

# The Wandsworth Corporate Plan 2022-2026

“We are building a fairer, passionate, more sustainable borough”



# Introduction

Leader of the council, Simon Hogg

**Wandsworth is a fantastic place to live. Our strong, diverse communities represent the best of modern Britain.**

The new administration is committed to making Wandsworth fairer, compassionate and more sustainable.

This Corporate Plan for 2022-2026 sets out the council's vision for what we will achieve over the next four years.

We've already hit the ground running with a whole range of ambitious policies including building a thousand new homes for council rent, the biggest Cost of Living support package in London and significant progress on our pledge to be a carbon neutral council by 2030.

As important as what we'll achieve is how we'll achieve it. Wandsworth will be a council that truly listens – to our residents, our businesses and our brilliant voluntary sector.

Many local families are struggling to make ends meet, so we remain committed to keep the same low council tax. We will do everything we can to support and protect residents across all our communities in these tough times.

This plan will help keep Wandsworth special – and make sure all residents can share the fantastic opportunities our borough provides.



## A fairer borough page 4

“ We will ensure local people have a genuinely affordable place to call home. We will support residents who have been affected by the cost of living crisis and the pandemic. ”

## A compassionate borough page 12

“ We will create safer neighbourhoods, in which communities feel confident and victims and survivors are supported. We will be a council which truly listens, and is ambitious for all. ”

## A more sustainable borough page 22

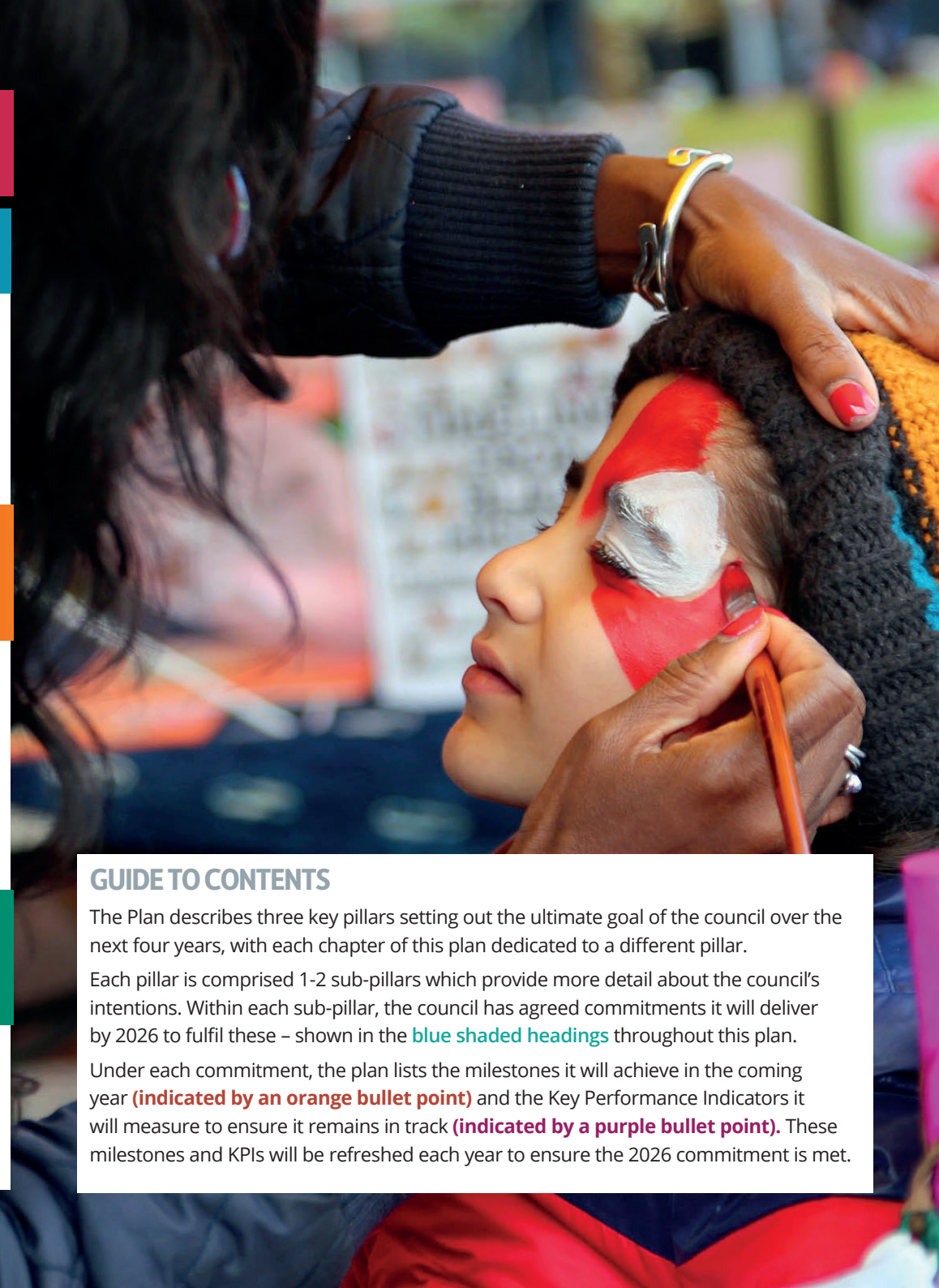
“ We will tackle climate change by working with our residents, businesses and communities. We will be carbon neutral as a council by 2030. ”

### GUIDE TO CONTENTS

The Plan describes three key pillars setting out the ultimate goal of the council over the next four years, with each chapter of this plan dedicated to a different pillar.

Each pillar is comprised 1-2 sub-pillars which provide more detail about the council's intentions. Within each sub-pillar, the council has agreed commitments it will deliver by 2026 to fulfil these – shown in the **blue shaded headings** throughout this plan.

Under each commitment, the plan lists the milestones it will achieve in the coming year (**indicated by an orange bullet point**) and the Key Performance Indicators it will measure to ensure it remains in track (**indicated by a purple bullet point**). These milestones and KPIs will be refreshed each year to ensure the 2026 commitment is met.



