that was a great success! Tenants brought along dishes – many of them homemade – to share with each other, creating a safe space for all to attend.

There was plenty of food and the attendees stayed for over four hours listening to music, eating together and chatting with each other.



Water safety update

Water that's been sitting in pipes or tanks for a while can be dangerous, and could wind up giving you some nasty illnesses, like Legionnaire's disease.

Whether you've just moved in, or you're off on holiday for a while, make sure you run your hot and cold taps and flush any toilets. Any old water that's been sitting around has the potential to make you sick. That goes for any long period of absence from your home, including any major renovation works or hospital stays.

Make sure you clean and descale your shower heads and kitchen taps at least every three months. If the colour or temperature of your water seems off, report it to us straight away.

Finally, if you have a cold-water tank, ensure it has a close-fitting lid. This prevents contamination from debris, dust, insects, and other pests. It also reduces light exposure, which can encourage Legionella growth and sludge buildup.



Cost of Living support

Help with grants, bills and benefits

Help for families

Where to turn in a crisis and more

visit:
[wandsworth.gov.uk/hub](https://www.wandsworth.gov.uk/hub)



DON'T LOSE YOUR VOTE



On 7 May 2026

all 58 Wandsworth Council seats will be up for election

Make sure you are ready

- Respond to your household voter registration form, which you should have received in the post or by email. If you haven't responded yet, our canvassers will visit your address in October to help make sure you're registered to vote.
- We have contacted voters who need to re-apply for their postal vote. If this is you, reapply as soon as possible.
- When you vote you will need photo ID. If you don't have it, you can apply for a free Voter Certificate.

Find out more at
[wandsworth.gov.uk/vote](https://www.wandsworth.gov.uk/vote)





#ChargeSafe: e-bike and e-scooter safety advice

Wandsworth Council is supporting the London Fire Brigade's #ChargeSafe campaign to prevent e-bike and e-scooter fires. Despite being a great way to travel around, if the batteries become damaged or begin to fail, they can start large fires within seconds.

Last year the London Fire Brigade attended an e-bike or e-scooter fire on average, once every two days.

The #ChargeSafe campaign urges people to stay safe by never charging batteries by doors or escape routes, when asleep, and only buying batteries and charger from a reputable seller. For more advice on storage and charging **visit:** london-fire.gov.uk/chargesafe



[london-fire.gov.uk/
protect](https://london-fire.gov.uk/protect)

A message from Grant Bishop Borough Commander for Wandsworth

“As the autumnal weather arrives and the nights draw in, we want you to enjoy the various festivities safely. With an increase in the use of fireworks during this period, we would like to remind you of the benefits of attending organised events, including fireworks and religious occasions.”



If you choose to enjoy festivities at home, here are some safety tips for bonfires and fireworks.

- Only buy fireworks that carry the CE or UKCA mark. Keep them in a closed box and use them one at a time
- Read and follow the instructions on each firework, using a torch if necessary
- Light the firework at arm's length with a taper and stand well back
- Keep naked flames, including cigarettes, away from fireworks
- Never return to a firework once it has been lit
- Don't put fireworks in pockets and never throw them
- Direct any rocket fireworks well away from spectators
- Never use paraffin or petrol on a bonfire. Build your bonfire clear of buildings, sheds, fences, and hedges
- Make sure the fire is out and the surroundings are safe before leaving. Don't leave bonfires unattended, an adult should supervise until it has burnt out. If it must be left, damp it down with water
- Always keep a bucket of water or a hosepipe nearby in case of emergency



ONE STOP SHOP

Domestic Abuse Advice and Support

Are you experiencing domestic abuse from a partner, ex-partner or a family member?

The Wandsworth One Stop Shop is a free drop-in service providing legal advice, information, and support to those experiencing domestic abuse.

No appointment necessary

■ BATTERSEA ONE STOP SHOP

St. Mark's, Battersea Rise, SW11 1EJ (entrance on Boutflower Road)
Open every Monday 10am to 12pm (excluding Bank Holidays)

■ ROEHAMPTON ONE STOP SHOP

The Family Hub, 166 Roehampton Lane, Roehampton, SW15 4HR
Open every Wednesday 10am to 12.30pm

For more information, contact

Refuge Domestic Abuse Support Service on
020 3879 3544 (Monday to Friday, 9am to 5pm)

- **24/7 National Domestic Abuse Helpline**
Freephone 0808 2000 247
- **Metropolitan Police**
If you're in immediate danger call 999.
For non-emergencies, dial 101



If you or anyone you know needs support related to domestic abuse, scan the QR code for support service details