# A fairer borough

There will be 1,000 new council homes – guaranteed for local people and their sons and daughters.

■ **By March 2023**

**Bring forward** further review of affordable housing policies as part of the Homeless and Housing Strategy in November.

**Implement** the agreed recommendations of the Affordable Housing paper agreed in October.

**Take steps** to prepare for the switch of all units to council rent.

Subject to consultation and engagement with residents and stakeholders, take all necessary preparatory steps to bring forward the sites below for development:

- Bessborough Road garages
- Farnborough House garages
- Lennox Estate
- Balham Hill East

Developers will be building homes which meet the needs of Wandsworth residents.

■ **By March 2023**

**Have an** up to date development plan policy which sets out the mix of homes required to be developed to meet the needs identified in the Local Housing Needs Assessment and the basis for decisions on planning applications.

**Explore** options available for the Administration to bring forward an affordable housing policy which will increase the supply of genuinely affordable homes (social rent) delivered by new development in the borough.

■ **By March 2023**

**1,950** net additional homes provided.

**50%** of Affordable homes as part of major scheme (10+ homes) planning approvals.



“ We will ensure local people have a genuinely affordable place to call home ”

There will be a landlord licensing scheme meaning fewer rogue landlords and higher standards in the private sector rental market.

■ **By March 2023**

**Undertake** a feasibility study; assessing the need, benefits and suitability of an additional licensing scheme within Wandsworth with aim of submitting a proposal to Committee in June 2023.

■ **By March 2023**

**80%** of HMOs inspected within 20 working days of application.

There will be a Renters' Charter for the borough, an in-house service to make sure repairs get done and renters get their deposit back. All rented homes will meet the minimum energy efficiency standards.

■ **By March 2023**

**Develop** a range of measures for the enhancement to the support that the Council can offer to private sector tenants and set out these measures in a report to Committee.

■ **By March 2023**

**180** private sector dwellings with serious hazards identified and removed.

The council will have a reputation for actively campaigning for London-wide rent controls so renters can save up for a place of their own.

■ **By March 2023**

**Develop** a campaigning position and approach for London wide rent controls, set out milestones and target timelines.

Residents will have the opportunity to be involved in what is built in their neighbourhood.

■ **By March 2023**

**Pilot** innovative approaches to community engagement using central government Proptech Digital Funding. This will inform the council wide procurement for new engagement tools which can be used in the plan making and planning application process.

**Developers** will be expected to meet, and exceed, the requirements of the council's adopted Statement of Community Involvement.



**Since May the council has:**

- Set out plans to build 1,000 council homes through its own development programme, including switching existing sites that are under development to council rent, and also seeking new sites for development within the programme.
- Set out investment of a total of around £561 million in housing projects over the next four years. This includes £172 million on repairs and improvements of existing buildings and £353 million on new council-led development, regeneration projects and environmental improvements.
- Invested £1.18 million in 23 new full time staff to tackle homelessness.
- Refreshed the Tenancy and Rent Strategy in order to reintroduce lifetime tenancies.

**There will be accountability on the council's Housing repairs and cleaning, and all will be done promptly and to a high standard.**

■ **By March 2023**

**Conduct** review of the monitoring of our cleaning and repair contracts and implement recommendations.

■ **By March 2023**

**0%** Non- decent council homes.

**98%** of Emergency repairs completed in local target times.

**85%** of Repairs completed in local target times across all priorities.

**90%** of Cleaning inspections on residential blocks and estates that received a grade B or above.

**99%** of tenanted properties where last recorded gas service has taken place in last 12 months.

**190** properties where major disability adaptations have been completed.

**Service standards for tenants and leaseholders will have been reviewed, including a review of existing consultation arrangements with leaseholders on major works and service charge billing. Standards that residents expect from the repairs service will be clear and delivered against.**

■ **By March 2023**

**Conduct** a review of the service standards through a series of resident focus groups and in consultation with Area Housing Panels to include all these elements.

**Recommendations** will be reported to the Housing Committee in 2023.

■ **By March 2023**

**70%** Overall tenant satisfaction with Housing Service.

**70%** Overall tenant satisfaction with neighbourhood as a place to live.

**90%** of In Year collection for Service Charges.

**60%** Overall Leaseholder satisfaction with Housing Service.

**70%** Overall Leaseholder satisfaction with neighbourhood as a place to live.

**Affected residents will be balloted on all regeneration plans.**

■ **By March 2023**

**Review** the approach to consultation and engagement for regeneration projects.

**Since May the council has:**

- Expanded the Property Acquisition Programme to increase the number of new properties the council will acquire from 32 to 50.
- Agreed to increase the interest free payment period from ten months to four years for major works bills of over £3,000 for resident leaseholders.
- Agreed changes to policy on affordable housing delivery including discontinuation of the Part Right to Buy Scheme and acknowledging social rents to be the most appropriate form of tenure for low cost rented homes.
- Strengthened the council's commitment to building genuinely accessible homes by providing clear advice on the council's expectations regarding accessible housing standards.
- Launched a review assessing the need for additional and feasibility of selective licensing within the Private Rented Sector.



### There will be complete transparency on property deals

#### ■ By March 2023

**Planning Applications Committee** will continue to be live streamed and made available to watch after in the online library. All planning decisions will continue to be made available online. Advice will be produced to make clear to all how and where submitted Financial Viability information will be available.

### Wandsworth Council will have a reputation for tackling homelessness and reducing the use of temporary accommodation, particularly for children.

#### ■ By March 2023

**Recruit** to additional 23 posts within Housing Services to tackle high numbers in temporary accommodation. Regular updates to each Housing Committee meeting on progress.

**Work** to reduce the use of the temporary accommodation over the life of this administration, at the same time as ensuring that the maximum number of placements that can be made within the borough are achieved.

**Continue** to expand services to tackle rough sleeping, using funding secured under the government's "Rough Sleeping Initiative: 2021 to 2022 funding allocation".

#### ■ By March 2023

**0** family households with dependent children in B&B accommodation for 6 weeks+.

**3,472** households living in Temporary Accommodation.

**6%** of Households in B&B as a percentage of all households in Temporary Accommodation.

**468** homeless cases prevented.

**25** days to get a new tenant into an empty council home (Average time).

**148** Under Occupation Transfers.

**39** long term (2+ years) empty properties returned to occupation.

### Residents will pay the same, low council tax.

#### ■ By March 2023

**Fully** review current Medium Term Financial Strategy of the council to ensure that the council Tax burden on residents is kept to a minimum.

#### ■ By March 2023

**98%** Council Tax Collection rate.



# “ We will support residents who have been affected by the Cost of Living crisis and the pandemic ”

## Residents and businesses will have been supported through the Cost of Living Crisis.

### ■ By March 2023

**Bring** a further report to committee detailing the actions Directorates will take to support residents in relation to Cost of Living.

**Develop** a Cost of Living Hub in partnership with Citizens Advice, building on lessons learned from the pandemic and applying them to the current crisis.

**Approve** a one-year direct award to Citizens Advice Wandsworth for service provision to March 2024 and provide additional funding to establish a cost-of-living hub.

**Implement** agreed plans to support residents and businesses.

**Launch** a Cost of Living Commission and hold initial meeting.

**Launch** a borough wide Cost of Living communications campaign.

### ■ By March 2023

**9,500** people offered advice through Citizens Advice Wandsworth.

**22 days** for processing new Council Tax Reduction claims (Average time).

**10 days** for processing new Change in Circumstances Council Tax Reduction claims (Average time).

**22 days** for processing new Housing Benefit claims (Average time).

**10 days** for processing new Change in Circumstances Housing Benefit claims (Average time).

**11%** of local authority tenants with 7+ weeks of (gross) rent arrears as % of number of council tenants.

**Further Cost of Living measures to be developed.**

### Since May the council has:

- Rolled out free COVID-19 tests for frontline workers.
- Created a £5 million Cost of Living Fund, currently the largest fund of its kind in London, to fund further work across the council's services and in partnership with others, to maximise the support being given on Cost of Living.
- Launched a Cost of Living online hub and a Cost of Living Hub with Citizens Advice Wandsworth.





## All primary school children eligible for free school meals will have full access to food during the school term and holidays.

### ■ By March 2023

**Develop** a holistic Children's School Food Strategy which incorporate breakfast, lunch and after school provision, co-produced with key stakeholders, public health, schools and community and voluntary sector organisations.

**Increase** promotion through the Wandsworth Connected branding and communications of free school meal vouchers available to families through key holiday periods delivered directly through the WONDE platform.

**Provide** meals as a key part of the Wandsworth Connected programme including the targeted Holiday Activity and Food (HAF) fund and Take and Make boxes.

**Fund** and work with schools to mobilise the Magic Breakfast pilot for one year to deliver breakfast clubs for all hungry children in 20 primary schools.

## All children in Wandsworth will have the laptops and data they need to learn.

### ■ By March 2023

Continue to provide IT equipment and resources via the Council's strategic partnership with Power2Connect to ensure that to children and families in the borough have IT equipment, IT training, online safety information and employability skills training. Work together to ensure that every child that needs a device gets one and can use it safety and effectively.

### Since May the council has:

- Developed and launched School Uniform Support Scheme, issuing 337 primary vouchers worth £10,416 and 537 secondary vouchers worth £80,550, a total of 874 vouchers worth £90,966, to our most vulnerable families. Issued 53,166 food vouchers worth £15 each to our most vulnerable families.
- Delivered a successful summer holiday programme with sessions across Wandsworth with input from a wide range of organisations. All children entitled to free school meals who attended an activity had a free nutritious meal as part of their attendance. 2,552 meals were served, 987 young people attended participating in over 3,000 sessions with 80% of attendees being eligible for Free School Meals.
- Developed pilot breakfast club project with Magic Breakfasts and agreed funding until 2024.



There will be more community activities on our commons and parks, and costs related to renting our sports pitches across the borough will have been reduced so that everyone can afford to take part in sport and exercise can be free and community led.

■ **By March 2023**

**Playing Pitch** Strategy to be presented to Environment Committee.

**Coordinate** discussion with Park Run, council and Enable on determining future activity for the 2024 year. Commence Junior Park Run in Battersea Park from 2023.

**Continue** to consider community supported solution to facility development including Roehampton Playing Fields and Fishponds Playing Fields.

Any revision of fees to be considered as part of the annual Fees and Charges.

■ **By March 2023**

**The Council's** swimming pools and leisure centres will have been used 7,000 times per 1,000 residents

**The Council's** other sports facilities will have been used 2,950 times per 1,000 residents.

All council workers whether employed by the council or with a contractor will be paid the Living Wage and more employers in the borough will see the benefits of paying the Living Wage.

■ **By March 2023**

**Seek** formal accreditation with The Living Wage Foundation and deliver phased implementation of the Living Wage on contract renewal. Following accreditation plans will be developed to promote the benefits of paying the Living Wage to borough employers.

■ **By March 2023**

**100%** of new contracts and extended contracts to pay the Real Living Wage.

Wandsworth will have recovered from the impact of COVID-19, with more businesses located in Wandsworth and initiatives in place to support working from home.

■ **By March 2023**

**Develop** a range of initiatives to support and promote flexible working in Wandsworth:

- The next two years will see the delivery of 40,000sqft of council facilitated affordable space.
- Continue to engage with local co-working providers to identify scope for expansion in the borough.
- The Battersea Design and Technology Quarter (BDTQ) concept will be taken forward with a view to retaining and attracting new businesses and jobs in this sector.



**Since May the council has:**

- Awarded Citizens Advice £185,000 to immediately recruit advice workers who can work in the heart of the community, with staff now in place.
- Offered a cost-of-living payment of £130 per pensioner household in receipt of Council Tax Reduction.
- Launched £100,000 fund for voluntary organisations to enable them to support residents facing Cost of Living crisis.
- Agreed that all new council contracts will pay staff the Living Wage and submitted an application for accreditation with the Living Wage Foundation.
- Progressed delivery of 7 new affordable workspace projects in the borough, under the Stride programme.

## Work Match will be supporting local residents into employment, including at the Apple HQ at Battersea Power Station.

### ■ By March 2023

**Maximise** employment for local people, with a renewed focus on improving pay and reducing transport costs in response to Cost of Living pressures. Engage with Apple and other employers as their arrival in 2023 approaches.

### ■ By March 2023

- **450 residents** engaged/supported to find work through the council's employment service.
- **Number** of residents provided with a training outcome through the council's employment service.
- **300** Wandsworth Work Match Secured Jobs.
- **On-going** monitoring of the % point difference between Wandsworth's employment rate and that for London and % point difference between Wandsworth's claimant count rate and that for London.

## There will be 1,000 new apprenticeships.

### ■ By March 2023

**Scope** out current apprenticeship delivery within the council and by other organisations in the borough. Develop response to meet the council ambition.

### ■ By March 2023

**68%** Apprenticeship success rate.

**4%** of 16-17 year olds who are confirmed as not in Education, Employment, or training status (including those whose status is not currently known).

## The council will continue to be run efficiently and effectively

### ■ By March 2023

**Carry** out a further review of the Treasury Management policy.

**Complete** a review of existing contracts and identify potential opportunities for savings, efficiencies, general service improvement.



# A compassionate borough

“ We will create safer neighbourhoods, in which communities feel confident and victims and survivors are supported ”

Wandsworth will be a safer space for women and girls where survivors get help when they need it and have access to specialist services. Support for victims of domestic violence will have doubled.

■ **By March 2023**

**Take** a report to the Health Committee containing detailed proposals on.

- Increasing Domestic Violence support.
- Making Wandsworth a safe space for women and girls.
- Making sure survivors get help when they need it.

Then implement the agreed recommendations.

■ **By March 2023**

**880** referrals into commissioned VAWG services (Independent Domestic Violence Advisors).

**28%** of re-referrals into the Multi-Agency Risk Assessment Conference (MARAC).

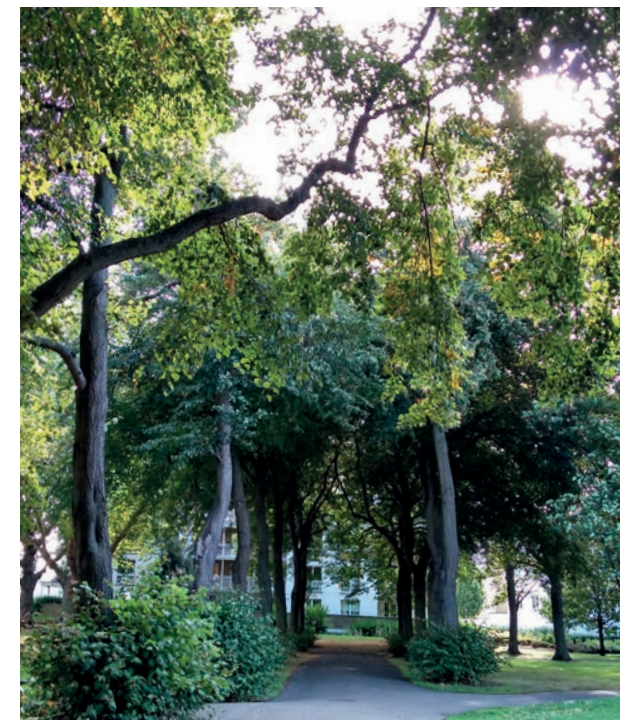
**90%** occupation of refuge spaces.

**Report** on the total number of reported domestic abuse incidents and crimes.

**Report** on number of Police sanctions and detections for Domestic Violence in the borough.

**Since May the council has:**

- Started consultation on a new Community Safety Plan for the borough, with a public meeting held in October.
- Carried out further consultation on the Night Time Strategy, allowing people to share more ideas and experiences.



### There will be more CCTV.

■ **By March 2023**

**Review** additional CCTV requirement in line with the guidance criteria.

### There will be more law enforcement officers on the streets through working in partnership with the Police.

■ **By March 2023**

**Review** current approach to enforcement and gaps in Wandsworth, examine contrasting service models in other London boroughs.

■ **By March 2023**

**Have** the lowest overall crime rate per 1,000 residents in inner London.

### Trust between the police and local communities will have increased through joint work between the police, the council and young people.

■ **By March 2023**

**Police** as statutory partners will remain well embedded in partnership arrangements, Youth Justice Board, and other forums and the council will facilitate conversations about vulnerabilities in the local communities.



“ We will be a council which truly listens, and is ambitious for all ”

### Wandsworth will be recognised as a Borough of Sanctuary.

#### ■ By February 2023

**Draw up** a full Resettlement Strategy in cooperation with the local Borough of Sanctuary group by February 2023 with supporting action plan.

**Submit** application to become fully awarded as a Borough of Sanctuary.

#### ■ By March 2023

**Monitor** and report on the number of Afghan refugees rehoused, number of Ukrainian refugees placed within the Homes for Ukraine scheme and number of unaccompanied asylum-seeking children (UASC) in Wandsworth care.

#### Since May the council has:

- Passed a council motion declaring Wandsworth a borough of sanctuary for refugees and agreed resources to create a refugee support team with team now in place. 719 Ukrainians have arrived in the borough under the Homes for Ukraine scheme since April supported by around 550 households, the second highest of any London Borough and the sixth highest for any local authority in England. Additional support has been provided to cover the costs of school uniforms, additional ESOL provision and events for guests and hosts.



**Children, parents and carers will feel listened to and will have a seat at the table to decide what services are right for their area.**

■ **By March 2023**

**A Co-produced** Participation Strategy to be developed.

**Approach** taken will ensure that everyone in our communities is engaged and will take a partnership approach to co-producing services, allowing the council to establish trusting relationships with local families. The council's aspirations will reflect communities hopes and wishes and will ensure that Wandsworth is the best place for children to grow up.

**Young people will have somewhere to go, something to do and someone to speak to**

■ **By March 2023**

**Submit** a paper to Committee setting out the council's new approach 'The right help at the earliest opportunity,' ensuring recommendations are co-produced and based on clear themes drawn from the summer listening exercise and feedback through Get Connected Hubs. The paper will set out clear actions which will also localise activity and explore the support offer to community and voluntary sector organisations.

**Work with** Wandsworth's schools, children's centres, and youth clubs, who are at the heart of our communities, to expand their extra-curricular provision to meet current and emerging needs and in response to the cost-of-living crisis. Any expansion of activities will be co-produced with communities ensuring that they take place at times and locations which are convenient.

**Progress** plans outlined in November Committee Paper in relation to youth provision and partnership working with Voluntary and Community sector.

■ **By March 2023**

**Baseline** % of 13-19 year olds who regularly participate in youth services who achieve an outcome.



**Children's Services will be recognised by Ofsted as significantly improving outcomes for children and families, with Family Safeguarding embedded and the council recognised as a compassionate Corporate Parent.**

**By March 2023**

**Take** pride in our collective responsibility as Corporate Parents, ensuring that every elected member, every council officer, and our partners agencies understand that looking after and protecting children, young people and care leavers is one of the most important jobs we have. This means decisions will be co-produced with children in our care and care leavers in mind, as we listen to and act upon their lived experiences.

**Ensure** that the delivery of Family Safeguarding remains a priority. This relational way of working with families' professionals and the wider community ensures that children and families receive the help and support they need to enable them to safely stay together and achieve positive outcomes.

**Be ready** to showcase the work of the department and its impact on children and young people to our regulators in any forthcoming inspections of children's services:

- Welcome support and scrutiny from our political leadership team, wider council, and external partners on the working of the department with children and families in readiness for our ILACS.
- Continue to develop clear opportunities for learning and growth, positively challenging between peers through activities such as bi-annual Practice Weeks.

**Ensure** communications across the Directorate are clear and consistent so any colleague or partner can speak confidently and with pride about their individual and our collective work.

**By March 2023**

**88%** of Assessments completed within 45 working days.

**20%** of Referrals which are re-referrals (within 12 months of previous referral).

**95%** of Children subject to Child Protection Plan for 4 weeks or more, who have been visited within last 20 working days.

**95%** of CLA visited within statutory timescale.

**17%** of CLA placed 20+ miles from home.

**Baseline %** Child participation at child protection conferences, % Child participation at CLA reviews and % of CLA with an annual SDQ to assess the child's mental health

**Since May the council has:**

- Launched Family Safeguarding for children in need of help and protection, with a focus on supporting children at risk of abuse and neglect to remain safely within their families by identifying and meeting need.
- Appointed a Head of Participation and Communities in Children's Services who will enable greater engagement with our communities of interest and develop our approach to participation. This has already included a refreshed Wandsworth Pledge designed by CLICK as experts by experience and a new Staying Put policy co-produced with young people and foster carers.





## Healthy sporting and play activities will be accessible by children right across the borough each day of the summer holidays.

### ■ By March 2023

**Submit** to Committee a paper setting out successes and future developments for the Wandsworth Connected programme of activities and support for all families. The paper will set the future intent and ambition of the programme to ensure there are fun activities for all during key holiday periods.

**Continue** to develop and mature relationships with community and voluntary sector providers to ensure a range of fun, sporting activities are on offer for children and families. This includes continued development of a cycling proficiency offer, making best use of our Kimber Skate Park asset.

**Develop**, update, and promote activities, free and low cost, to families on our Family Information Service website for Summer, Winter, and Easter holidays.

**Develop** the Holiday Activity and Food (HAF) fund offer, specifically targeted at Free School Meals eligible children and families which always includes an element of physical activity as well as food.

## Schools will be supported in our collective ambition to deliver excellent education for all children.

### ■ By March 2023

**Introduce** a new dedicated Early Years advisory service during Autumn term 2022 to support schools and PVI settings.

**Promote** school to school collaboration to identify and share good practice, developed in partnership with headteachers through the School Improvement Strategy Steering Group.

### ■ By March 2023

**95%** of schools judged good or better by Ofsted.

## Since May the council has:

- Had a successful SEND inspection, where inspectors praised the progress being made in Wandsworth in their ambition to improve support for children who have special education needs and disabilities.
- Developed detailed proposals to repurpose Broadwater Primary School into a special needs school to provide 190 places to local pupils with complex special needs.



There will be equality and greater inclusion in our schools with inequalities addressed by developing, in partnership with local schools, a borough-wide 'no exclusions' vision and strategies to promote racial equality, LGBTQ+ rights and the safety of girls.

■ **By March 2023**

**Promote** a multi-agency approach to school attendance by taking a department-wide approach to identifying and supporting those pupils with the lowest attendance and involving key personnel from education early help and social care.

**Ensure** children are school ready with local children's centres providing a 12-week programme in the Spring term each year for our most vulnerable families and will ensure children's needs are identified prior to starting school in the Autumn term.

**Work** with our families of schools towards reviewing exclusions in light of the pandemic with particular reference to disproportionality relating to SEND, ethnicity and those on free school meals.

**Continue** to develop the excellent work with Wandsworth schools by supporting and working together to ensure there is a clear training offer for school leaders and staff to understand and empower them to meet the educational needs of children with trauma and attachment difficulties.

**Support** networks created by community and voluntary sector organisations to learn, understand, and support their offer of emotional health and wellbeing services to families across the borough.

Local support for children with special educational needs and disabilities (SEND) will have improved and there will be more SEND hub places in mainstream schools.

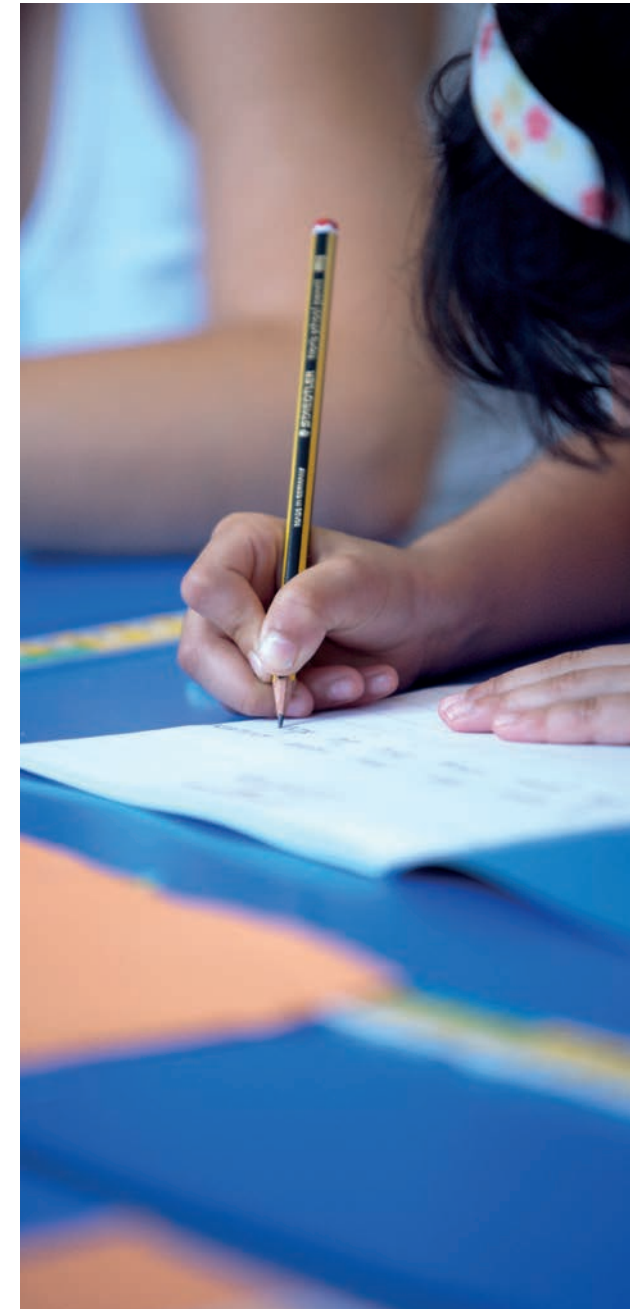
■ **By March 2023**

**Implement** the proposals set out in the "sufficiency of school places for children with Education, Health and Care Plans" agreed in September 2022.

**Continue** to challenge and support our statutory partners, particularly health, to ensure that health assessment and provision are timely and effective, including working together as part of the South West London Integrated Care System (ICS).

■ **By March 2023**

**75%** of Education, Health, and Care Plans (EHCPs) completed within statutory timescale (20 weeks) (excluding exceptions).



By embedding services within our school communities, good mental health and well-being for all children will be promoted and students will be supported to resolve problems before they escalate

■ **By March 2023**

**Work** to deliver the intent, ambition, and direction of travel as outlined in the Council's Mental health and Well-Being approach submitted to November Health Committee and the November Committee Paper on partnering with South West London Integrated Care Board to deliver a "Well centre" in Wandsworth to support Young people

Our workforce will feel more valued by our investment in a supportive, well-connected environment with opportunities for staff to grow and develop

■ **By March 2023**

**Be at** the forefront of transformational change in the workforce, piloting the Great Employer workstream to create a dynamic space to work with a focus on health and wellbeing, as well as embed our new initiative for black and ethnic staff – Upstream Scheme.

Action to narrow health inequalities will have been delivered, with a specific focus on prevention work.

■ **By March 2023**

**Address** health inequalities through the Prevention Framework, ensuring that the Prevention Framework is embedded across the council.

■ **By March 2023**

**70%** of enquiries to Adult Social Care where needs were met at first point of contact and did not need to progress to an assessment.

**10%** of eligible people who have received an NHS Health Check (1QA).

**138** people diagnosed with diabetes following an NHS Health Check (minimise) (1QA).

**400** people quitting smoking through smoking cessation service (1QA).



**Since May the council has:**

- Run an extensive Black History Month programme of events across its libraries, arts service, youth service and care homes for residents, children, and families, including a focus on black businesses at Southside Shopping Centre and an evening for residents with boxing legend Frank Bruno. During PRIDE the Town Hall was also lit up for the first time in rainbow colours and an event was held for LGBTQ+ staff.

**Adult Social Services will be recognised by CQC, as providing residents with high standards of care and support.**

■ **By March 2023**

**Bring** a report on Occupational Therapy assessments to Health Committee and implement agreed recommendations.

**Bring** update reports on the implementation of ASC Assurance Framework/CQC inspection to all future Health Committees and implement agreed recommendations.

**Work** closely with health partners to ensure a smooth implementation of the new SW London ICS with active participation in the SW London Integrated Care Board, Integrated Care Partnerships, Wandsworth Place Committee and Borough Partnership as well as in transformation and delivery groups.

■ **By March 2023**

**60%** of waiting times (within 45 days) from New Contact to Occupational Therapy Assessment.

**60%** of carers who received an assessment during the year.

**85%** of people receiving rehabilitative support who have a reduced level of service, or no service required at the end of their rehabilitative support.

**509.4** Rate of admissions into residential and nursing care per 100,000 population 65+ (Minimise).

**The current crisis in mental health services, including waiting times for children's mental health services, will have been addressed by working with partners to effectively commission and deliver services.**

■ **By March 2023**

**Bring** a mental health report to Health Committee and implement agreed recommendations, including developing a new Mental Health Strategy that will take action to address recommendations from the Mental Health Needs Assessment.



**Since May the council has:**

- Further embedded the Prevention Framework across the council's work, with the Prevention Framework used in the Wandsworth Grant Fund, Draft Wandsworth Local Plan, and the Wandsworth Arts and Culture Strategy.

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### Older adults and isolated adults will be able to access services which reduce their isolation and feelings of loneliness.

■ **By March 2023**

**Bring** proposals on tackling loneliness to Health Committee and implement agreed recommendations.

### A vibrant voluntary sector will be at the heart of the community with Wandsworth being known as the best place in London to start and run a charity.

■ **By March 2023**

**Commission** and support an independent needs analysis of the voluntary and community sector and report recommendations to Health Committee.

### There will be free and low-cost meeting spaces and support in place for organisations that involve volunteers.

■ **By March 2023**

**Review** the findings of the independent needs analysis review in relation to free and low cost meeting spaces for the voluntary and community sector organisations in the borough.

### Since May the council has:

- Launched the “Come and Chat About Your Health” bus, which has visited 13 locations in the borough and has given out 134 COVID-19 vaccines and 50 flu vaccines.
- Completed the submission of the Better Care Fund which articulates joint priorities between NHS and social care for use of the fund in the current year.



# A more sustainable borough

Emissions across Wandsworth will have decreased as a result of residents, businesses, partners and voluntary and community groups working together to reduce emissions.

■ **By March 2023**

**Bring** to Environment Committee a review of the council's boroughwide target as well as the findings of a comprehensive climate risk assessment and use these to update the Climate Action Plan in early 2023.

**Develop** and deliver a programme of climate change engagement highlighting action that residents and businesses can take on climate action.

**Further** support and develop climate change support for schools, including the school sustainability network, bidding for funding for decarbonisation work and the climate change resource hub providing information for school leaders, managers and for pupils.

**Launch** the Wandsworth Sustainability Partnership.

■ **By March 2023**

**Report** on borough-wide Tonnes of CO2 emissions (Scope 1 and Scope 2) (Minimise).

45 Green Homes Grant installations.

The council will be on track to achieve its ambition to be carbon neutral by 2030.

■ **By March 2023**

**Implement** the council's Decarbonisation Strategy for council buildings, bid for the next round of Public Sector Decarbonisation Funding and develop a plan for all council vehicles to be zero emission by 2030.

■ **By March 2023**

**Report** on Tonnes of CO2 emissions (Scope 1 and Scope 2) (Minimise).

“ We will tackle climate change by working with our residents, businesses and communities. We will be carbon neutral as a council by 2030 ”

**Since May the council has:**

- Produced proposals for a new boroughwide net zero target of 2043 and produced a climate risk assessment highlighting the risks posed to Wandsworth communities by climate change.

The council will be on track to achieve a 60% reduction in the carbon footprint of the council's pension fund by 2030.

■ **By March 2023**

**Start** work on implement the recommendations agreed at Joint Pensions Committee in September which set out how the council will achieve a 60% reduction in the carbon footprint of the council's pension fund by 2030.

A Citizens' Assembly will have shaped the council's approach to Air Quality with significant progress made on agreed actions.

■ **By March 2023**

**Convene** a Citizens' Assembly in the Spring on air quality. Following the Citizens' Assembly use the findings to update and improve the borough's Air Quality Action Plan.

■ **By March 2023**

**100%** of reportable monitoring locations achieving the Nitrogen Dioxide air quality objectives (12 month rolling period).

**100%** of monitoring stations achieving the particulate air quality objectives (PM10) (12 month rolling period).

**90%** of known construction sites compliant with GLA Emission Standards for non-road mobile machinery (NRMM).

**Report** on the number of schools in areas of poor air quality (in areas of exceedance) where RSP engagement has taken place.

Parks will be well maintained and well used by our residents.

There will be more pocket parks and community gardens.

■ **By March 2023**

**Programme** of improvements agreed for implementation, within a timescale to achieve appropriate planting season 2023.

**Current** number of Green Flag Awards for the borough retained.



**Since May the council has:**

- Commissioned a Citizens' Assembly on Air Quality, with a provider in place to deliver the Citizens' Assembly in spring 2023.
- Set a net-zero target of 2050 for the Wandsworth Pension Fund, with the goal of achieving a 60% reduction in emissions by 2030 and agreed to invest up to £80 million in two energy transition funds based on non-traditional renewable projects such as battery storage and green hydrogen.

### The biodiversity of Wandsworth will be protected with more trees, flowers and plants across the borough.

■ **By March 2023**

**The Green / Open Space** 'Improvement Programme' will include key elements to support protection of biodiversity, with sustainable planting as a necessary feature.

■ **By March 2023**

**250** new trees planted annually.

**450** replacement trees planted annually.

### Less plastic will be used in Wandsworth.

■ **By March 2023**

**Develop** a plastic free campaign, to include support for the plastic free July initiative and take part in the London Councils' One World Living programme work on single use plastics.

### Recycling rates will have improved and more residents will have access to food waste collections and weekly bin collections.

■ **By March 2023**

**Submit** a report to the Environment Committee identifying how we could introduce food waste collections, wider than the pilot area, and improve our recycling rates. Implement agreed recommendations.

■ **By March 2023**

**23.6%** of household waste sent for reuse, recycling, and composting.

**295** KG household waste per head of population (Minimise).

**12109** Reports about non collection of waste (cumulative) (Minimise).

### "Mega Skips" will be held across the borough for bulky items.

■ **By March 2023**

**Review** the impact of Mega Skips scheme.

### Since May the council has:

- Supported biodiversity by planting rare Black Poplars alongside the River Wandle in St George's Park.
- Commissioned work to produce a plan for all council vehicles to be zero emission by 2030.
- Launched monthly mega skips in each town centre.





### Streets will be cleaner with less incidents of fly tipping.

#### ■ By March 2022

**Submit** a report to the Environment Committee seeking approval of CCTV camera locations, after this develop criteria and assess needs to inform roll out of additional CCTV sites.

**Develop** a plan for determining location and installing additional waste bins in the borough.

#### ■ By March 2023

**98.4%** of public streets with acceptably low levels of litter and detritus after cleansing.

**Report** on the total number of fly-tipping enforcements (Number of penalty notices and warning letters issued to addresses) (No Polarity).

### Walking and cycling will be much easier and safer with more residents choosing to walk or cycle.

#### ■ By March 2023

**Report** to Transport Committee with an action plan and a review of the Walking and Cycling Strategy and implement agreed actions.

#### ■ By March 2023

**44%** of Trips by borough residents made by active modes (walking, cycling).

**74%** of Trips by borough residents made by sustainable modes (walking, cycling and public transport).

### There will be double the number of bike hangars in Wandsworth with all requests dealt with promptly.

#### ■ By March 2023

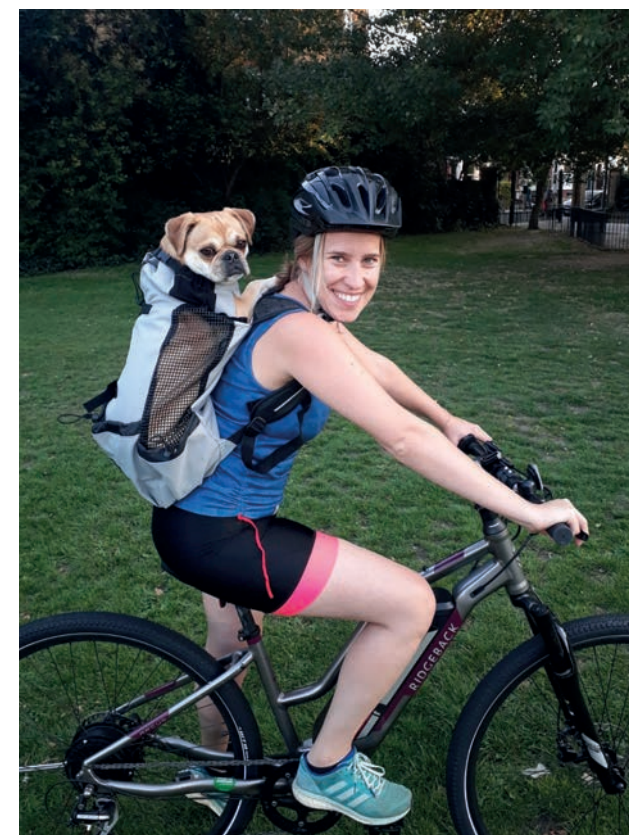
**Submit** update report and action plan to increase the number of bike hangars and then implement recommendations.

#### ■ By March 2023

**600** cycle parking facilities added.

### Since May the council has:

- Delivered retrofit for 41 homes as part of the Green Homes Grant and extended the provision of Green Homes Grant funding until March 2023.
- Launched a Wandsworth Schools Climate Change Network providing a forum for information sharing, resource development and showcasing good examples of school climate action from across the borough.



**There will be School Streets for all primary schools, where possible.**

**By March 2023**

**Secure** approval to the strategy for future delivery of school streets where possible in the borough. Implement agreed actions.

**By March 2023**

**40%** of Primary schools operating school streets.

**There will be convenient zebra crossings and safer junctions across Wandsworth which make for better journeys to school.**

**By March 2023**

**Ensure** that convenient zebra crossings and safer junctions' provision is considered in the Walking and Cycling Strategy and School Streets Plan.

**There will be more EV charging points across all of Wandsworth with requests responded to in a timely manner.**

**By March 2023**

**Produce** an EV Action Plan which will include consideration of how requests can be handled efficiently within the resource available whilst ensuring a focus on delivery.

**Secure** approval for further planned rollout of Electric Vehicle (EV) charging points and implement agreed recommendations.

**By March 2023**

**200** Electric Vehicle charging points (EVCP) installed in the Borough.

**Since May the council has:**

- Held engagement events throughout the summer, including Plastic Free events for businesses.
- Installed a total of 64 bikehangars, bringing the total of on street bikehangars to 95.
- Improved zebra crossing at locations across the borough to improve pedestrian safety.



### There will be fewer cars that idle and more zero emission buses.

#### ■ By March 2023

**Support** Car Free Day with staff issuing warnings to discourage vehicles idling.

**Support** TFL roll out of zero-emission buses (current average 9% per annum).

#### ■ By March 2023

**Report** on the number of interventions by Compliance Officers for engine idling (No Polarity).

### Where changes are proposed to roads all local residents are consulted and do not feel that one group of people is prioritised over another.

#### ■ By March 2023

**Review** the approach to consultation on transport proposals and continue to work with the corporate engagement team to ensure the future corporate consultation platform is innovative and includes spatial functionality.

### The benefits of transport investment are experienced by all Wandsworth residents.

#### ■ By March 2023

**Conduct** a review of major transport schemes in the Capital Programme and other pipeline schemes, including initial feasibility work on the potential for extension of the Northern Line to Clapham Junction.

**Continue** to work in partnership with TfL to secure Local Implementation Plan funding for delivery of council schemes and to move the Wandsworth one-way scheme forward to secure all the funding needed and move towards delivery, including CPO as needed. This includes contributing to the strategic and economic case for the removal of the Wandsworth Gyratory and support for the bid to be made by TfL to Government for funding.

### It will be easier to report potholes and pavement defects and repair times will be shorter.

#### ■ By March 2023

**Review** the reporting process and response times for potholes and pavement defects.

#### ■ By March 2023

**90%** of 'Dangerous' Defects repaired within target time scale.

### Since May the council has:

- Held events for residents to feedback on the cycling and walking strategy.
- Secured four London in Bloom awards for Wandsworth parks and green spaces, including gold awards for Wandsworth Common and Tooting Common.



# The Wandsworth Corporate Plan 2022-2026

“ We are building a fairer,  
compassionate, more  
sustainable borough ”